Selling Manager Pro File Management Centre User Guide

Copyright Statement

Document Information

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Company Information

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Contents

Introduction

This section describes this document's purpose and explains where to find and how to use the File Management Centre product and listing templates.

How to use this guide

This guide explains how to use File Management Centre to post Selling Manager Pro product and listing template files to the eBay web site. This guide was designed to be used with one of the standard templates available on the File Management Centre *Select Template* web page.

Additional resources

This section provides information about where to find other reference resources and their purpose.

File Exchange resources

The instructions in this manual are designed to guide you through the basic steps needed to use the File Management Centre templates. If you are an advanced user who would like to perform advanced functions like programmatic upload of files, or country codes, please refer to the eBay File Exchange Advanced Instructions on the *File Exchange Instructions and Resources* page.

Using the default templates

This section explains how to download a template file, and then enter product information in the template fields.

Acquire a default template

This section explains how to acquire the default templates via the internet.

Downloadable templates enable you to easily create your product and listing template files with a standardised file structure. The column headings in the template files control how the data is uploaded, so standardised files help minimise processing errors. Column header text should not deviate from the standard formats used in the templates.

You can download the templates in two different formats: Excel or CSV. Excel-formatted templates provide field descriptions inside the file, but the CSV templates do not. Choosing the right template will help make listing your items easier. Each template was designed for a specific purpose.

☞ **Note:** If a pop-up blocker is enabled on your computer, disable this function, or choose to override the blocker when prompted, in order to download the templates.

To acquire a default template:

1. Sign in to your eBay account with your user ID and password.
2. On your *My eBay* summary page, select **Selling Manager Pro** in the left navigation bar.
3. Click **File Management Centre** in the left navigation bar.
4. On the *Overview* page, click **Select Template** in the left navigation bar, or **Select Template** on the main page, to open the *Select Template* page.

Figure 1: Select Template page

Select the product inventory template and one of the listing template files in either CSV or Excel format, and then follow the prompts to save the template on your computer.

☞ **Tip:** After navigating to the *Select Template* page, you can use the links on the left side of the page to access all of the other pages used in these procedures.

Enter data in the product template fields

This section explains how to enter data in a product template file for Selling Manager Pro.

The Product and Listing templates have similar structures, but serve different purposes. Product templates control how your inventory is displayed on your Selling Manager Pro page.

For example, let's say you want to add a new product, *Baseball Hats*, to your inventory. Use the Product template to add this new product to your inventory. After successfully uploading the file, the new product is displayed in Selling Manager Pro.

The figure below shows how the data entered in the template corresponds to your inventory in Selling Manager Pro. Above the red dash line represents the data entered in the product template. Below the red dash line represents how the data appears in the Selling Manager Pro product view.
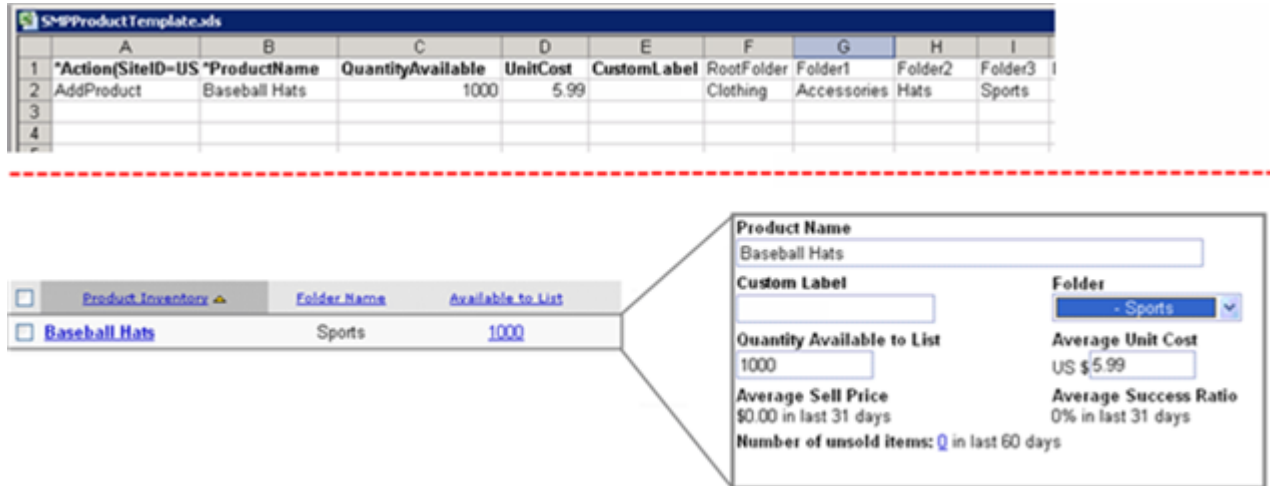
Figure 2: Template fields and product view fields

1. Open a product template file.
2. Follow the example field descriptions below to enter data for the required (***Bold**) product default fields and some optional fields:

Header Field Name	Example Entry
*Action on page 37	AddProduct
*ProductName on page 43	Baseball Hats
QuantityAvailable on page 40	1000
UnitCost on page 41	5.99
RootFolder on page 41	Clothing
Folder1 on page 37	Accessories
Folder2 on page 37	Hats
Folder3 on page 37	Sports

👉 **Note:** Only use alphanumeric characters for folder names. Folder names cannot exceed 45 characters, and up to 1000 folders can be created.

For complete field descriptions and relationships, refer to *Product template fields* on page 37.

3. When you are finished entering values for the default fields, save this file in CSV format to a known location on your computer.
4. Use this product inventory file to follow the upload procedure explained in *Upload a template file* on page 30 later in this guide. Product templates must be uploaded before attempting to upload listing templates. If you choose to create a listing template now, make sure you upload the product template before the listing template when performing the upload procedure.

👉 **Tip:** After you have successfully uploaded a product template file, you can use it to create other product template files.

For complete field descriptions and relationships, refer to *Template field definitions* on page 37.

Enter data in the listing template fields

This section explains how to enter data in a Listing template file for Selling Manager Pro.

Each row in the Listing template contains the information about one Selling Manager Pro template, beginning with Action, followed by the other details about the item, such as Format, StartPrice, and so on. Choosing the correct default template (Item Specifics versus Basic) will help make listing your items easier.

Continuing with the example used earlier to create a Product template, let's say you have 1000 identical baseball hats to list on eBay for the first time. Because these items are categorically similar, you should use the Item Specific template, which allows you to customise category field entries when you download the file.

Go to the *Select Template* page and click **Select a Category**, and then choose the category and subcategories that best defines your item. When you click **Generate Template**, the template will be downloaded to your computer. Make a note of where you save the template so that you can find it later.

The following figure shows an example of a Item Specifics template for leather baseball caps. Templates in XLS format clearly show the required fields in bold type, as shown here, and contain fields descriptions. Templates in CSV format do not have these features.

Figure 3: Item Specific listing template

1. Open the Item Specifics template you downloaded. Notice the template already contains category information. Remove the Info rows that you do not intend to use.
2. Follow the field descriptions below to enter data for the required listing default fields:

Header Field Name	Example	Purpose
Action on page 37	AddTemplate	Use for a new template.
SaleTemplateName on page 43	Hats Template A	Specifies template identifier.
ProductName on page 43	Baseball Hats	Determines in which template the product will be added. If you have two products with the same name, you will need to enter both the ProductName and the GroupProductID.
GroupProductID on page 42	235428755465	Identifies different products with the same name. The GroupProductID number is only required when you have two or more products with the same name. The GroupProductID differentiates them. This ID number is generated when you upload the product template. Look in the AddProduct or AddTemplate response file, or the All Products download file, to locate the GroupProductID number, and then enter it in this field.
Category on page 46	52366	Specifies the eBay Category number. For example, the category code for a baseball cap is *52366*. To find the appropriate category number for an item, refer to the *Category code* page.

Header Field Name	Example	Purpose
Title on page 57	Sports Apparel, SF Giants Baseball Cap	Specifies the keywords found when buyers search for products. Use multiple terms so it's easy for buyers to search for this product.
*Description on page 49	San Francisco Giants (signed by the All-Star players)	Provides key details about the item. To use multiple line descriptions, enter HTML text here, and use the and <P> tags to separate the lines.
*Quantity on page 55	1000	Specifies the number of this type of item for sale. Commas between integers are not required for large numbers.
*Format on page 51	FixedPrice	Specifies the type of listing format, such as Auction or FixedPrice.
*StartPrice on page 70	9.99	Specifies the cost of the product. Decimal points and commas must be correctly placed. No currency symbol is required.
*Duration on page 50	10	Specifies how long the listing is to be posted on eBay. Choose 1, 3, 5, 7, or 10 for all formats. For FixedPrice format, use 30 (or Good 'Til Cancelled if you're a qualified seller).
*Location on page 52	San Jose, CA, USA 95125	Indicates to the buyer the location from where the item will be dispatched. Provide a postal code or enter a city, state (two-letter abbreviation), and country (three-letter abbreviation).

In addition to the required fields you just entered, there are many optional fields you may want to use, such as payment and shipping options. For complete field descriptions and relationships, refer to *Template field definitions* on page 37.

3. When you are finished entering values for the fields, save this file in CSV format to a known location on your computer.

4. To upload this file, proceed to *Upload a template file* on page 30.

👉 **Tip:** After you have successfully uploaded a listing template file, you can use it to create other listing template files.

Creating new listings

This section explains how to add items to a template.

Using Action-specific required fields

This section explains the required field requirements for a given action in the File Management Centre templates.

Required product template fields for each Action value

This section explains which fields must accompany each of the Action values in the product template.

AddProduct required fields

• AddProduct
• ProductName

ReviseProduct required fields

• ReviseProduct
• GroupProductID

DeleteProduct required fields

• DeleteProduct
• GroupProductID

For optional product template field descriptions, refer to *Product template fields* on page 37.

Required listing template fields for each Action value

This section explains which fields must accompany each of the Action values in the listing template.

AddTemplate required fields

• AddTemplate
• ProductName

ReviseTemplate required fields

• ReviseTemplate
• TemplateID
• ProductName (may be present but cannot be modified)

DeleteTemplate required fields

• DeleteTemplate
• TemplateID

For optional product template field descriptions, refer to *Selling Manager listing fields* on page 42.

Revision-dependent fields

☞ **Important:** Some fields have revision dependencies, which means if you change one field, then other similar fields – even if unchanged – must be included in the revised listing. Custom item specific fields (C:<value name>), shipping fields, and payment fields all have this dependency.

Postage fields: If you revise a postage field, you must include all other postage fields if you want to retain them. For example, if you change the value in the ShippingType field, you must also include all the other postage fields you want to use. If not, they will be dropped from your listing.

- ShippingService-n fields – any ShippingService-n fields not included (such as *ShippingService-1:Cost* on page 77) will be dropped from the listing
- IntlShippingService-n fields – any IntlShippingService-n fields not included (such as *ShippingService-1:Option* on page 77) will be dropped from the listing
- *ShippingDiscountProfileID* on page 69
- *PromotionalShippingDiscount* on page 69
- *InternationalShippingDiscountProfileID* on page 68
- *InternationalPromotionalShippingDiscount* on page 67
- *PaymentInstructions* on page 63

Payment fields: When you revise a payment method field, you must also include the other payment methods you want to retain. For example, if you change *PersonalCheck* on page 65 to 1, you must also include the other payment methods you want to use (such as *PayPalAccepted* on page 64). If not, they will be dropped from the listing:

- *CCAccepted* on page 62
- *MOCashiers* on page 63
- *PaymentSeeDescription* on page 63
- *PayPalAccepted* on page 64
- *PersonalCheck* on page 65

Using metadata information

This section explains how to use and modify the metadata in the Action field header of the default templates.

Metadata cell information

Also known as data about data, metadata is the information that is encoded in, and describes the aspects of, the listing template. For example, SiteID and Country metadata in the templates differ according to the eBay site you use.

Metadata also provides a means to control each header's values. File Management Centre supplies the metadata in the first row of the first column of each template, which is the *Action* field header. Metadata includes:

- SiteID
- Country
- Currency
- API Compatibility Level

The metadata cell should begin with the word `Action` and the contents should follow within parentheses in ASCII. Each piece of metadata should be separated by a pipe character "|" to isolate it from the Action tag.

For example, the first cell of a default template contains the metadata, as shown below:

*Action(SiteID=`<CountryName>`|**Country=**`<CountryCode>`|**Currency=**`<CurrencyCode>`|**Version=745**|**CC=UTF-8)**

Overriding metadata values

⚠ **Caution:** ADVANCED USERS ONLY!

Changing metadata values can cause upload errors; do not override the metadata values in your template files unless are an experienced user. If you change any values, do not add spaces between the data. You can alter data in several ways:

• Manually edit the SiteID, Country and Currency values.
• Add a SiteID, Country or Currency field (column) to your file templates, which then overrides the values in the metadata cell.
• Enter a data field and the corresponding value you want to set for it in your file. For example, if you want every item in your file to have a StartPrice of $1.99, you can enter StartPrice=1.99 in the metadata cell, and this value will be used for every item in your file. The metadata would look like this:

    `*Action(SiteID=US|Country=US|Currency=USD|Version=745|CC=UTF-8|StartPrice=1.99)`

Default template metadata information

Defines these metadata values used in the Action field header: SiteID, Currency, Country, and API compatibility.

Metadata values

SiteID

The SiteID represents the site where you want to list your items. The default SiteID is taken from the site where you downloaded your template. For example, if you want to list on the German site, make sure that `SiteID=Germany`. Valid values are provided in the table below.

Site	SiteID Values
Australia	Australia
Austria	Austria
Belgium (Dutch)	Belgium_Dutch
Belgium (French)	Belgium_French
Canada (English)	Canada
Canada (French)	CanadaFrench
eBay Motors	eBayMotors

Site	SiteID Values
France	France
Germany	Germany
Hong Kong	HongKong
India	India
Italy	Italy
Ireland	Ireland
Malaysia	Malaysia
Netherlands	Netherlands
Philippines	Philippines
Poland	Poland
Singapore	Singapore
Spain	Spain
Switzerland	Switzerland
United Kingdom	UK
United States	US

Currency

The currency represents the monetary system in which you want to list your items. The default currency value provided is taken from the site where you downloaded your template.

For example, templates downloaded from the United States will have `SiteID=US` and `Currency=USD`. Valid values are provided in the table below.

Currency Type	Currency Value
US Dollar	USD
Canadian Dollar	CAD
UK Pound Sterling	GBP
Australian Dollar	AUD
Euro	EUR
Hong Kong Dollar	HKD
Malaysia Ringget	MYR
Philippine Peso	PHP
Polish Zloty	PLN
Swiss Franc	CHF
Renminbi	CNY

Currency Type	Currency Value
Indian Rupee	INR

API compatibility level

This refers to the eBay API (Application Program Interface); for example, Version=745. This metadata is related to internal eBay system details.

⚠️ **Caution:** Do not alter these values.

eBay site-specific information

Explains which eBay sites support each type of template and the flat-file formats for each site.

Site-specific template information

Supported templates for each site

Not all eBay sites support every type of template; the table below shows the templates each eBay site supports. If you try to list items using ISBN or UPCs on sites that do not support Catalogue template listings, you will receive an error.

eBay Site	Supported Templates		
	Basic	Item Specifics	Catalogue
Australia	X	X	X
Austria	X	X	X
Belgium (Dutch)	X	X	X
Belgium (French)	X	X	X
Canada (English)	X	X	X
Canada (French)	X	X	X
France	X	X	X
Germany	X	X	X
Hong Kong	X	X	
Italy	X	X	X
India	X	X	
Ireland	X	X	X
Malaysia	X	X	
Netherlands	X	X	X
Philippines	X	X	

eBay Site	Supported Templates		
	Basic	Item Specifics	Catalogue
Poland	X	X	X
Singapore	X	X	
Spain	X	X	
Switzerland	X	X	X
United Kingdom	X	X	X
United States	X	X	X

Default template formats for each site

The table below explains the type of flat-file format used for template processing uploaded files at each of the regional sites.

Flat-file Formats for Each Site	
Site	Flat-file format
AT (Austria)	Semi-colon delimited
AU (Australia)	Comma-separated
BEFR (Belgium-French)	Semi-colon delimited
BENL (Belgium-Dutch	Semi-colon delimited
CA (Canada-English)	Comma-separated
CAFR (Canada-French)	Comma-separated
CH (Switzerland)	Semi-colon delimited
DE (Germany)	Semi-colon delimited
ES (Spain)	Semi-colon delimited
FR (France)	Semi-colon delimited
HK (Hong Kong)	Comma-separated
IE (Ireland)	Comma-separated
IN (India)	Comma-separated
IT (Italy)	Semi-colon delimited
MY (Malaysia)	Comma-separated
NL (Netherlands)	Semi-colon delimited
PH (Philippines)	Comma-separated
PL (Poland)	Semi-colon delimited
SG (Singapore)	Comma-separated
UK (United Kingdom)	Comma-separated

Flat-file Formats for Each Site	
Site	**Flat-file format**
US (United States)	Comma-separated

Using the Condition fields

Use the Condition fields to connote the condition of an item.

Get values for ConditionID

ConditionID on page 46 is a mandatory field used to describe the state and appearance of an item. The same value can connote different meanings depending on the category. For example, `1000` means *New* in a Computer category listing but *New with box* in a Shoes category listing.

To look up *ConditionID* values, click the **ConditionIDs by Category** link on the *File Exchange Instructions and Resources* page. Doing so downloads a CSV file for those categories that require *ConditionIDs*. Because the value you enter for *ConditionID* depends upon category, see the *item condition look-up* page to determine which categories require a *ConditionID*.

To obtain the *ConditionID* value for a specific category, generate an Item Specifics template. The generated template will contain the new *ConditionID* field as well as the *ConditionID* numbers. Literal values are defined in the Item Specifics Definitions file that accompanies the generated template.

To get the available *ConditionID* values for a given category:

1. Go to the *Select Template* page and, under *Item Specifics Category template*, click **Select a category**.
2. On the *Select Template: Item Specifics* page, select the category that best describes your item. Continue to select sub-categories (to the right) until no more options appear.

   ☞ **Tip:** If you already know the category number, enter it in the *Category#* field.

3. Click **Generate Template**.
4. To open the *Generate Template* page, click the **Item Specifics Category Template** link file.
5. To open the file, click the **Item Specifics Definitions** link.
6. In the *Item Specifics Definitions* file, select the appropriate *ConditionID* number for your item and copy it to the *ConditionID* field in the Item Specific Category template file.

   ☞ **Note:** To update the item condition description in an existing listing template, change the existing condition column name (`A:Condition` or `C:Condition`) to `ConditionID` and then enter a numeric value.

7. Enter any other required or desired field values for the item in the appropriate fields (like payment and return policy information), and then save the file in comma-separated value (CSV) format.

Enter ConditionDescription

Use the optional *ConditionDescription* field to describe the condition of a used item. This field can be used in conjunction with the mandatory **Description* on page 49, which should be used to provide non-condition specifics about an item. To connote the condition of an item, use descriptive text such as:

"The right leg of the chair has a small scratch (see photo) and the back of the seat has a light blue stain the shape and size of a silver dollar."

Category	Description	ConditionID	ConditionDescription
9355	Nokia Lumia 900 Smartphone AT&T 16GB Cyan	**2000**	**Gently used, miniscule scratch on lower left corner of display.**
31388	Panasonic Lumix12.1MP DMC-ZS7 Blue	**3000**	**Like new, no box or cables. Pristine condition. Never used.**

Using a custom item specific field

This section explains how to add a new field for custom item specifics in one of the default templates, or in one of your working product listing files.

Custom item specifics can be added to provide more details about your item in a listing. Item specific fields need to be added to a default or existing listing template. You can either replace an unused field, or add a new field column. For more information, refer to *Adding new fields to a default templateThis section explains how to add new fields to a default File Exchange template.* .

Custom item specifics consist of a descriptive field name and correlated field values. For example, the custom item specific *Occasion* could have one of several values, such as *Casual*, *Business*, or *Formal*.

Some clothing and accessory categories require certain item specifics to be included in a listing, such as:

• Brand
• MPN (manufacturer part number)
• Size Type
• Size
• Style
• Colour

Refer to the *look-up table* to view the item specifics required by each category. Visit our *size chart* and *handbag measurement guide* for size mapping and measurement instructions. To see how these changes will impact your existing listings and the way you list, refer to *Review category and item specifics changes*.

You can create up to 15 custom item specific fields per item, but each custom item specific field can have only one value per item. Field names and values must be alphanumeric text strings.

When an item specific value contains a comma, as in the examples below, enclose the entire value in quotation marks. If not, data that appears to the right of each comma (Chino, Navy, or Royal) will

be inserted into the next adjacent column in the template, thereby invalidating the entry and the template.

```
"Khakis,Chino"
```

```
"Colour=Dark Blue, Navy, Royal"
```

Custom item specifics can be added to the default templates, but generating an item specifics template provides predefined custom item specifics tailored for that particular category. Some categories do not yet support custom item specifics.

☞ **Important:** If you revise this field, you must include all of the custom item specific fields for this listing in the uploaded file, even if the information has not changed. Otherwise; any excluded custom item specific will be removed from the listing.

To add new custom item specific fields, follow these steps:

1. Open a template file and enter item listing information in the second and third rows. For example, the listing in the second row might be a casual shirt with the third row a formal shirt.
2. Add a new field column (or replace an unused field name with a custom item specific name). For example, enter `C:Style` in the column header. Always use the `C:` prefix for a custom item specific name.
3. Enter a value in the second row for the new custom item specific. For example, enter: `Casual`.
4. Enter a value in the third row for the new custom item specific. For example, enter: `Formal`.
5. Repeat steps 2-4 to add more custom item specific fields and values.
6. Enter any other required or desired field values for the item in the appropriate fields (like payment and return policy information), and then save the file in comma-separated value (CSV) format.

Using relationship fields for variations

This section explains how to use the new relationship fields in a generated listing template for adding variation information to a listing.

There are new relationship fields for adding varied product information to a multi-quantity listing. These new fields enable you to sell products that are similar, like shirts, in a variety of colours and sizes, all in the same listing. Variation helps you define products in addition to Item Specifics, and can leverage the *CustomLabel* field for inventory references.

Unlike regular listings, the relationship fields use an item-variation hierarchical structure. The first (item) row contains the normal listing information, like *Action*, *Category*, *Format*, and other shared information (like shipping and payment options) that apply to all the variations in the listing.

The subsequent (variation) rows contain the information that applies to each variation, like *Relationship*, *RelationshipDetails*, *Quantity*, *StartPrice*, *CustomLabel*, and *PicURL* fields. The following paragraphs explain the item and variation row field requirements.

Relationship on page 55: Indicates variation information will be added to the listing when the `Variation` value is used.

- *Item row*: Leave empty.
- *Variation row*: Enter `Variation`.

RelationshipDetails on page 56: Defines the variation details, like colour and size, in the variation rows, but must contain all possible variations in the item row. Do not add blank spaces between traits or values in either row, or the upload will fail.

- *Item row*: Define all traits (like colour and size) and their possible values (like Blue and Red, Medium and Large). Use the format: *Trait1=Value1;Value2|Trait2=Value1;Value2*. For example: `Colour=Blue;Red|Size=M;L`.
- *Variation row*: Define the single value for each applicable trait for this variation. Use the format: *Trait1=Value1|Trait2=Value1*. For example: `Colour=Blue|Size=M`.

*Quantity on page 55: Specifies the number of items available for each variation.

- *Item row*: Leave empty.
- *Variation row*: Specify the quantity available for this variation. A value is required, and it must be greater than zero.

*StartPrice on page 70: Specifies the price of the item.

- *Item row*: Leave empty.
- *Variation row*: Specify the Auction-style listing start price, or the purchase price for a Fixed Price listing. Values in these fields are required.

The initial item and variation rows for a listing should look like this: Other fields also have item and variation row requirements:

CustomLabel on page 48: Specifies the SKU codes for certain variations.

- *Item row*: Specify the custom label (SKU) for the listing. This field is optional.
- *Variation row*: Specify the custom label (SKU) for this particular variation. This field is optional.

PicURL on page 54: Defines the image URL(s) for a variation. If you are only using a single image for a variation, it can be a self-hosted image or hosted by eBay Picture Services (EPS). To use multiple images in a variation, you must use EPS.

Image URLs must not contain blank spaces. For information about how to alleviate this issue, and learn about other field requirements, refer to *PicURL* on page 54.

- *Item row*: Specify the item-level picture to show a typical example of the product or item. This image will appear as the primary picture for all variations. For example,
- *Variation row*: Specify the specific picture(s) to use for this variation. To use more than one image for a variation, separate the image URLs with a pipe character (|). For example, multiple pictures for the same coloured shirts would require multiple image URLs: `Black=URL1|URL2|URL3`.

👉 **Note:** PicURL values for variations of a given item must use a single trait name. For example, if one variation has `Black=URL1|URL2|URL3` and the next variation has `Blue=URL4|URL5|URL6`, these are valid combinations because the same trait (colour) is used. However, if one variation has `Black=URL1|URL2|URL3`, and the next variation has `Medium=URL4|URL5|URL6`, this is an invalid combination because two traits (colour and size) are used.

👉 **Tip:** If an item already has a variation row with pictures defined for a given trait value, you do not need to re-define them again. For example, consider one variation with *RelationshipDetails* as `Colour=Black|Size=Small` and *PicURL* as `Black=http://host.com/my.jpg`. If the next variation has *RelationshipDetails* as `Colour=Black|Size=Medium`, you need not enter `Black=http://host.com/my.jpg` in the *PicURL* field again because the image for Black has already been defined.

The optional item and variation rows for a listing should look like this:

Action	...	StartPrice	CustomLabel	PicURL
Add	...		mens-shirts-c	
	...	7.99	Black-XL	Black=URL1
	...	10.99	Red-S	Red=URL2
	...	8.99	Pink-M	Pink=URL3
				Below are examples of multiple images in the PicURL variation rows
Add	...		mens-jackets-d	
	...	199.99	Black-Leather	Black=URL1|URL2|URL3
	...	189.99	Brown-Leather	Brown=URL4|URL5
	...	209.99	Red-Leather	Red=URL6|URL7

👉 **Note:** If an existing listing contains no variations, you cannot revise that listing to include variations. Instead, you must end that listing, and then create a new listing with variations.

To use the new fields, you need to download a new Item Specifics Category template to get the new fields, and add the variation values in the *RelationshipDetails* field from the Item Specifics Definition file (generated alongside the template) .

1. Go to the File Exchange *Select Template* page.
2. Under *Item Specifics Category template*, click **Select a Category** and then under *Browse Categories*, select a Clothing, Shoes and Accessories category (for example).

   👉 **Note:** Variation is not supported in all categories. For a list of supported categories, refer to the *category look-up* page.

3. Select the category that best describes the item you are selling, like **Men's Clothing**, and keep selecting category options until the category number is defined. For example, for a shirt, you would select **Shirts > Dress**. The *Category #* field displays the category number: 57991.
4. Click **Generate Template**. A listing template is generated for you to download.
5. On the *Generate Template* page, click the **Item Specifics Category Template** link, and save the file on your computer. You will use this file in the procedure below.

Next, click the **Item Specifics Definitions** link on the *Generate Template* page. We recommend that you use the variation information values from this Item Specifics Definition file, but you can also create your own variations.

To add variation information to a listing:

1. Open the new Item Specifics Category template that you downloaded.
2. In the item row, enter Add in the *Action* field. Enter the shared listing information for the item, like *Category* and *Format* (and others).
3. In the same row, enter all the possible variations an item may have in a listing. For example, enter Size=S;M;L;XL|Colour=Black;Pink;Red;Blue in the *RelationshipDetails* field.
4. In the variation row, enter Variation in the *Relationship* field.

5. Enter the variations used for items you're selling in the *RelationshipDetails* field, as shown in the *relationship fields* example. For variations, enter values for *Quantity*, *CustomLabel*, *PicURL* (and others) in the variation rows.

6. For additional item variations, repeat steps 2-5 in the subsequent rows.

7. Enter any other required or desired field values for the item in the appropriate fields (like payment and return policy information), and then save the file in comma-separated value (CSV) format.

    Once a listing is active, there are several things to consider. For example, what do you do if:

    • the value for Quantity falls to zero?
    • a pending transaction locks you out of a listing?

Modifying the RelationshipDetails and PicURL of a variation

Neither the *RelationshipDetails* on page 56 nor the *PicURL* on page 54 of a variation can be modified or deleted when one or more transactions are pending against the variation.

To revise the values for RelationshipDetails or PicURL, you must first delete the variation you want to modify, and then add the new variation that replaces it. Use `Revise` in the *Action* field in the item row, use `Delete` in the *Action* field in the variation row(s) that you want to change, and then add the row that contains the modified RelationshipDetails or PicURL. For example, the second row (below) with `Delete` in the *Action* field is removed and replaced in the subsequent row (with no *Action* value specified).

Action	ItemID	Relationship	RelationshipDetails	Title
Revise	10110~		Colour=Black;Pink;Red;Blue; BlackStripes|Size=S;M;L;XL;XXL	Item 1
Delete		Variation	Colour=Black|Size=XL	
		Variation	Colour=BlackStripes|Size=XL	

In this example, the Black-XL information is replaced with the BlackStripes-XL information.

☞ **Tip:** To delete a variation, do not add a new row for the variation you want to delete. For example, do not add the last row shown in the table above.

Modifying the Quantity and StartPrice of a variation

You can modify the values for **Quantity* on page 55 and **StartPrice* on page 70 even if one or more transactions are pending against the variation.

To revise Quantity and StartPrice, just update the desired values (in other words, you need not first delete the existing variation and then replace it with the updated content). For instance, when compared to the example shown earlier in this section, the table below updates the values for Quantity and StartPrice specific to the variations of `Colour=Black|Size=XL` and `Colour=Red|Size=S`.

☞ **Note:** If you set the Quantity of a variation to zero (0), the variation will be shown as out-of-stock. If no items of the variation have been sold, the variation will be removed.

Action	ItemID	Relationship	RelationshipDetails	Quantity	StartPrice

Revise	10110~		Size=S;M;L;XL|Colour=Black;Pink;Red;Blue		
		Variation	Colour=Black|Size=XL	3	6.99
		Variation	Colour=Red|Size=S	3	9.99
		Variation	Colour=Pink|Size=M	4	8.99

Modifying the Relationship and CustomLabel of a variation

When you delete or modify a variation, the *CustomLabel* on page 48 associated with that variation is automatically deleted or modified (you need not modify it explicitly).

Lastly, since the value for *Relationship* on page 55 is not used for an eBay item, it cannot be modified.

Using product identifiers

This section explains how to add the Product fields to your listings.

Product fields enable you to automatically add product information directly from our catalogue to your listings. Product fields are explained in *Product code and details fields* on page 81.

For example, when you include *Product:UPC* in a template, we locate the specific book in our catalogue and automatically add the title, description, and stock photo to your listing. If you include *Product:IncludePreFilledItemInformation* in a template, we automatically insert the manufacturer, model, and other product details from our catalogue into your listing. For example:

Title	Product:Brand	Product:MPN	Product:IncludeStockPhotoURL	Product:UPC
iPhone 5 Black 64GB	Apple	MD642C/A	1	3846274356
Creole Belle Hard cover			0	1451648133

Product code fields

Use the Product code fields to automatically add product information from our catalogue to your listings. For example, Product:ISBN identifies a specific book in our catalogue and automatically adds the title, description, and stock photo (if one is available) to your listing.

☞ **Important:** All listings for manufactured products require a product identifier, such as a UPC, EAN, ISBN, and so on. Variations require product identifiers for each item in the variation group. If your item does not have a product identifier, then enter "Does not apply" into one of the product fields, like UPC.

You can use these Product code fields:

☞ **Note:** Product:Brand and Product:MPN must be used together. For example, if you include an entry for Product:Brand, you must also include an entry for Product:MPN, and vice versa. All other Product code fields can be used independently of each other.

- *Product:Brand* on page 81—Name of the brand, which is typically the primary name you see on the product, such as Apple, Puma, or Hermes. This field must be used with Product:MPN.
- *Product:MPN* on page 82—Manufacturer Part Number (MPN). To find the number, look on the outside of the product. The owner's manual, if you have one, may describe where the part number is located. This field must be used with Product:Brand.
- *Product:EAN* on page 82—European Article Number (EAN). To find the number, look below the EAN bar code on the outside of the product.
- *Product:ISBN* on page 82—International Standard Book Number (ISBN). To find the number, look below the ISBN bar code on the book cover or on the Copyright page.
- *Product:UPC* on page 84—Universal Product Code (UPC). To find the number, look below the UPC bar code, typically on the outside of the product.
- *Product:EPID* on page 82—eBay ePID, or product identifier. When a product exists in our catalog, use this number to reference it.

Product details fields

Use the Product details fields to define the product information from our catalog you want to include in a listing.

The Product details fields are:

- *Product:IncludePrefilledItemInformation* on page 83 – To insert information from our catalogue, enter `1`
- *Product:UseStockPhotoURLAsGallery* on page 84 – To insert the stock photo from our catalogue (when available) as your Gallery picture, enter `1`. A stock photo is not generated unless Product:UseStockPhotoURLAsGallery and Product:IncludeStockPhotoURL are set to `true`.
- *Product:IncludeStockPhotoURL* on page 83— To insert the stock photo in our catalogue (when available), enter `1`. A stock photo is not generated unless Product:UseStockPhotoURLAsGallery and Product:IncludeStockPhotoURL are set to `true`.

☞ **Note:** To use your own self-hosted image as the Gallery picture, enter `0` and use the PicURL field to specify the image to be used as your Gallery picture.

- *Product:ReturnSearchResultsOnDuplicates* on page 83 – To find specific information about an item when our catalogue contains more than one matching product, enter `1`.

Add Product fields to your listings

Only one product identifier is needed per item, unless you use Product:Brand and Product:MPN, in which case you need to add both.

To add values to Product fields:

1. Open a new Catalogue template file from the File Exchange *Select Template* page. If you use an existing Catalogue template, you must add the Product fields manually.
2. Enter the numeric code for one of these types of product identifiers:

   - In the *Product:Brand* field, enter the Brand of the item. If you provide a brand name, you must also provide a value for *Product:MPN*.
   - In the *Product:MPN* field, enter the Manufacturer's Part Number for the item. If you provide a value for this field, you must also provide a value for *Product:Brand*.

- In the *Product:UPC* field, enter the Universal Product Code number for the item.
- In the *Product:ISBN* field, enter the International Standard Book Number number of the item.

3. In the *Product:IncludePreFilledItemInformation* field, enter `1` to add item information from our catalogue to your listing.

4. In the *Product:IncludeStockPhotoURL* field, enter `1` to add the standard photo from our catalogue to your listing.

Handling multiple matches in Catalogue listings

Explains how to account for multiple matches in catalogue listings.

If eBay locates more than one match for an item you upload in a catalog listing, a results file prompts you to select the correct product code. Once you select the correct product code, you need to upload the listing again.

For example, if you uploaded a listing that contains an item with an ISBN of `0505525305`:

1. The upload results file warns you that multiple item matches were found. The results file lists each value, one of which is correct. For example, this response contains two matches for Product:ISBN, each separated by a pipe character (|):

```
216,A,2,12025,Search found too many matches with Product:ISBN <0505525305>,
 type <ISBN>. | 58640:2:1055:2281435410:39473100:30d76c76f23f6bf732514
8c5088c3c46:1:1:1:1195808884 |
58640:2:1055:2715033744:71102724:c64802999165c878f51c6f71da75f6e9:1:1:1:1213808929
```

2. Determine which match you want to upload. To view an item on the eBay site, append the product code to the URL, as shown below:

```
http://syicatalogs.ebay.com/ws2/ebayISAPI.dll?PageSyiProductDetails&
IncludeAttributes=1&ShowAttributesTable=1&ProductMementoString=58640:2:1055:
2281435410:39473100:30d76c76f23f6bf7325148c5088c3c46:1:1:1:1195808884
```

3. Review each URL and product code combination to select the exact item you want to list.

4. Using the item you selected in Step 3, upload the revised file that contains the Action and correct Product:ISBN. For example:

```
Action=Add
Product:ISBN=58640:2:1055:2281435410:39473100:30d76c76f23f6bf7325148c5088c3c46:1:1:1:11958088
```

The example above uses the Product:ISBN code. Duplicate listings can also occur with other product codes, such as Product:EAN or Product:UPC. For more information, see *Product code and details fields* on page 81.

Uploading and downloading files

This section explains how to upload a template file and then download inventory and sales reports.

Upload a template file

To upload listing files to Selling Manager Pro, you must be connected to the Internet. You'll also need a valid email address in order to receive upload confirmations.

You can upload two types of files:

• Product templates
• Listing templates

The procedure below applies to both product and listing template files, but product templates must be uploaded first.

Template files are validated when uploaded as follows:

• A basic format check is performed when files are uploaded. For example, if you use a format other than .csv, or tab-delimited .txt in some regions, the upload will fail. Also, if the Action field is not present in the first column, or the required fields are not present and properly formatted, the upload will fail.
• If you create your File Exchange CSV files on a Unix system (such as Linux), you must convert the files from Unix format to DOS format before you upload them to eBay. To do so, run the unix2dos utility against the files to properly encode line breaks. For example, run unix2dos *linuxfilename.csv*. Doing so converts the Unix instruction for a new line (\n) to an instruction recognized by Windows (\r\n). Be sure to upload the converted Windows-compatible version of the files.
• You can only upload 1,000 actions every 24 hours. If you have exceeded your upload limits for the day, the upload will fail. If the number of actions in the file exceeds the eBay limit, the upload will fail. To request an increase in your upload limit, contact *Customer Support*.
• Files can only have up to150,000 rows and cannot be over 5 MB in size

An example of an *Upload Inventory* page is shown below.

Figure 4: Upload Inventory page

After uploading files, always check the upload results report to verify that no errors occurred. eBay sends you an email confirmation noting its success or failure. (If the upload fails, the email you receive will describe any errors.)

Later, you will receive another email notifying you that the product listings were posted successfully.

Follow these steps to upload your template file:

1. Go to the *File Management Centre* page, select **Upload Inventory**, which opens the *Upload Inventory* page.
2. Under File Location, click **Browse** and locate the new template .csv file that you previously created. When you have found and selected the file, click **Open** to place it in the *File Location* field.
3. Type in the email address where you want Selling Manager Pro to send emails to (the value defaults to your account email).
4. Click **Upload** to send your template file to eBay.

View upload results

Click **View Upload Results** on the *Upload Inventory* page to view the summary and status of the file(s) you've just uploaded.

The *View Upload Results* page shows the status of uploaded files, along with this information:

• Date you uploaded the file
• Reference number generated by Selling Manager Pro
• Number of requested actions in the file
• Percentage of actions completed
• Links to the uploaded file(s)
• Upload status, which includes: File Received-In Queue, In Progress, Completed, Failed - Invalid File Format

• Links to the Load Results report, as described in *Load results report details* on page 32.

The *View Upload Results* page also allows you to download any file that has been previously uploaded. For example, if you want to create a similar file from one that uploaded successfully, simply download that file and rename it when you save it. You can also download your upload results report from this page once processing has completed.

Use the *View Last* drop-down menu to see your upload results sorted by time frames (24 hrs, last 7 days, 30 days or 90 days).

An example of a *View Upload Results* page is shown below.

Figure 5: View Upload Results page

Click on a **Download** link under *Load Results Report* to open a results file.

Load results report details

The Load Results report contains processing data about each listing in your upload file. An example file is shown below.

Figure 6: Load Results report

The column headers (or data fields) are described in *Result and report fields* on page 97.

Now that you have completed the basic workflow of customising and uploading templates, you can use this knowledge to create more unique item listing and product inventory files.

Generating reports

This section explains how to download inventory, sales, and recommendations reports generated by completing a download request, and then explains how to create download schedules.

Create a download request

Now it's time to learn how to create inventory and sales history reports based on the inventory and listing files you just created. Click **Create a Download Request** on the *File Management Centre Overview* page (or **Download Files** in the left navigation bar) to open the *Create a Download Request* page shown below.

Figure 7: Download request form

The *Create a Download Request* page enables you to generate inventory and sales reports by choosing one of these filters on the *Listing and Records* menu:

- Sold items
- Unsold items
- Sold and archived items
- Items awaiting payment
- Items paid and awaiting shipment
- Items paid and shipped
- Archived items
- All Sold and Archived
- All Product Inventory
- All Listing Inventory

You can also use date ranges to control which data gets captured in a generated reports. All of the above reports can be generated using the following example procedures in the *Download an Inventory Snapshot report* and *Download a Sold items report* sections.

Download an Inventory snapshot report

The Inventory Snapshot report includes a complete list of active listings (at the time of the request), and accompanying product and pricing data.

1. Select **All Product Inventory** from the *Listings and Records* drop-down menu.
2. Type in the email address(es) you want the file sent to (it defaults to your registered email).
3. Click **Save**.
4. In the navigation bar, click **Completed Downloads**. The *View Completed Downloads* page provides links to download the report(s) you just created.

You may request one Inventory Snapshot per 24-hour period. The figure below shows an example of the *View Completed Downloads* page.

View Completed Downloads

Download History

View last: 7 days ▼ Go

Request Date	Ref #	Range of Information Requested	Type of Records	# and % of Listings/Records Processed	Status	Results*
Feb-25-09 12:11:29 PST	198186	All records as of: Feb-25-09 12:11:29 PST	All Listing Templates	n/a	In Progress	n/a
Feb-25-09 12:04:39 PST	198185	All records	All Product Inventory	500 (100%)	Success	n/a

* Your result files are available for download after the request date for a specific time only. eBay and Half.com files are available for 90 days, with the exception of Half.com inventory files which are available for 7 days.

Figure 8: View Completed Downloads page

A reference number indicates that your download request was successfully received. In contrast, a Request Failure page, without a reference number, indicates that a download request could not be processed.

The report contains the following information:

• ItemID, ReferenceID, OrderID and EbayProductID (if used)
• ProductName and ProductGroupID (if used)
• Product or item listing information
• Sales information

Download a Sold items report

This section explains how to generate a report that shows your current sales.

There are several types of sales-oriented reports, all of which can be downloaded using this procedure. In this example, you will generate a Sold items report.

1. Select **Sold** from the *Listing and Records* drop-down menu.
2. Type in the email address(es) you want the file sent to (it defaults to your registered email).
3. Click **Save**.
4. In the navigation bar, click **Completed Downloads**. The *View Completed Downloads* page provides links to download the report(s) you just created.
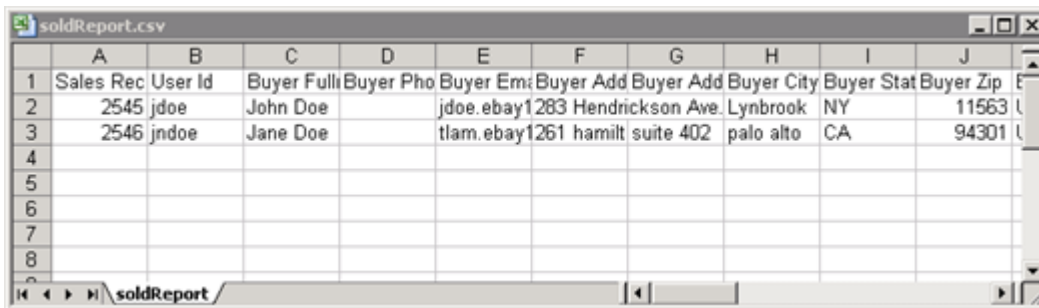
The report you download provides a summary of the profits generated by each of your sold listings. The data displayed is calculated based on stored product information, eBay fees, and the total revenue generated by the sold listing.

The report contains the following:

- Buyer information
- Payment information
- Postage information
- Sales information
- Cost information
- Listing information
- Feedback information

☞ **Note:** For report field definitions, refer to *Sold Listings report fields*.

The figure below is a sample Sold Items report (in .csv format). The generated report and its data fields or column headers will differ depending on the filter you select.

Figure 9: Sold items report

Create a download schedule

You can create automated download schedules using the File Management Centre for various types of inventory reports in order to view your updated sales information on a regular basis.

The *Download Schedule* page enables you to specify which reports will be automatically sent to you by choosing one of these filters on the *Listing and Records* menu:

- Sold items
- Unsold items
- Sold and archived items
- Items awaiting payment
- Items paid and awaiting dispatch
- Items paid and awaiting dispatch

• Archived items
• All Sold and Archived items
• All Product Inventory

You can also use date ranges to control which data gets captured in a generated reports.

After selecting the options you want and entering your email address, click **Save**.

View download schedule

To view a summary of your download schedule, and a list of completed downloads, click **Download Schedule** on the left side of *File Management Centre* page.

Figure 10: View Download schedule

This page shows the currently scheduled downloads, and allows you to edit or delete download schedules.

Template field definitions

This section provides more in-depth information about the Selling Manager Pro template fields and their use.

Product template fields

This section explains the required fields used in the product template to define products, folders, and other product-level information.

*Action

Required field in all templates. Determines the purpose of the row: add, revise, or delete a product or listing.

Character limit	N/A
Type	Text string
Valid Entry	In the product template, use the values: `AddProduct`, `ReviseProduct`, or `DeleteProduct`. In the listing template, use the values: `AddTemplate`, `ReviseTemplate`, or `DeleteTemplate`.
Field Dependency	Must enter all required field data for a particular type of action.

Folder1

Sub-level 1. The subdirectory to the root folder.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Accessories*.

Folder2

Sub-level 2. The subdirectory to folder 1. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Hats*.

Folder3

Sub-level 3. The subdirectory to folder 2. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Sports*.

Folder4

Sub-level 4. The subdirectory to folder 3. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Baseball*.

Folder5

Sub-level 5. The subdirectory to folder 4. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Professional*.

Folder6

Sub-level 6. The subdirectory to folder 5. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Major League Baseball*.

Folder7

Sub-level 7. The subdirectory to folder 6. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *National Conference*.

Folder8

Sub-level 8. The subdirectory to folder 7. Required if a subordinate folder exists.

Character limit	Max length 45

Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Western Division.*

Folder9

Sub-level 9. The subdirectory to folder 8. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *San Francisco Giants.*

Folder10

Sub-level 10. The subdirectory to folder 9. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors.

Folder11

Sub-level 11. The subdirectory to folder 10. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors.

Folder12

Sub-level 12. The subdirectory to folder 11. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors.

Folder14

Sub-level 14. The subdirectory to folder 13. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string

Valid Entry	Keywords and item descriptors.

Folder15

Sub-level 15. The subdirectory to folder 14. Required if a subordinate folder exists.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors.

*GroupProductID

Required only when a ProductName value is not unique! The unique ID generated by eBay to identify a product when there are two or more products with the same ProductName value. The GroupProductID can be located in an AddTemplate or AddProduct response file, or in an All Products download file.

Character limit	N/A
Type	Alphanumeric string
Valid Entry	Must be obtained from the AddTemplate or AddProduct response file, or in an All Products download file.
Field Dependency	Must be used with the ProductName field.

*ProductName

The name of the product added to your Sellling Manager Pro inventory. Required for the AddProduct action.

Character limit	Max length 55
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Manuscripts*.

QuantityAvailable

Specifies the total amount available of this product.

Character limit	Max length 8
Type	Integer
Valid Entry	Standard numbers, like 15, 100, and 1000.

RestockAlert

Alerts you when one or more of your products are running out of stock. Appears when any of your products have reached their restock threshold limit.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.
Field Dependency	Requires also using the *RestockThreshold* field .

RestockThreshold

Defines the quantity that triggers a restock alert. This amount tells you when your quantity is getting low.

Character limit	N/A
Type	Integer
Valid Entry	Any whole number, such as 10 and 35.
Field Dependency	Requires also using the *RestockAlert* field .

RootFolder

Required if the subsequent level is specified. If no folder is specified, the product will be located in a "Default" folder. If folder is specified and does not match an existing folder name, a new folder will be created.

Character limit	Max length 45
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Clothing*.

UnitCost

Sellers average unit cost for the product.

Character limit	N/A
Type	Currency
Valid Entry	Example: .99, 5.00, or 100.00

VendorContactInfo

Specifies information about the company that sells this product.

Character limit	Max length 55
Type	Alphanumeric string
Valid Entry	Company details, such as address, phone numbers, and email information.

Result and report fields

Explains the field definitions used for upload results and various reports.

About report scripts

To extract specific data from the reports described in this chapter, it is possible to write scripts to search for and extract only the data you want to view.

If you write such scripts, please search for the column name (such as Title or Price) instead of the column number (such as 1, 2, or 11). When your scripts search for and extract column titles instead of column numbers, your scripts will continue to work when we add or remove columns from the reports.

On the other hand, if you write scripts to extract column numbers (instead of column titles), there is a high probability we will inadvertently break your scripts when we add or remove columns from the reports.

Selling Manager listing fields

This section describes the required Selling Manager fields in the listing template. Each listing template contains a specific set of required fields, all of whichare described below.

*GroupProductID

Required only when a ProductName value is not unique! The unique ID generated by eBay to identify a product when there are two or more products with the same ProductName value. The GroupProductID can be located in an AddTemplate or AddProduct response file, or in an All Products download file.

Character limit	N/A
Type	Alphanumeric string
Valid Entry	Must be obtained from the AddTemplate or AddProduct response file, or in an All Products download file.
Field Dependency	Must be used with the ProductName field.

*NewProduct

A new product will be created when set to 1.

Character limit	N/A
Type	Boolean

Valid Entry	0 or 1 (0=false, 1=true) Default is 0.
Field Dependency	Set NewProduct default to be true (1). For AddTemplate actions, default must be set to false (0).

*ProductName

The name of the product added to your Sellling Manager Pro inventory. Required for the AddProduct action.

Character limit	Max length 55
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors. For example, *Manuscripts.*

*SaleTemplateName

The name of the template being added to your inventory (not the same as the listing title) If no template name is supplied a default name will be created (as in Template 1, Template 2, and so forth).

Character limit	Max length 55
Type	Alphanumeric string
Valid Entry	The template used to format this listing.
Field Dependency	Set NewProduct default to be true (1). For AddTemplate actions, default must be set to false (0).

*TemplateID

Required if Action is ReviseTemplate! Identifies the template being revised.

Character limit	N/A
Type	Integer
Valid Entry	The template used to format this listing.

Design and display fields

This section describes the fields you can use to tell us how to design your listing and the content they contain.

BuyerRequirements:LinkedPayPalAccount

Do you want potential buyers to have PayPal accounts? Use this field to specify that only those buyers with PayPal accounts can bid on your listing.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) The default value is 0 (false).

BuyerRequirements:MaxItemMinFeedback

If you are selling expensive items and have blocked buyers from bidding on more than a set number of items in a 10 day period (with BuyerRequirements:MaximumItemCount), do you also want to require those buyers to have a minimum feedback score? If so, this field lets you specify that minimum feedback score.

Character limit	N/A
Type	Integer
Valid Entry	5, 4, 3, 2, 1 or 0. The default value is 5.
Field Dependency	Use this field with *BuyerRequirements:MaximumItemCount*.

BuyerRequirements:MaxUnpaidItemsCount

Do you want to exclude buyers once they reach a threshold of unpaid Items? This field lets you specify the number of unpaid Items a buyer can incur in a set period of time (set with BuyerRequirements:MaxUnpaidItemsPeriod) before they are prevented from bidding. For example, 4 (four) items.

Character limit	N/A
Type	Integer
Valid Entry	2, 3, 4 or 5. The default value is 2.
Field Dependency	Use this field with *BuyerRequirements:MaxViolationPeriod* on page 45.

BuyerRequirements:MaxUnpaidItemsPeriod

Do you want to exclude potential buyers when they reach a threshold of unpaid Items in a finite period of time? This field lets you specify the length of time during which a buyer can incur a specific number of unpaid Items before being prevented from bidding on your item.

Character limit	N/A
Type	Integer
Valid Entry	Days_30, Days_180, or Days_360. The default value is Days_180.
Field Dependency	Use this field with *BuyerRequirements:MaxUnpaidItemsCount* on page 44.

Template field definitions

BuyerRequirements:MaxViolationCount

Do you want to exclude buyers once they receive a specific number of violation reports? This field lets you specify the number of violation reports a buyer can incur within a set period of time (set with BuyerRequirements:MaxViolationPeriod) before being prevented from bidding. For example, 7 (seven).

Character limit	N/A
Type	Integer
Valid Entry	4, 5, 6 or 7. The default value is 4 (violations).
Field Dependency	Use this field with *BuyerRequirements:MaxViolationPeriod* on page 45.

BuyerRequirements:MaxViolationPeriod

Do you want to exclude buyers who receive a specific number of violation reports in a defined period of time? This field lets you specify the length of time during which a buyer can incur a specific number of violation reports (set with BuyerRequirements:MaxViolationCount) before being prevented from bidding. For example, 6 (months).

Character limit	N/A
Type	Integer
Valid Entry	1 or 6. The default value is 1 (month).
Field Dependency	Use this field with *BuyerRequirements:MaxViolationCount* on page 45.

BuyerRequirements:MinimumFeedbackScore

Do you want to block buyers with a minimum feedback score? This field lets you explicitly set a minimum feedback score that a buyer must meet before they can bid on your listing.

Character limit	N/A
Type	Integer
Valid Entry	−1, −2, or −3

BuyerRequirements:ShiptoRegCountry

Do you want to exclude buyers whose primary postage address falls outside your delivery area? Use this field to exclude buyers whose primary address lies outside your delivery area.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) The default value is 0 (false).

BuyerUserID

Unique identifier (eBay User ID) denoting the user you want to leave feedback for.

Character limit	N/A
Type	Text string
Valid Entry	eBay User ID

*Category

Numeric ID of the Category where the item is to be listed. To get category IDs, download the *Category IDs* file. After you open the file, if you sort the lines in a column, be certain to sort the whole table, not just the one column.

Character limit	Max length 10
Type	Integer
Valid Entry	Category number, like `1245` (for Printers).

Category2

Numeric ID of an additional Category where the item is to be listed. To get category IDs, download the *Category IDs* file. After you open the file, if you sort the lines in a column, be certain to sort the whole table, not just the one column.

Character limit	Max length 10
Type	Integer
Valid Entry	Category ID number, like `1245` (for Printers).
Field Dependency	Must use a valid eBay category number.

*ConditionID

Describes the appearance and state of the product. Condition IDs are numeric, not textual, and vary according to the respective category. To retrieve the Condition IDs in the Item Specifics Definition file, generate an Item Specific template for a category.

Character limit	N/A
Type	Integer
Valid Entry	Possible valid eBay *ConditionID* values include: • `1000` • `1500` • `2000` • `2500`

- `3000`
- `4000`
- `5000`
- `6000`
- `7000`

To obtain the *ConditionID* value for a specific category, generate an Item Specifics template. The generated template will contain the new *ConditionID* field as well as the *ConditionID* numbers. Literal values are defined in the Item Specifics Definitions file that accompanies the generated template.

To view the ConditionIDs for all categories, go to *File Exchange Instructions and Resources* and click the **ConditionIDs by Category**.

Country

Are you planning to ship this item internationally? Specifies Country in the metadata section of the *Action* field.

Character limit	N/A
Type	Text string
Valid Entry	A default value is already included in the template metadata and is related to the site where you downloaded your template. For example, AU, AT, BE, CA, CN, FR, DE, IT, IN, NL, ES, CH, and US. Entry must be a valid Country code.

CrossBorderTrade

To instruct us to display your listing in the search results on another eBay site, use this field. For more information, see *Using the CrossBorderTrade fieldTo display your listing in the search results on other eBay sites, use the CrossBorderTrade field.* .

Character limit	N/A
Type	Text string
Valid Entry	• In the United Kingdom and Ireland, enter `NorthAmerica` • In Canada and the United States, enter `UK` This field is available for use in the United States, Canada, Ireland, and the United Kingdom *only*.

C:<item specific name>

How does your item differ from other similar items? Describes the specific characteristics of a product that are not offered in the standard item specifics, such as Style, Occasion, or Feature. The field name must begin with `C:`. For example, the field name for Style should be: `C:Style`.

☞ **Important:** If you revise this field, you must include all of the custom item specific fields for this listing in the uploaded file, even if the information has not changed. Otherwise; any excluded custom item specific will be removed from the listing.

Some clothing and accessory categories require certain item specifics to be included in a listing, such as:

• Brand
• MPN (manufacturer part number)
• Size Type
• Size
• Style
• Colour

Refer to the *look-up table* to view the item specifics required by each category. Visit our *size chart* and *handbag measurement guide* for size mapping and measurement instructions. To see how these changes will impact your existing listings and the way you list, refer to *Review category and item specifics changes*.

Character limit	N/A
Type	Text string
Valid Entry	Any term or phrase that correlates with the item specific name. For example, the `C:Style` item specific would have values such as `Casual`, `Business`, and `Formal`.

CustomLabel

Your unique identifier for the item, like a stock-keeping unit (SKU) number. The buyer does not see this information.

☞ **Important:** Using the Custom Label field in the Selling Manager Pro product template will cause the upload to fail. Instead, use the ProductPartNumber field in the product template.

Character limit	Max length 50
Type	Alphanumeric string
Valid Entry	Text or numeric string.

DeleteFields

Identifies the field (or fields) to remove from a listing. Multiple fields can be deleted at a time. To do so, use the pipe character (|) to separate the field names. For example, `Category2|Subtitle`. Only those fields noted in the table below can be deleted.

Character limit	N/A
Type	Text string

Valid Entry	•`Application Data`
	•`Attributes` (deletes *all* `A:` attributes)
	•`BoldTitle`
	•`BuyItNowPrice`
	•`Category2`
	•`Charity`
	•`ConditionID`
	•`CustomLabel`
	•`ItemSpecifics` (deletes *all* `C:` item specifics)
	•`Layout`
	•`MinimumBestOfferPrice`
	•`PayPalEmailAddress`
	•`PicURL`
	•`Product` (deletes *all* product details)
	•`ProPackBundle`
	•`ProPackPlusBundle`
	•`ValuePackBundle`
	•`Subtitle`
	•`Theme`

*Description

Contains product information about the item. Include all relevant item and product specifications that may be of interest to the buyer.

☞ **Note:** You cannot use line breaks and carriage returns in this field. To insert multiple lines, use the HTML <BR> and <P> tags to separate lines into paragraphs.

To provide information specific to the *condition* of an item, use *ConditionDescription*.

We provide a script to remove carriage returns, escape quotes, and to perform other necessary changes to make the text in your Description field valid in File Exchange. To download the script as well as the instructions for using it, see *How to use the new File Exchange Item Description Utility*.

Character limit	Max length 32,765. The Excel templates only display the first 1,024 characters. To see all the characters in a template, save the file in CSV format, and then open it in a text editor.
Type	Text string
Valid Entry	Content to accurately and completely describe the item.
Field Dependency	This field is optional for catalogue listings but is required for non-catalogue listings.

*Duration

How long would you like your listing to be posted on eBay? Enter the amount of days you'd like the listing to be active.

Character limit	Max length 3
Type	Integer
Valid Entry	Only certain values are allowed, and the choice of values depends on the listing format. Valid Auction and Fixed Price durations include: 1, 3, 5, 7, and 10 (days). If you are a qualified seller, you can also use (30) days, and GTC (for the Good Til Cancelled) for FixedPrice. You can also refer to the Durations Table on the eBay developer site. (You must have an eBay developer account to access these English-language only pages.)

EndCode

Required when using End in the Action field. Reason for ending a listing.

Character limit	N/A
Type	Text string
Valid Entry	• LostOrBroken • NotAvailable • Incorrect • OtherListingError

Feedback

Textual comment that explains, clarifies, or justifies the feedback rating. Still displayed if feedback is withdrawn.

Character limit	Max length 80
Type	Text string
Valid Entry	Explanation of the feedback.

FeedbackType

Rating of the feedback being left (Positive). Sellers cannot leave neutral or negative feedback for buyers.

Character limit	Max length 80
Type	Text string

Valid Entry	`Positive`

FE:ListByDate

Specifies the date (up to 21 days in the future) by which an action must occur for a listing. For example, if you want to Add a listing before a specific date, like for a sale item, File Exchange will process the Add action up until the date and time specified in the FE:ListByDate field. After that date, File Exchange will send a message stating "List by date has passed" and the item will not be listed.

Character limit	N/A
Type	Date
Valid Entry	`YYYY-MM-DD HH:MM:SS`. Hours are in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.

*Format

Listing format for the item. For more information, see *Selecting a selling format*.

Character limit	N/A
Type	Text string
Valid Entry	• `Auction` (default) • `FixedPrice` • `ClassifiedAd` • `RealEstateAd`

GalleryDuration

Specifies whether the item is included in the Gallery, either in the general Gallery or in the special "featured" section above it.

Character limit	N/A
Type	Text string
Valid Entry	`Days_7,Lifetime`
Field Dependency	`Featured` must be entered in the *GalleryType* field.

GalleryType

Indicates how and where images are displayed. The options are:

• **Gallery**: Image is included in the eBay search results.
• **Plus**: In addition to the benefits of 'Gallery', includes an icon in the eBay search results that, when clicked or moused over, displays a large 400 x 400 pixel preview image of the item. Otherwise, your image is shown at the standard size of 96 pixels.

• **Featured**: In addition to the benefits of 'Plus', your item is at the top of the search results in the Featured section.

For more information, see *About gallery upgrades.*

Character limit	N/A
Type	Text string
Valid Entry	• `None` (default) • `Gallery` • `Plus` • `Featured`

HitCounter

Do you want to keep track of the number of visits received by each item. If you pass any value, this feature is applied.

Character limit	N/A
Type	Text string
Valid Entry	• `NoHitCounter` • `HonestyStyle` (US only) • `GreenLED` (US only) • `Hidden` • `BasicStyle` • `RetroStyle` • `HiddenStyle`

ItemID

When you upload a template, we automatically generate and assign a unique read-only ID to identify each item (the value for ItemID cannot be changed or selected).

Character limit	N/A
Type	Alphanumeric
Valid Entry	Contained in the Revision file or the Load Results report.
Field Dependency	Required when revising, re-listing, and ending listings, and when checking status (by entering `Status` in the *Action* field).

*Location

Location of the item. Enter the State and Country information.

Character limit	Max length 45

Type	Alphanumeric
Valid Entry	State and Country where the item is located (do not enter postal code).
Field Dependency	If you use the PostalCode field, do not use the Location field. The location will be derived from the postal code value.

LotSize

Do you want sell items together as a unit? Specifies that a single listing consists of two or more similar items that must be purchased together.

Character limit	N/A
Type	Integer
Valid Entry	Numeric amount, like 3, 25, and 100.
Field Dependency	If *LotSize* is greater than 1, then *Quantity* field indicates the number of lots being listed and *LotSize* indicates the number of items in each lot. You can only use *LotSize* in lot-enabled categories.

OutOfStockControl

When this field is set to `true`, the item is hidden from search when the quantity goes to 0 (zero), but the listing is kept alive. This is useful for a seller who is waiting for additional stock of an item with the same ItemID. Instead of ending the listing and then relisting it when the inventory drops to 0, you can use this field to hide the listing. When you have the item available, you can upload a file Revise action with a new quantity value to make the item available in search again. This only works for Fixed Price listings that have a Good 'Til Cancelled (GTC) duration.

☞ **Important:** Because an item is hidden the listing is still alive, the GTC automatic renewal will continue every 30 days and the listing fees will be charged. This option is best suited for long running items where inventory can be replaced in a short time.

Some factors to consider are:

- OutOfStockControl is set at the item level. So you can set this field for existing listings using a Revise upload, and can include it in Add uploads.
- Once this field is set to `true` you cannot change it, nor do you need to. If you still have inventory, the listing will be displayed in search results. When the quantity falls to zero, the listing will no longer be displayed in search. To remove it, end the item, and relist it by setting the OutOfStockControl field to `false`.
- When OutOfStockControl is set to `true`, you can set the quantity of the item to zero. When OutOfStockControl is set to `false` you cannot set the quantity to zero.
- The OutOfStockControl field status only appears in the Active Download report, not the Revision file download used to revise listings.

Character limit	N/A
Type	Boolean
Valid Entry	`true` or `false` Default is *false*.

PhotoDisplay

Specifies the type of image display used in a listing. Some options are only available if images are hosted through eBay Picture Services (EPS). eBay determines this by parsing the associated PicURL field value. The valid field entries are:

- **None**: No special image display options. Valid only for US Motors listings.
- **PicturePack** : Increases the number of images displayed. Only available for images hosted with eBay. Picture Pack applies to all sites (including US Motors), except for NL (Site ID 146). You can specify a minimum of one EPS picture, or no SuperSize-qualified EPS pictures in the request. For the NL site, PicturePack is replaced with SuperSize.
- **SuperSize** : Increase the size of each image and allow buyers to enlarge images further. Only available for site-hosted (EPS) images. Not valid for US Motors listings. For all sites that do not automatically upgrade SuperSize to PicturePack (see note below), specifying no SuperSize-qualified images is now accepted.

☞ **Note:** SuperSize is automatically upgraded to PicturePack for the same SuperSize fee for the US eBay Motors Parts & Accessories category, and the US, CA, and CAFR sites. This upgrade applies only to EPS images (including Picture Manager images).

Character limit	N/A
Type	Text string
Valid Entry	None (default), PicturePack, SuperSize.

PicURL

URL of the picture to add to your listing. If a Gallery upgrade is specified (Plus or Featured), the image will be used for the search preview image. For best results, use an image that is in JPEG format and is at least 1000 pixels wide.

Pictures can be self-hosted, hosted by a third party, or hosted by eBay Picture Services (EPS). To add up to 12 pictures, separate the URL with a pipe " | " character.

Pictures for a listing can either self-hosted, or hosted by a third party, but not both.

☞ **Important:** If an image URL has blank spaces, you must replace the blank spaces with %20; otherwise, the image will not appear in the listing.

Character limit	Max length 2048
Type	Text string
Valid Entry	http://hostedpics.com/images/item1.jpg| http://hostedpics.com/images/item2.jpg

PostalCode

The mail area code where you are actually located, which may differ from the item's postage location.

Character limit	N/A
Type	Text string
Valid Entry	Valid postal code.
Field Dependency	If the PostalCode field is used, the Location field should not be used because the location of the item is derived from the postal code.

PrivateAuction

Do you want to sell this item in a private auction? Specifies whether or not this item will be offered in a private auction.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.

*Quantity

Quantity of the item available for sale. A quantity of more than one implies all the items are the exact same.

Character limit	Max length 45
Type	Integer
Valid Entry	Standard numbers, like 1, 15, and 100.
Field Dependency	If *LotSize* is greater than 1, then the *Quantity* field indicates the number of lots being listed and *LotSize* indicates the number of items in each lot. You can only use *LotSize* in lot-enabled categories.

Relationship

This determines whether the Variation information (from the *RelationshipDetails* field) is used in the listing. Use *Variation* to sell similar products in a multi-quantity listing, like the same style shirt in different colours.

Character limit	N/A
Type	Text string
Valid Entry	• Compatibility • Variation
Field Dependency	Must accompany the *RelationshipDetails* on page 56 field.

RelationshipDetails

Defines the name-value pairs used to describe the variation information in a listing. For variations, use the semi-colon (;) to separate multiple name-value pairs. For example, Variation values appear as:

`Size=S;M;L;XL|Colour=Black;Pink;Red;Blue`

The equal sign (=) couples the name with a value.

Character limit	N/A
Type	Text string
Valid Entry	For Variation values, see the Item Specifics Definitions file that was created when you generated an Item Specifics template for a specific category.
Field Dependency	Must accompany the *Relationship* on page 55 field.

ScheduleTime

Use this field to schedule a listing to start at a specific time in the future (listings cannot be started in the past).

Character limit	N/A
Type	Date
Valid Entry	`YYYY-MM-DD HH:MM:SS`. Hours must be specified in 24-hour format (convert 2:00:00 PM to 14:00:00 GMT). For example: `2013-06-20 16:30:00`

StoreCategory

Numeric ID of a custom category in your eBay Shop.

👉 **Tip:** To find out what your store category values are, refer to *Looking up store category numbers*.

Character limit	Maximum length is 10 digits
Type	Integer
Valid Entry	Numeric value – Must be an integer between 1 and 10 digits, such as `5938` or `9346990`. Invalid values (for example, 60040030111) are automatically reset to 1 (Other). Valid options include: • 0=Not an eBay Shop item • 1=Other • 2=Category A • 3=Category B

	• 4=Category Z
Field Dependency	If you change the StoreCategory field value, include both StoreCategory and StoreCategory2 fields in the template file you upload.

StoreCategory2

Character limit	Maximum length is 10 digits
Type	Integer
Valid Entry	Numeric value that must consist of an integer between 1 and 10 digits such as 5938 or 9346990. Invalid values (for example, 60040030111) are automatically reset to 1 (Other). Valid options include: • 0: Not an eBay Shop item • 1: Other • 2: Category A • 3: Category B • 4: Category Z
Field Dependency	If you change the StoreCategory field value, include both StoreCategory and StoreCategory2 fields in the template file you upload.

Subtitle

In addition to the primary field of Title, this secondary field appears in search results for an item.

👉 **Note:** Additional fees apply for using this field.

Character limit	Max length 55
Type	Alphanumeric string
Valid Entry	Keywords and item descriptors

👉 **Tip:** To remove a subtitle when revising or relisting an item, open a new Excel or CSV file. Enter a column header for `Action` and `ItemID`. Under *Action*, enter `Revise` (or `Relist`), and under *ItemID*, enter the Item ID value for this listing (from the Load Response file). In the third column, enter `DeletedField=Item.Subtitle` in the column header. Save in CSV format, and upload the file.

Title

Primary name that appears in the search results for an item. This field is required for non-catalogue listings and optional for catalogue listings.

Character limit	Max length 80

Type	Alphanumeric string
Valid Entry	Keywords and item descriptors, such as product name and model, that buyers will use when searching for an item.

Packaging and handling fields

Explains the packaging, gift, and handling fields that determine how, when, and where the item is sent.

*DispatchTimeMax

Use this field to specify the maximum number of business days you take to prepare an item for dispatch to a domestic buyer once you receive a cleared payment. The value you enter for *DispatchTimeMax* does not include the duration of time needed to actually dispatch the item (the carrier's transit time) to the buyer.

To specify:

• zero-day handling, enter `0` (zero)
• that an item is not shipped (for example, an item that is picked up locally), enter `-1`

Character limit	N/A
Type	Integer
Valid Entry	• `-1` • `0` • `1` • `2` • `3` • `4` • `5` • `10` • `15` • `20` • `30`
Field Dependency	*DispatchTimeMax* is valid for Flat and Calculated shipping. You can enter a value for *DispatchTimeMax* even when you do not enter a value for postage service costs.

PackageDepth

The whole number portion of the package depth (top to bottom). For example, for a package depth of 10 inches or 10 centimetres, the value would be `10`.

Character limit	N/A
Type	Integer

Valid Entry	Whole number (in or cm)
Field Dependency	Also provide values for *PackageWidth* and *PackageLength*

PackageLength

The whole number portion of the package length (from side to side). For example, for a package length of 20 inches or 20 centimetres, the value would be 20.

Character limit	N/A
Type	Integer
Valid Entry	Whole number (in or cm)
Field Dependency	Also provide values for *PackageWidth* and *PackageDepth*

PackageWidth

The whole number portion of the package width (front to back). For example, for a package width of 12 inches or centimetres, enter 12.

Character limit	N/A
Type	Integer
Valid Entry	Whole number (in or cm)
Field Dependency	Also provide values for *PackageDepth* and *PackageLength*

ShipmentTrackingNumber

The tracking number associated with an item. To obtain the tracking number, see the invoice or order form provided by the dispatch carrier.

Character limit	N/A
Type	Text string
Valid Entry	A valid tracking number, typically provided on the invoice issued by the dispatch carrier.
Field Dependency	To use this field, you must also provide a value for *ShippingCarrierUsed* on page 60.

ShippedTime

Indicates the date and time at which an item was actually shipped.

If a template contains an empty instance of this field, we automatically enter the date and time at which you uploaded the file. *ShippedTime* is displayed to both the buyer and the seller on their respective My eBay pages.

You must enter the date and time in GMT ISO 8601 date and time format:

`YYYY-MM-DDTHH:MM:SS.SSSZ`

Character limit	N/A
Type	Date
Valid Entry	`2013-05-28T22:09:23.000Z` Do not enter a date or time in the future.
Field Dependency	Use only with the `Status` action.

ShippingCarrierUsed

The carrier used to dispatch an item.

Character limit	N/A
Type	Text string
Valid Entry	Enter a dispatch carrier name. For example, if *ShippingService-X:Option* is *UK_RoyalMailFirstClassRecorded* , enter *RoyalMail* (do not enter the value you entered for *ShippingService-X:Option*). For non-specific *ShippingService-X:Option* values such as *UK_OtherCourier3Days*, enter *Other*.
Field Dependency	To use this field, you must also provide a value for *ShipmentTrackingNumber* on page 59.

ShippingStatus

Do you want to inform buyers when an item has been dispatched? Specifies whether or not the item has been dispatched.

Character limit	N/A
Type	Boolean
Valid Entry	`0` or `1` (0=not dispatched, 1=dispatched) Default is 0.

*ShippingType

The shipping types available for the item. Specifying *Flat* designates that Flat-rate shipping is available for domestic shipping (and international if international shipping services are specified).

👉 **Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see *revision dependent fields*.

Character limit	N/A
Type	Text string
Valid Entry	• `Flat` (default) • `FreightFlat`
Field Dependency	If you set this field to `Flat` or `FreightFlat`, you also must also provide field values for `ShippingService-X:Option` and `ShippingService-X:Cost`. For `FreightFlat`, use `Freight` for `ShippingService-X:Option` value.

ShipToLocations

What if a buyer wants to purchase your product but the international shipping service options do not cover the buyer's geographical location? Use this field to offer buyers outside your standard delivery area the ability to contact you for a shipping cost. Use this field to specify one or more *ShipToLocations* destinations.

to separate options are used and one is set to *None*, all are ignored and a warning is returned.

This field differs from *IntlShippingService-n:Locations*, which you can use to define specific dispatch-to locations for the respective international postage service.

Character limit	N/A
Type	Text string
Valid Entry	• `Worldwide` • `Americas` • `Europe` • `None` To enter more than one value, enter the respective ISO two-character country codes. Use the pipe (|) character to separate the codes. For example: `AU│CA│MY`

WeightMajor

Character limit	N/A
Type	Integer
Valid Entry	Whole number such as `3`, `75`, and `100`.

Field Dependency	Also provide a value for *WeightMinor*

WeightMinor

Character limit	N/A
Type	Integer
Valid Entry	Whole number, like 3 or 12.
Field Dependency	Also provide a value for *WeightMajor*

Payment and return fields

This section explains the payment, return policy, and other transaction fields used to specify how buyers pay for and return items.

AdditionalDetails

Provides detailed explanation of your return policy.

Character limit	Max 5000 characters
Type	Text string
Valid Entry	User input
Field Dependency	The *ReturnsAcceptedOption* on page 65 field is required when you use this field.

CCAccepted

Do you accept credit card payments? Specifies whether a credit card is accepted as payment.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.

ImmediatePayRequired

Indicates that immediate payment is required from the buyer. This field is used to require that an item be paid for before it is considered closed and purchased. This field is supported for Premier and Business PayPal accounts only.

For more information, see *Requiring immediate payment*.

Character limit	N/A

Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.
Field Dependency	*PayPalAccepted* on page 64 must be set to 1 (true).

MOCashiers

Do you accept money orders and banker's drafts as payment? This field specifies that you accept money orders and banker's drafts as payment.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.

PaymentInstructions

Do you want to provide payment instructions to a buyer? Informs buyers of payment contingencies.

Character limit	Max length 500 characters
Type	Alphanumeric string
Valid Entry	Null (default); use short descriptive sentences.

PaymentProfileName

To use a payment business policy in a listing, you must first opt in to *Business policies* with your eBay account and then specify the payment options for each policy in your Site Preferences on My eBay. For more information, see *Manage Business policies*.

The PaymentProfileName field identifies the payment business policy to use in the listing. Since policy names are case-sensitive, be sure to enter the policy name exactly as it appears in Site Preferences on My eBay.

Character limit	Maximum length of 50 characters
Type	Text
Valid Entry	Must be an existing and valid payment policy as defined in your Site Preferences on My eBay. For example, CashOnly

PaymentSeeDescription

Do you specify payment methods in the *Description* field? Specifies whether or not acceptable payment methods are stated in the *Description* field. If you do not set any other payment method, you must specify *PaymentSeeDescription=1*.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.

PaymentStatus

Do you show buyers when a payment has been received? Specifies whether or not the item has been paid for.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.

PayPalAccepted

Do you allow buyers to use PayPal to pay for your items?

Although we do not require a specific payment method for each listing, you must set at least one payment method to 1 (true). For more information, see *Requiring immediate payment*.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.
Field Dependency	Use this field only for sites that support PayPal. If you designate PayPal as a payment option on your Site Preferences on My eBay but do not specify a value for *PayPalAccepted*, we automatically add *PayPalAccepted* as a payment method and display a message to indicate this to you. When *PayPalAccepted* is set to 1 (true), you must also provide an entry for *PayPalEmailAddress* on page 64. When you have a Premier or Business PayPal account, you can also require immediate payment. For more information, see *ImmediatePayRequired* on page 62.

PayPalEmailAddress

When you accept PayPal, you must also provide the email address associated with your PayPal account.

Character limit	N/A
Type	Text string
Valid Entry	A valid email address such as name@example.com

Field Dependency	This field is required when *PayPalAccepted* on page 64 is set to 1 (true).

PayUponPickup

Do you allow the buyer to pay for and pick up an item in person?

Character limit	N/A
Type	Boolean
Valid entry	0 or 1 (0=false, 1=true) Default is 0.

PersonalCheck

Do you allow the buyer to pay with a personal cheque? Specifies that you accept a perrsonal cheque as payment.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0.

ReturnProfileName

To use a return business policy in a listing, you must first opt in to *Business policies* for your eBay account and then specify the return options for each policy in your Site Preferences. For more information, see *Manage Business policies*.

The ReturnProfileName field specifies which return business policy to use in the listing. Since policy name values are case-sensitive, be sure to enter the policy name exactly as it appears in Site Preferences on My eBay.

Character limit	Maximum length of 50 characters
Type	Text
Valid Entry	Must be a valid return policy already defined in your Site Preferences on My eBay. For example, ExchangeOnly

*ReturnsAcceptedOption

Indicates that a buyer can return the item.

Character limit	N/A
Type	Text string
Valid Entry	• ReturnsAccepted

	• `ReturnsNotAccepted`

ReturnsWithinOption

Defines the length of time a buyer has in which to notify you of their intent to return an item.

Character limit	N/A
Type	Text string
Valid Entry	• `Days_7` • `Days_14` • `Days_30` • `Days_60`
Field Dependency	Required if *ReturnsAcceptedOption* on page 65 is set to `ReturnsAccepted`.

ShippingCostPaidByOption

Specifies who pays to return the item.

Character limit	N/A
Type	Text string
Valid Entry	• `Buyer` – Buyer pays to return the item • `Seller` – Seller pays to return the item
Field Dependency	Required if *ReturnsAcceptedOption* on page 65 is set to `ReturnsAccepted`.

Pricing and cost fields

This section explains pricing, discount, and tax fields, which determine the final cost of the item.

BestOfferAutoAcceptPrice

Specifies the amount that will be auto-accepted for a best offer from a buyer. For example, if you set the value to 5.00, best offers of this amount and above will be accepted automatically.

Character limit	Max length 16, including decimal point or comma
Type	Currency
Valid Entry	Numeric amount, like `.99`, `1.00`, `10.00`.
Field Dependency	The BestOfferEnabled field must be set to 1 (true) for this field to be applicable.

BestOfferEnabled

Do you want to let buyers submit best offers? If you are selling a fixed price format item (in a category for which Best Offer is also enabled), you can use Best Offer (additional fees apply). This feature lets a buyer send you a lower priced, binding offer for an item. You can accept the offer, decline the offer, or let the offer expire in 48 hours. When you accept a best offer, we end the listing and display the best offer price and terms for the ended listing. For more information, see the *Best Offer* help.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) The default is 0

BuyItNowPrice

Price required to immediately buy an auction-style format item. Defines the price you are willing to accept for the item, which will immediately end the auction. Not valid for fixed priced format items.

Character limit	Max length 16, including decimal point or comma
Type	Currency
Valid Entry	Numeric amount, like 10.00, 29.99, 100.00.

Currency

What types of currency do you accept? Specifies Currency in the metadata section of the *Action* field.

Character limit	Three-letter code
Type	Text string
Valid Entry	A default currency value is already included in the template metadata and is related to the site where you downloaded your template. (You only need to change it if you want to list your item on a different eBay site.) For example, USD, CAD, GBP, AUD, EUR, CHF, TWD, CNY, INR, HKD, MYR, and PHP. Entry must be a valid *Currency* on page 18.

InternationalPromotionalShippingDiscount

Applies a promotional postage discount to the international shipping fee paid for by the buyer.

☞ **Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see *revision dependent fields*.

Character limit	N/A
Type	Boolean

Valid Entry	0 or 1 (0=false, 1=true) Default is 0. Must be a valid rule created in your eBay account under Shipping Preferences.
Field Dependency	Before you can use this field, you must have already created promotional postage rules. For more information, see *Promotional Postage Rules*.

InternationalShippingDiscountProfileID

The numeric ID of the postage discount profile we use to calculate P&P for combined international purchases.

Use this field to specify that a shipping discount be applied to an item when an item in a transaction is combined with another item (or items) by the buyer into a Combined Payment order. If you don't enter a value in this field, we use the default profile defined by your *My eBay* shipping preferences. For details, see *Using Combined Payments* and *About Postage Discounts*.

To locate your postage profile ID numbers, go to **My eBay > Account > Site Preferences > Postage Preferences > Show > Offer combined payments and postage > Edit**. Postage profile ID numbers are listed on the *My eBay: Combined Payments and Postage Discounts* page.

☞ **Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see *revision dependent fields*.

Character limit	N/A
Type	Integer
Valid Entry	Numeric ID. For example, enter 71808543. Be sure this integer refers to a valid rule created in your eBay account for Shipping Preferences.
Field Dependency	To use this field, you must create at least one valid postage rule profile on your *My eBay* Shipping Preferences page.

MinimumBestOfferMessage

Provides buyers with information in the event their best offers are declined.

Character limit	Max length 80
Type	Text string
Valid Entry	User input

MinimumBestOfferPrice

Specifies the amount that will be auto-declined for a best offer from a buyer. For example, if you set the value to 5.00, best offers of this amount and below will be automatically declined.

Character limit	Max length 16, including decimal point or comma
Type	Currency
Valid Entry	Numeric amount, like `.99`, `1.00`, `10.00`.
Field Dependency	The BestOfferEnabled field must be set to 1 (true) for this field to be applicable.

PromotionalShippingDiscount

Applies a promotional postage discount to the cost of domestic shipping paid for by the buyer.

☞ **Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see *revision dependent fields*.

Character limit	N/A
Type	Boolean
Valid Entry	0 or 1 (0=false, 1=true) Default is 0. Must be a valid rule created in your eBay account under Shipping Preferences.
Field Dependency	Before you can use this field, you must have already created promotional postage rules. For more information, see *Promotional Postage Rules*.

ReservePrice

Bid amount that is required to be met before the item will sell. This value must be greater than the *StartPrice* value. Not applicable to fixed price formats.

Character limit	Max length 16, including decimal point or comma
Type	Currency
Valid Entry	Numeric amount, like `10.00`, `49.99`, `100.00`.

ShippingDiscountProfileID

The numeric ID of the postage discount profile we use to calculate domestic P&P costs for the buyer.

Use this field to specify that a shipping discount be applied to an item when an item in a transaction is combined with another item (or items) by the buyer into a Combined Payment order. If you don't enter a value in this field, we use the default profile defined by your *My eBay* shipping preferences. For details, see *Using Combined Payments* and *About Postage Discounts*.

To locate your postage profile ID numbers, go to **My eBay > Account > Site Preferences > Postage Preferences > Show > Offer combined payments and postage > Edit**. Postage profile ID numbers are listed on the *My eBay: Combined Payments and Postage Discounts* page.

☞ **Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see *revision dependent fields*.

Character limit	N/A
Type	Integer
Valid Entry	Numeric ID. For example, 780385439. Be sure this integer refers to a valid rule created in your eBay account for Shipping Preferences.
Field Dependency	To use this field, you must create at least one valid postage rule profile on your *My eBay* Shipping Preferences page.

*StartPrice

Price at which bidding starts. If the listing is in fixed price format, this is the price to buy the item.

Character limit	Max length 16, including decimal point or comma
Type	Currency
Valid Entry	Numeric amount, like 5.99, 10.00, 100.00

UseTaxTable

Indicates whether your tax table is to be used for applying and calculating taxes. If used, do not specify a value for *ShippingInTax*.

VATPercent

VAT (Value Added Tax) rate for the item. You can also print an invoice that includes the item's net price, VAT percent, VAT amount, and total price, as required by European law. Because VAT rates vary depending on the item and on the user's country of residence, you are responsible for entering the correct VAT rate; **eBay does not calculate it**. To specify a *VATPercent*, you must have a VAT-ID registered with eBay and must be listing the item on a site in the European Union or Switzerland.

Character limit	Max length 5 characters (max precision 3 decimal places)
Type	Numeric string
Valid Entry	0.00 (default), 0, 1
Field Dependency	When you specify the *VATPercent*, the VAT information appears on the item's listing page. The View Item page displays the precision to two decimal places with no trailing zeros. However, the full value you input is stored.

Postage services fields

Explains the fields and corresponding values that define available postage service options, rates, and other postage-related information. Note the difference between the terms *field* and *value*. Field refers to the presence of the column header. Value implies the field is present, and input (a value) is required for that field.

DomesticRateTable

You can use the eBay domestic delivery rate table to provide pricing and service time details for orders delivered in-country. For example, you can create a rate table to specify delivery costs to areas in England, Scotland, Wales, the Channel Islands, Isle of Man, Isle of Wight, Scilly Isles, Scottish Highlands, Scottish Islands, and Northern Ireland.

You define rate tables in your eBay account on *Postage and Packaging Preferences*. You must create at least one rate table before you can use this feature.

When you set up a rate table, you can specify a rate for each region and service level you want to support. You can opt to specify rates per item, per weight, or by surcharge. Only one of these rate types can be used at a time. The rate type you specify in your Postage and Packaging Preferences becomes the default rate table used in your listings.

If you are applying a postage rate table that specifies a surcharge by weight, you must specify the item weight in the WeightMajor and WeightMinor fields, even though this is a flat rate listing.

Remember that any value in the WeightMinor field is rounded UP to the next unit, that is, to the next pound or kilogram, when the postage cost is calculated. If the required weight values are not supplied, a default weight of one unit (1 lb or 1 kg, depending on locale) is used as the basis for the surcharge.

☞ **Note:** To stop using the rate table with a listing, leave the DomesticRateTable field blank.

Character limit	N/A
Type	Predefined
Valid Entry	Default

IntlShippingService-1:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if a buyer purchases three identical items, the first dispatches with the price specified in *IntlShippingService-1:Cost* on page 72, whereas the remaining two dispatch with the value specified by *IntlShippingService-1:AdditionalCost*.

When no value is entered (and *Action=Add*), the value defaults to the amount specified in *IntlShippingService-1:Cost* on page 72.

Character limit	N/A
Type	Currency

Valid Entry	Numeric amount, like 3.99.
Field Dependency	

IntlShippingService-1:Cost

Cost to dispatch the item with the selected postage service.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, like 0.00, 1.99
Field Dependency	Must accompany *IntlShippingService-1:Option* on page 72.

IntlShippingService-1:Locations

An international location or region to which an item can be shipped, according to the respective shipping service. Multiple locations are separated by the pipe (|) character. For example: *Asia|Europe*.

For location field values, refer to *Region names*.

Character limit	N/A
Type	Text string
Valid Entry	Must be a valid postage location value, like *Europe* or *Americas*.
Field Dependency	Field and value(s) are required when any international postage service is specified.

IntlShippingService-1:Option

An international postage service the buyer can choose to dispatch the item.

Character limit	N/A
Type	Text string
Valid Entry	Must be a valid service option value. For valid service option values, refer to *Postage services field values* on page 84.
Field Dependency	Must be accompanied by *IntlShippingService-1:Cost* on page 72.

IntlShippingService-1:Priority

Defines the display order of the international postage service options shown in your listing.

For example, if two or more international postage services are specified, the service with *Priority=1* will be the first postage option shown in your listing.

☞ **Note:** Each international service priority must be unique; no two international postage services can have the same *Priority*.

Character limit	N/A
Type	Integer
Valid Entry	Numeric value, like 1, 2, or 3.
Field Dependency	Field and a value are required if more than one international postage service is specified.

IntlShippingService-2:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if a buyer purchases three identical items, the first dispatches at the price specified in *IntlShippingService-2:Cost* on page 73, whereas the remaining two dispatch with the value specified in *IntlShippingService-2:AdditionalCost*.

If no value is entered (and *Action=Add*), the value defaults to the *IntlShippingService-2:Cost* on page 73 amount.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, like 3.99.
Field Dependency	

IntlShippingService-2:Cost

Cost to dispatch the item with the selected postage service.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, like 0.00, 1.99
Field Dependency	Must accompany *IntlShippingService-2:Option* on page 74.

IntlShippingService-2:Locations

An international location or region to which an item can be shipped, according to the respective shipping service. Multiple locations are separated by the pipe (|) character. For example: *Asia|Europe.*

For location field values, refer to *Region names*.

Character limit	N/A
Type	Text string
Valid Entry	Must be a valid postage location value, like *Europe* or *Americas.*
Field Dependency	Field and value(s) are required when any international postage service is specified.

IntlShippingService-2:Option

An international postage service the buyer can choose to dispatch the item.

Character limit	N/A
Type	Text string
Valid Entry	Must be a valid service option value. For valid service option values, refer to *Postage services field values* on page 84.
Field Dependency	Must be accompanied by *IntlShippingService-2:Cost* on page 73.

IntlShippingService-2:Priority

Defines the display order of the international postage service options shown in your listing.

For example, if two or more international postage services are specified, the service with *Priority=1* will be the first postage option shown in your listing.

☞ **Note:** Each international service priority must be unique; no two international postage services can have the same *Priority*.

Character limit	N/A
Type	Integer
Valid Entry	Numeric value, like 1, 2, or 3.
Field Dependency	Field and a value are required if more than one international postage service is specified.

IntlShippingService-3:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if a buyer purchases three identical items, the first dispatches at the price specified by *IntlShippingService-3:Cost* on page 75, whereas the remaining two dispatch with the value specified in *IntlShippingService-3:AdditionalCost*.

If no value is entered (and *Action=Add*), the value defaults to the amount entered into *IntlShippingService-3:Cost* on page 75.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, like `3.99`.
Field Dependency	

IntlShippingService-3:Cost

Cost to dispatch the item with the selected postage service.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, like `0.00,1.99`
Field Dependency	Must accompany *IntlShippingService-3:Option* on page 75.

IntlShippingService-3:Locations

An international location or region to which an item can be shipped, according to the respective shipping service. Multiple locations are separated by the pipe (|) character. For example: *Asia|Europe*.

For location field values, refer to *Region names*.

Character limit	N/A
Type	Text string
Valid Entry	Must be a valid postage location value, like *Europe* or *Americas*.
Field Dependency	Field and value(s) are required when any international postage service is specified.

IntlShippingService-3:Option

An international postage service the buyer can choose to dispatch the item.

Character limit	N/A
Type	Text string
Valid Entry	Must be a valid service option value. For valid service option values, refer to *Postage services field values* on page 84.
Field Dependency	Must be accompanied by *IntlShippingService-3:Cost* on page 75.

IntlShippingService-3:Priority

Defines the display order of the international postage service options shown in your listing.

For example, if two or more international postage services are specified, the service with *Priority=1* will be the first postage option shown in your listing.

☞ **Note:** Each international service priority must be unique; no two international postage services can have the same *Priority*.

Character limit	N/A
Type	Integer
Valid Entry	Numeric value, like 1, 2, or 3.
Field Dependency	Field and a value are required if more than one international postage service is specified.

ShippingProfileName

To use a postage business policy in a listing, you must first opt in to *Business policies* with your eBay account and then specify the postage options for each policy in your Site Preferences on My eBay. For more information, see *Business policies*.

The ShippingProfileName field specifies which postage business policy to use in the listing. Since policy name values are case-sensitive, be sure to enter the postage policy name exactly as it appears in Site Preferences on My eBay.

Character limit	Maximum length of 50 characters
Type	Text
Valid Entry	Must be one of the predefined postage policies in your Site Preferences on My eBay. For example, `DeliveryPolicy1`

ShippingService-1:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if buyer purchases three identical items, the first item dispatches with the shipping specified in *ShippingService-1:Cost*, whilst the remaining two items dispatch with the value specified in *ShippingService-1:AdditionalCost*.

If no value is provided and *Action=Add*, the value defaults to the amount specified by *ShippingService-1:Cost*.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, such as 3.99
Field Dependency	Do not provide a value when: • *ShippingService-1:FreeShipping*=1

ShippingService-1:Cost

Cost to dispatch the item with the selected postage service.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, like 0.00, 1.99.
Field Dependency	This field must accompany *ShippingService-1:Option* on page 77 regardless of whether *ShippingService-1:FreeShipping* on page 77 contains a value or not. Do *not* enter a value when *ShippingService-1:FreeShipping*=1 for domestic services.

ShippingService-1:FreeShipping

Determines whether postage is free for the first domestic postage option.

☞ **Note:** The *FreeShipping* field does not apply to additional (or international) postage services. If you want to offer free postage for other services, enter a value of 0.00 for that service's *Cost* field.

Character limit	N/A
Type	Boolean
Valid Entry	1 or 0 Default is *1*.

ShippingService-1:Option

A domestic postage service that can be selected by the buyer.

Character limit	N/A

Type	Text string
Valid Entry	Must be a valid service option value.
	For valid service option values, refer to *Postage services field values* on page 84.
Field Dependency	Must be accompanied by *ShippingService-1:Cost* on page 77.
	Use the `Freight` value for the FreightFlat ShippingType.

ShippingService-1:Priority

Defines the display order of the domestic postage service options shown in your listing.

For example, if two or more domestic postage services are specified, the service with *Priority* as *1* will be the first postage option shown in your listing.

☞ **Note:** Each domestic service priority must be unique; no two domestic postage services can have the same *Priority*.

Character limit	N/A
Type	Integer
Valid Entry	Numeric value, like `1`, `2`, or `3`.
Field Dependency	Field and a value are required if more than one domestic postage service is specified.

ShippingService-1:ShippingSurcharge

Additional cost to buyers who request an item be dispatched to Alaska, Hawaii, Puerto Rico, or Guam. When Calculated shipping is specified for items dispatched from the United States, the surcharge is automatically applied when UPS is used to ship items to these outlying areas.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, such as `3.99`.
Field Dependency	To avoid a surcharge, leave this field blank. `0.00` is an invalid value.

ShippingService-2:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if a buyer purchases three identical items, the first item dispatches with the shipping specified in *ShippingService-2:Cost* on page 79, whilst the remaining two items dispatch with the value specified in *ShippingService-2:AdditionalCost*.

If no value is entered (and Action=Add), the value defaults to the amount entered into *ShippingService-2:Cost* on page 79.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, such as 3.99

ShippingService-2:Cost

Cost to dispatch the item with the selected postage service.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, like 0.00, 1.99.
Field Dependency	This field must accompany *ShippingService-2:Option* on page 79.

ShippingService-2:Option

A domestic postage service that can be selected by the buyer.

Character limit	N/A
Type	Text string
Valid Entry	Must be a valid service option value. For valid service option values, refer to *Postage services field values* on page 84.
Field Dependency	Must be accompanied by *ShippingService-2:Cost* on page 79.

ShippingService-2:Priority

Defines the display order of the domestic postage service options shown in your listing.

For example, if two or more domestic postage services are specified, the service with *Priority* as *1* will be the first postage option shown in your listing.

☞ **Note:** Each domestic service priority must be unique; no two domestic postage services can have the same *Priority*.

Character limit	N/A
Type	Integer
Valid Entry	Numeric value, like 1, 2, or 3.

Field Dependency	Field and a value are required if more than one domestic postage service is specified.

ShippingService-2:ShippingSurcharge

Additional cost to buyers who request an item be dispatched to Alaska, Hawaii, Puerto Rico, or Guam. When Calculated shipping is specified for items dispatched from the United States, the surcharge is automatically applied when UPS is used to ship items to these outlying areas.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, such as `3.99`.
Field Dependency	To avoid a surcharge, leave this field blank. `0.00` is an invalid value.

ShippingService-3:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if buyer purchases three identical items, the first item dispatches with the shipping specified in *ShippingService-3:Cost* on page 80, whilst the remaining two items dispatch with the value specified in *ShippingService-3:AdditionalCost*.

If no value is entered (and *Action=Add*), the value defaults to the *ShippingService-3:Cost* on page 80 amount.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, such as `3.99`

ShippingService-3:Cost

Cost to dispatch the item with the selected postage service.

Character limit	N/A
Type	Currency
Valid Entry	Numeric amount, like `0.00`, `1.99`.
Field Dependency	This field must accompany *ShippingService-3:Option* on page 80. This field must accompany *ShippingService-3:Option*.

ShippingService-3:Option

A domestic postage service that can be selected by the buyer.

Character limit	N/A
Type	Text string
Valid Entry	Must be a valid service option value. For valid service option values, refer to *Postage services field values* on page 84.
Field Dependency	Must be accompanied by *ShippingService-3:Cost* on page 80.

ShippingService-3:Priority

Defines the display order of the domestic postage service options shown in your listing.

For example, if two or more domestic postage services are specified, the service with *Priority* as *1* will be the first postage option shown in your listing.

☞ **Note:** Each domestic service priority must be unique; no two domestic postage services can have the same *Priority*.

Character limit	N/A
Type	Integer
Valid Entry	Numeric value, like 1, 2, or 3.
Field Dependency	Field and a value are required if more than one domestic postage service is specified.

Product code and details fields

This section explains the fields used to identify an item by its product codes, which are then used to add product information in your listing.

Product:Brand

The name that identifies the product. eBay finds a matching product (or products) to use in the listing.

Character limit	N/A
Type	Text string
Valid Entry	The brand name of the product, like Sony or Levis.
Field Dependency	Must accompany *Product:MPN* on page 82. If several matches occur for Brand and MPN, enter a value for *Product:ReturnSearchResultsOnDuplicates* on page 83 and resubmit the item to determine which ePID to use.

Product:EAN

The European Article Number (EAN), which provides standard product information about the item. eBay attempts to find a matching product on your behalf to use in the listing.

If multiple matches occur for the EAN, you must resubmit the item using *Product:ReturnSearchResultsOnDuplicates* on page 83 field to determine which ePID to use.

Character limit	N/A
Type	Integer
Valid Entry	Number located by the bar code on the product.

Product:EPID

The eBay Product Identification number, or ePID, provides unique product information about the item. To find the ePID, search for the item on eBay, and then copy and paste the ePID from the search results page into Product:EPID field.

To alleviate the chances of our catalogue finding multiple product matches, if you know the ePID for an item use the ePID instead of the other Product:<type> fields (like Product:UPC).

Character limit	N/A
Type	Integer
Valid Entry	Unique product identifier generated by eBay.

Product:ISBN

The International Standard Book Number (ISBN), which provides standard product information about the item. eBay attempts to find a matching product on your behalf to use in the listing.

If multiple matches occur for the ISBN, you must resubmit the item using *Product:ReturnSearchResultsOnDuplicates* on page 83 field to determine which ePID to use.

Character limit	N/A
Type	Integer
Valid Entry	Number located by the bar code, and on the back of the title page in the book.

Product:MPN

The Manufacturer Part Number (MPN), which provides standard product information about the item. eBay attempts to find a matching product on your behalf to use in the listing.

Character limit	N/A
Type	Integer

Valid Entry	Number located somewhere on the product housing. Consult the the product owners' manual as to the location of the part number.
Field Dependency	Must accompany *Product:Brand* on page 81. To determine which ePID to use when multiple matches for MPN and Brand occur, resubmit the item with *Product:ReturnSearchResultsOnDuplicates* on page 83.

Product:IncludePrefilledItemInformation

Adds pre-filled item information from our catalog to the listing. Manufacturer name, version number, author or artist, and publisher are examples of Pre-filled Item Information.

Character limit	N/A
Type	Boolean
Valid Entry	Use 1 (for True) or 0 for False.

Product:IncludeStockPhotoURL

Adds a stock photo (when one is available) to the listing. If no stock photo is available (or to add your own pictures in addition to a stock photo), use the *PicURL* on page 54 field.

If you supply no photos, the stock photo is displayed at the top of View Item (not in the item specifics).

If you supply photos, the stock photo does not appear in View Item. Instead, your photos appear at the top of the page.

Character limit	N/A
Type	Boolean
Valid Entry	Use 1 (for True) or 0 for False.
Field Dependency	A stock photo is not generated unless Product:UseStockPhotoURLAsGallery and Product:IncludeStockPhotoURL are set to true.

Product:ReturnSearchResultsOnDuplicates

Provides definitive information about a product when multiple matches are found in the catalogue.

In order to discern between the product matches found, download the Upload results, and then use the EPID that best matches your item in the listing.

Character limit	N/A
Type	Boolean
Valid Entry	Use 1 (for True) or 0 for False.

Product:UPC

The Universal Product Code (UPC), which provides standard product information about the item. We search for a matching product to use in the listing.

To determine which ePID to use when multiple matches for UPC occur, resubmit the item with *Product:ReturnSearchResultsOnDuplicates* on page 83.

Character limit	N/A
Type	Integer
Valid Entry	Number located adjacent to the bar code on the product.

Product:UseStockPhotoURLAsGallery

Designates the stock photo (when available) to be used as the Gallery picture in the listing.

To use your own photo as the Gallery picture, but still use the stock photo as the second picture, enter 0 in this field, and then use the *PicURL* on page 54 field to specify your self-hosted photo as the Gallery picture.

Character limit	N/A
Type	Boolean
Valid Entry	Use 1 (for true) or 0 for false.
Field Dependency	A stock photo is not generated unless Product:UseStockPhotoURLAsGallery and Product:IncludeStockPhotoURL are set to true.

Postage services field values

This section explains the postage service codes supported in the default templates. These values are used in the ShippingService-n:Option field of the default templates (where -n equals -1, -2, or -3).

Australia services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Australia.

Domestic services	International services
AU_StandardDelivery	*AU_AirMailInternational*
AU_Regular	*AU_AusPostRegisteredPostInternationalPaddedBag500g*
AU_RegularParcelWithTracking	*AU_AusPostRegisteredPostInternationalPaddedBag1kg*
AU_RegularParcelWithTrackingAndSignature	*AU_AusPostRegisteredPostInternationalParcel*

Domestic services	International services
AU_eBayAusPost500gFlatRateSatchel	*AU_ExpeditedInternational*
AU_eBayAusPost3kgFlatRateSatchel	*AU_ExpressCourierInternational*
AU_PrePaidParcelPostSatchels500g	*AU_ExpressPostInternational*
AU_PrePaidParcelPostSatchels3kg	*AU_PrePaidExpressPostInternationalBox5kg*
AU_Registered	*AU_PrePaidExpressPostInternationalBox10kg*
AU_RegisteredParcelPost	*AU_PrePaidExpressPostInternationalBox20kg*
AU_Registered ParcelPostPrepaidSatchel500g	*AU_PrePaidExpressPostInternationalEnvelopeB4*
AU_Registered ParcelPostPrepaidSatchel3kg	*AU_PrePaidExpressPostInternationalEnvelopeC5*
AU_Express	*AU_PrePaidExpressPostInternationalSatchels2kg*
AU_ExpressDelivery	*AU_PrePaidExpressPostInternationalSatchels3kg*
AU_PrePaidExpressPostSatchel500g	*AU_SeaMailInternational*
AU_PrePaidExpressPostSatchel3kg	*AU_StandardInternational*
AU_PrePaidExpressPostSatchel5kg	
AU_PrePaidExpressPostPlatinum500g	
AU_PrePaidExpressPostPlatinum3kg	
AU_AustralianAirExpressFlatRate1kg	
AU_AustralianAirExpressFlatRate3kg	
AU_AustralianAirExpressFlatRate5kg	
AU_AustralianAirExpressMetro15kg	
AU_EconomyDeliveryFromOutsideAU	
AU_ExpeditedDeliveryFromOutsideAU	
AU_StandardDeliveryFromOutsideAU	
AU_Courier	
AU_Pickup	
AU_StarTrackExpress	

Austria services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Austria.

Domestic services	International services
AT_COD	*AT_EconomyDeliveryFromAbroad*
AT_ExpressOrCourier	*AT_ExpressDeliveryFromAbroad*
AT_InsuredDispatch	*AT_SonstigerVersandInternational*

Domestic services	International services
AT_InsuredExpressOrCourier	*AT_StandardDeliveryFromAbroad*
AT_InsuredSpecialDispatch	*AT_TrackedDeliveryFromAbroad*
AT_Pickup	*AT_UnversicherterExpressVersandInternational*
AT_Sonstige	*AT_UnversicherterVersandInternational*
AT_SpecialDispatch	*AT_VersicherterExpressVersandInternational*
AT_StandardDispatch	*AT_VersicherterVersandInternational*
AT_Writing	

Belgium (Dutch) services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Belgium.

Domestic services	International services
BENL_DePostCertifiedShipping	*BENL_DHLInternational*
BENL_DePostStandardShipping	*BENL_EconomyDeliveryFromAbroad*
BENL_DePostTaxipost24h	*BENL_ExpressDeliveryFromAbroad*
BENL_DePostTaxipostLLS	*BENL_FedExInternational*
BENL_DePostTaxipostSecur	*BENL_LaPosteInternational*
BENL_KialaAfhaalpunt	*BENL_OtherInternational*
BENL_OtherShippingMethods	*BENL_PostInternationalRegistered*
BENL_Pickup	*BENL_PostInternationalStandard*
BENL_VerzekerdeVerzending	*BENL_StandardDeliveryFromAbroad*
	BENL_TNTInternational
	BENL_TrackedDeliveryFromAbroad
	BENL_UPSInternational
	BENL_VerzekerdeVerzendingInternational

Belgium (French) services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Belgium.

Domestic services	International services
BEFR_LaPosteCertifiedShipping	*BEFR_DHLInternational*
BEFR_LaPosteStandardShipping	*BEFR_EconomyDeliveryFromAbroad*
BEFR_LaPosteTaxipost24h	*BEFR_ExpressDeliveryFromAbroad*
BEFR_LaPosteTaxipostLLS	*BEFR_FedExInternational*
BEFR_LaPosteTaxipostSecur	*BEFR_LaPosteInternational*

Domestic services	International services
BEFR_LivraisonSecurise	*BEFR_LivraisonSecurise*
BEFR_OtherShippingMethods	*BEFR_OtherInternational*
BEFR_Pickup	*BEFR_PostInternationalRegistered*
BEFR_PointRetraitKiala	*BEFR_PostInternationalStandard*
	BEFR_StandardDeliveryFromAbroad
	BEFR_TNTInternational
	BEFR_TrackedDeliveryFromAbroad
	BEFR_UPSInternational

Canada services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Canada.

Domestic services	International services
CA_CanadaPostPriorityNextAM	*CA_ExpeditedInternational*
CA_EconomyShipping	*CA_PostExpeditedParcelUSA*
CA_EconomyShippingfromoutsideCanada	*CA_PostInternationalLetterPost*
CA_ExpressShipping	*CA_PostInternationalParcelAir*
CA_ExpeditedShippingfromoutsideCanada	*CA_PostInternationalParcelSurface*
CA_Pickup	*CA_PostLightPacketInternational*
CA_PostExpeditedParcel	*CA_PostLightPacketUSA*
CA_PostLettermail	*CA_PostSmallPacketsUSAAir*
CA_PostPriorityCourier	*CA_PostSmallPacketsUSAGround*
CA_PostRegularParcel	*CA_PostUSALetterPost*
CA_PostXpresspost	*CA_PostTrackedPacketsUSA*
CA_StandardShipping	*CA_PostTrackedPacketsInternational*
CA_StandardShippingfromoutsideCanada	*CA_PostXpresspostInternational*
CA_UPSExpeditedCanada	*CA_PostXpresspostUSA*
CA_UPSExpressCanada	*CA_PriorityWorldwide*
CA_UPSExpressSaverCanada	*CA_SmallPacketsInternationalAir*
CA_UPSStandardCanada	*CA_SmallPacketsInternationalGround*
	CA_StandardInternational
	CA_UPS3DaySelectUnitedStates
	CA_UPSExpeditedUnitedStates
	CA_UPSExpressUnitedStates
	CA_UPSStandardUnitedStates
	CA_UPSWorldWideExpedited

Domestic services	International services
	CA_UPSWorldWideExpress

Canada (French) services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in French Canada.

Domestic services	International services
QUEBEC_ExpeditedDelivery	*QUEBEC_ExpeditedInternational*
QUEBEC_PostExpeditedParcel	*QUEBEC_OtherInternational*
QUEBEC_PostExpeditedParcelUSA	*QUEBEC_PostInternationalLetterPost*
QUEBEC_PostLettermail	*QUEBEC_PostInternationalParcelAir*
QUEBEC_PostPriorityCourier	*QUEBEC_PostInternationalParcelSurface*
QUEBEC_PostRegularParcel	*QUEBEC_PostXpresspostInternational*
QUEBEC_PostSmallPacketsUSA	*QUEBEC_PurolatorInternational*
QUEBEC_PostSmallPacketsUSAAir	*QUEBEC_SmallPacketsInternational*
QUEBEC_PostSmallPacketsUSAGround	*QUEBEC_SmallPacketsInternationalAir*
QUEBEC_PostUSALetterPost	*QUEBEC_SmallPacketsInternationalGround*
QUEBEC_PostXpresspost	*QUEBEC_StandardInternational*
QUEBEC_PostXpresspostUSA	*QUEBEC_UPSWorldWideExpedited*
QUEBEC_StandardDelivery	*QUEBEC_UPSWorldWideExpress*
QUEBEC_UPS3DaySelectUnitedStates	
QUEBEC_UPSExpeditedCanada	
QUEBEC_UPSExpeditedUnitedStates	
QUEBEC_UPSExpressCanada	
QUEBEC_UPSExpressSaverCanada	
QUEBEC_UPSExpressUnitedStates	
QUEBEC_UPSStandardCanada	
QUEBEC_UPSStandardUnitedStates	

China services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in China.

Domestic services	International services
CN_ExpressDeliveryOtherCities	*CN_ExpeditedInternational*
CN_ExpressDeliverySameCity	*CN_OtherInternational*
CN_FastPostOffice	*CN_StandardInternational*

Domestic services	International services
CN_PostOfficeExpress	
CN_RegularPackage	

France services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in France.

Domestic services	International services
FR_AuteModeDenvoiDeColis	FR_ChronopostClassicInternational
FR_Autre	FR_ChronopostExpressInternational
FR_Chrono13	FR_ChronopostPremiumInternational
FR_Chronopost	FR_DHLInternational
FR_ChronopostChronoRelais	FR_EconomyDeliveryFromAbroad
FR_ColiposteColissimo	FR_ExpeditedInternational
FR_ColiposteColissimoRecommended	FR_ExpressDeliveryFromAbroad
FR_Ecopli	FR_LaPosteColisEconomiqueInternational
FR_KIALA_DELIVERY	FR_LaPosteColissimoEmballageInternational
FR_LaPosteLetterMax	FR_LaPosteColissimoInternational
FR_LivraisonDansLesDomTom	FR_LaPosteInternationalEconomyCourier
FR_LivraisonEnRelaisMondialRelay	FR_LaPosteInternationalPriorityCourier
FR_PostOfficeLetter	FR_OtherInternational
FR_PostOfficeLetterFollowed	FR_StandardDeliveryFromAbroad
FR_PostOfficeLetterRecommended	FR_StandardInternational
FR_RemiseEnMainPropre	FR_TrackedDeliveryFromAbroad
FR_UPSStandardAgainstRefund	FR_UPSExpressInternational
PromotionalShippingMethod	FR_UPSStandardInternational

Germany services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Germany.

Domestic services	International services
DE_DHLPackchen	DE_DeutschePostBriefInternational
DE_DHLPaket	DE_DHLPackchenInternational
DE_DPBuecherWarensendung	DE_DHLPaketInternational
DE_DPDClassic	DE_ExpressInternational
DE_DPDExpress	DE_ExpressversandAusDemAusland

Domestic services	International services
DE_DeutschePostBrief	DE_HermesPaketInternational
DE_eBayHermesPaketShop2ShopKaeufer	DE_IloxxTransportInternational
DE_Einschreiben	DE_PaketInternational
DE_eBayHermesPaketSperrgutShop2Shop	DE_SonstigeInternational
DE_Express	DE_SparversandAusDemAusland
DE_GLSPaket	DE_StandardversandAusDemAusland
DE_HermesPaket	DE_TrackedDeliveryFromAbroad
DE_HermesPackchen	
DE_HermesPaketSperrgut	
DE_IloxxTransport	
DE_Nachname	
DE_Paket	
DE_Pickup	
DE_SonstigeDomestic	
DE_SpecialDelivery	
DE_UPSExpress	
DE_UPSStandard	

Hong Kong services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Hong Kong.

Domestic services	International services
HK_DomesticRegularShipping	HK_InternationalRegularShipping
HK_DomesticSpecialShipping	HK_InternationalSpecialShipping
HK_LocalCourier	
HK_LocalPickUpOnly	

India services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in India.

Domestic services	International services
IN_BuyerPicksUpAndPays	IN_ExpeditedInternational
IN_Courier	IN_OtherInternational
IN_Express	IN_StandardInternational
IN_FlatRateCOD	

Domestic services	International services
IN_Regular	

Ireland services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Ireland.

Domestic services	International services
IE_CollectionInPerson	IE_CollectionInPersonInternational
IE_EconomySDSCourier	IE_EconomyDeliveryFromAbroad
IE_EMSSDSCourier	IE_EconomySDSCourierInternational
IE_FirstClassLetterService	IE_ExpressDeliveryFromAbroad
IE_OtherCourier	IE_EMSSDSCourierInternational
IE_RegisteredPost	IE_InternationalEconomyService
IE_SellersStandardRate	IE_InternationalPriorityService
IE_SwiftPostNational	IE_OtherCourierInternational
	IE_SellersStandardRateInternational
	IE_SellersStandardRateInternational
	IE_StandardDeliveryFromAbroad
	IE_SwiftPostExpressInternational
	IE_SwiftPostInternational
	IE_SwiftPostInternational
	IE_TrackedDeliveryFromAbroad

Italy services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Italy.

Domestic services	International services
IT_EconomyDeliveryFromAbroad	IT_ExpeditedInternational
IT_ExpressDeliveryFromAbroad	IT_ExpressMailService
IT_ExpressMailExpressCourier 1	IT_PaccocelereInternazionale
IT_DHLExpress	IT_PaccoOrdinarioEstero
IT_InsuredMail	IT_PostaAssicurataInternazionale
IT_IoInvio	IT_PostaPrioritariaInternazionale
IT_MailRegisteredLetter	IT_PostaRaccomandataInternazionale
IT_Other48hrCourier	IT_OtherInternational
IT_OtherCourier3To5Days	IT_StandardInternational

Domestic services	International services
IT_Pickup	PromotionalShippingMethod
IT_PriorityMail	
IT_QuickPackage1	
IT_QuickPackage3	
IT_RegularPackage	
IT_StandardDeliveryFromAbroad	
IT_TrackedDeliveryFromAbroad	
PromotionalShippingMethod	

Netherlands services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in the Netherlands.

Domestic services	International services
NL_Other	NL_DHLInternational
NL_ParcelPost	NL_DPDGBRInternational
NL_Pickup	NL_EconomyDeliveryFromAbroad
NL_RegisteredMail	NL_ExpeditedInternational
NL_StandardDelivery	NL_ExpressDeliveryFromAbroad
	NL_FedExInternational
	NL_GLSBusinessInternational
	NL_OtherInternational
	NL_StandardInternational
	NL_StandardDeliveryFromAbroad
	NL_TPGPostTNTInternational
	NL_TrackedDeliveryFromAbroad
	NL_UPSInternational

Poland services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Poland.

Domestic services	International services
PL_DomesticRegular	PL_DHLInternational
PL_DomesticSpecial	PL_EconomyDeliveryFromAbroad
	PL_ExpressDeliveryFromAbroad
	PL_InternationalRegular

Domestic services	International services
	PL_InternationalSpecial
	PL_StandardDeliveryFromAbroad
	PL_TrackedDeliveryFromAbroad
	PL_UPSInternational

Singapore services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Singapore.

Domestic services	International services
SG_DomesticNonStandardMail	None
SG_DomesticSpeedpostIslandwide	
SG_DomesticStandardMail	
SG_LocalCourier	
SG_LocalPickUpOnly	

Spain services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Spain.

Domestic services	International services
ES_CartasNacionalesDeMas20	ES_CartasInternacionalesDeMas20
ES_CartasNacionalesHasta20	ES_CartasInternacionalesHasta20
ES_CorreosCartasCertificadas	ES_CartasPostalInternational
ES_CorreosCartasCertificadasUrgentes	ES_EconomyPacketInternational
ES_CorreosChronoexpres	ES_EmsPostalExpressInternational
ES_CorreosPostal4872	ES_ExpeditedInternational
ES_EconomyDeliveryFromAbroad	ES_OtherInternational
ES_ENTREGA_KIALA_8KG	ES_StandardInternational
ES_EntregaEnNacexShop	
ES_EnvioEstandarAIslasBalearesCeutaMelilla	
ES_EnvioEstandarALasIslasCanarias	
ES_ExpressDeliveryFromAbroad	
ES_NacexPluspackPlusbag	
ES_NacexSiguienteDiaLaborable	
ES_OtroCourier48Horas	
ES_Otros	

Domestic services	International services
ES_PaqueteAzulDeMas2kg	
ES_PaqueteAzulHasta2kg	
ES_PaqueteInternacionalEconomico	
ES_Pickup	
ES_StandardDeliveryFromAbroad	
ES_TrackedDeliveryFromAbroad	
ES_Urgente	

Taiwan services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Taiwan.

Domestic services	International services
TW_COD	*TW_CPInternationalEMS*
TW_DwellingMatchCOD	*TW_CPInternationalLetterPost*
TW_DwellingMatchPost	*TW_CPInternationalOceanShippingParcel*
TW_ExpressMail	*TW_CPInternationalParcelPost*
TW_Other	*TW_CPInternationalRegisteredLetterPost*
TW_ParcelPost	*TW_CPInternationalRegisteredParcelPost*
TW_RegisteredMail	*TW_FedExInternationalEconomy*
TW_SelfPickup	*TW_FedExInternationalPriority*
TW_UnregisteredMail	*TW_OtherInternational*
	TW_UPSWorldwideExpedited
	TW_UPSWorldwideExpress
	TW_UPSWorldwideExpressPlus

United Kingdom services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in the United Kingdom.

Domestic services	International services
StandardDeliveryfromOutsideUKwithRoyalMail	*UK_CollectInPersonInternational*
UK_CollectPlusStandard	*UK_OtherCourierOrDeliveryInternational*
UK_CollectPlusTrakedDeliveryToDoor	*UK_ParcelForceEuro48International*
UK_EconomyShippingFromOutside	*UK_ParcelForceInternationalDatapost*
UK_ExpeditedShippingFromOutside	*UK_ParcelForceInternationalScheduled*
UK_FedExIntlEconomy	*UK_ParcelForceIreland24International*

Domestic services	International services
UK_myHermesDoorToDoorService	*UK_RoyalMailAirmailInternational*
UK_OtherCourier	*UK_RoyalMailAirsureInternational*
UK_OtherCourier24	*UK_RoyalMailHMForcesMailInternational*
UK_OtherCourier3Days	*UK_RoyalMailInternationalSignedFor*
UK_OtherCourier48	*UK_RoyalMailSurfaceMailInternational*
UK_OtherCourier5Days	*UK_SellersStandardInternationalRate*
UK_Parcelforce24	
UK_Parcelforce48	
UK_RoyalMail24	
UK_RoyalMail48	
UK_RoyalMailFirstClassStandard	
UK_RoyalMailNextDay	
UK_RoyalMailSecondClassRecorded	
UK_RoyalMailSecondClassStandard	
UK_RoyalMailSpecialDelivery9am	
UK_RoyalMailSpecialDeliveryNextDay	
UK_RoyalMailTracked	
UK_SellersStandardRate	
UK_StandardShippingFromOutside	
UK_TntIntlExp	
UK_TrackedDeliveryFromAbroad	

United States services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in the United States of America.

In the following table, the value for `Other` designates *economy* shipping.

Domestic services	International services
EconomyShippingFromOutsideUS	*ExpeditedInternational*
ExpeditedShippingFromOutsideUS	*FedExGroundInternationalToCanada*
ePacketChina	*FedExInternationalEconomy*
ePacketHongKong	*FedExInternationalPriority*
FedEx2Day	*OtherInternational*
FedExExpressSaver	*StandardInternational*
FedExHomeDelivery	*UPSStandardToCanada*
FedExPriorityOvernight	*UPSWorldWideExpedited*
FedExStandardOvernight	*UPSWorldWideExpress*

Domestic services	International services
Other	*UPSWorldWideExpressPlus*
Pickup	*UPSWorldwideSaver*
ShippingMethodExpress	*USPSExpressMailInternational*
ShippingMethodOvernight	*USPSExpressMailInternationalFlatRateEnvelope*
ShippingMethodStandard	*USPSExpressMailInternationalLegalFlatRateEnvelope*
StandardShippingFromOutsideUS	*USPSFirstClassMailInternational*
UPS2ndDay	*USPSPriorityMailInternational*
UPS3rdDay	*USPSPriorityMailInternationalFlatRateBox*
UPSGround	*USPSPriorityMailInternationalFlatRateEnvelope*
UPSNextDay (for UPS Next Day Air Saver service)	*USPSPriorityMailInternationalLargeFlatRateBox*
UPSNextDayAir	*USPSPriorityMailInternationalLegalFlatRateEnvelope*
USPSExpressFlatRateEnvelope	*USPSPriorityMailInternationalPaddedFlatRateEnvelope*
USPSExpressMail	*USPSPriorityMailInternationalSmallFlatRateBox*
USPSExpressMailLegalFlatRateEnvelope	
USPSFirstClass	
USPSMedia	
USPSParcel	
USPSPriority	
USPSPriorityFlatRateBox	
USPSPriorityFlatRateEnvelope	
USPSPriorityMailLargeFlatRateBox	
USPSPriorityMailLegalFlatRateEnvelope	
USPSPriorityMailPaddedFlatRateEnvelope	
USPSPriorityMailSmallFlatRateBox	
USPSStandardPost	

Result and report fields

Explains the field definitions used for upload results and various reports.

About report scripts

To extract specific data from the reports described in this chapter, it is possible to write scripts to search for and extract only the data you want to view.

If you write such scripts, please search for the column name (such as Title or Price) instead of the column number (such as 1, 2, or 11). When your scripts search for and extract column titles instead of column numbers, your scripts will continue to work when we add or remove columns from the reports.

On the other hand, if you write scripts to extract column numbers (instead of column titles), there is a high probability we will inadvertently break your scripts when we add or remove columns from the reports.

Active Listings report

The following table describes the fields in the Active Listings report, which you can download from Selling Manager Pro.

Active Listings Report Fields	
Field Name	**Description**
Bids	Current number of bids for an active listing.
CategoryLeafName	Name of leaf category.
Category Number	Numeric ID of the category in which the item is to be listed.
Condition	The physical condition of the item.
Condition ID	Numeric value used to denote the condition of an item. For example, 1000, 2750, or 3000.
Custom Label	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
Download Date	Date and time at which the file was downloaded. For example, 29-Mar-13 13:32:01 PST.
End Date	Date on which the listing ended; for example, 1-Apr-12.
Item ID	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
Item Title	Title displayed in the listing.
OutOfStockControl	Specifies whether OutOfStockControl is set to true or false.
Price	One of the following. For:

Active Listings Report Fields	
Field Name	**Description**
	• Active auctions, the highest current bid
	• Fixed Price and Store Inventory items, the Buy It Now price
	• Second Chance Offers, the price offered
	• Ad/Real Estate, the listed price
Private Notes	Any content about the item or the transaction that you provided in your upload file.
Product:EPID	eBay Product ID (EPID) of the item.
Purchases	Applies to Shop Inventory and Fixed Price sales only. This is the current number of purchases for a listing. The number of purchases does not necessarily equal the number of items purchased.
QuantityAvailable	Number of items remaining for a specific listing.
Relationship	The type of RelationshipDetails, either Variation or Compatibility.
RelationshipDetails	Name and value pairs that define the Variation or Compatibility types.
Site Listed	The eBay site on which the item is listed, denoted by an integer. For example, 0 (U.S.), 100 (eBay Motors), or 77 (Germany).
Start Date	Date on which the listing was created. For example, 25-Mar-12.
Type	Numeric ID for the type of auction. For example, 1 is Auction, 7 is Store Fixed Price, 9 is Basic Fixed Price, and 13 is Lead Generation.
Variation Details	Provides the variations used in the listing.

Awaiting Payment report

The following table describes the fields in the Awaiting Payment report, which you can download from File Exchange.

Awaiting Payment Report Fields	
Field Name	**Description**
Buyer Address 1	Physical address of the buyer, typically a post office box, street address, or house name.
Buyer Address 2	Supplement physical address of the buyer such as an apartment or suite number.
Buyer City	City in which the buyer resides.
Buyer Country	Country in which the buyer resides.
Buyer Email	eMail address of the buyer.
Buyer Fullname	Name of the buyer.
Buyer State	State in which the buyer resides.
Buyer Zip	ZIP code or postal code for the area in which the buyer resides.

Awaiting Payment Report Fields	
Field Name	**Description**
Checkout Date	Date on which the buyer set up a payment.
Custom Label	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
Feedback Left	Indicates that feedback was created for the seller.
Feedback Received	Indicates that the feedback was received from the buyer.
Insurance	Amount of insurance (if applicable) to be paid for by the buyer.
Item ID	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
Item Title	Title displayed in the listing.
Listed On	Date on which the item was listed.
Notes to Yourself	Details provided by the seller about the transaction.
Order ID	Numeric ID of the listing assigned when the order is placed.
Paid on Date	Date on which the buyer paid for the item.
Payment Method	Means by which the buyer is to remit payment.
PayPal Transaction ID	If payment is remitted with PayPal, this value is the transaction ID number assigned by PayPal.
Private Notes	Any content about the item or the transaction that you provided in your upload file.
Product:EPID	eBay Product ID (EPID) of the item.
Quantity	Number of units of a specific item available for purchase.
Sale Date	Date on which the sale took place.
Sale Price	The amount the item sold for, not including postage and handling.
Sales Record Number	Numeric ID of the listing assigned after the item sells.
Sales Tax	Amount of sales tax (if applicable) to be paid for by the buyer.
Shipped on Date	Date on which the seller shipped the item.
Shipping and Handling	Total costs charged to the customer to prepare and post the item.
Shipping Service	The means by which an item is shipped.
Sold On	Site on which the item was sold (for example, eBay, Half.com, or eBay World of Good).
Total Price	Total cost of the item, including P&P.
Transaction ID	Numeric ID for a single transaction.
User Id	User ID of the buyer.

Awaiting Payment Report Fields	
Field Name	**Description**
Variation Details	Provides the variations used in the listing.

Load Response Results report

The table below describes the results of downloading data from Selling Manager Pro.

Load Response Results Report Fields	
Field Name	**Description**
Action	Action value for a corresponding listing.
ApplicationData	Custom, application-specific data to be associated with the new item.
AuctionLengthFee	eBay fee for 10-day auction for this listing.
BoldFee	eBay fee to display the title of a listing in bold type.
BorderFee	eBay fee to display a border around an item in the listing.
BuyItNowFee	eBay fee to add the BuyItNow feature on this listing.
CategoryFeaturedFee	eBay fee for listing the item in a selected category.
CurrencyID	Specifies currency type, such as USD, CAD, GBP, AUD, EUR, CHF, TWD, CNY, and INR.
Custom Label	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
EndTime	Time at which the listing will end on eBay. Type: YYYY-MM-DD HH:MM:SS. Hours are displayed in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.
ErrorCode	Code number denoting reason for the listing failure during upload.
ErrorMessage	Text description that corresponds to *ErrorCode*.
FeaturedFee	eBay fee to list the item at the top of the item listings.
FeaturedGalleryFee	eBay fee to list a fixed-price item for a certain duration.
FixedPriceDurationFee	eBay fee to list a fixed-price item for a certain duration.
GalleryFee	eBay fee to have the item included in the gallery.
GiftIconFee	eBay fee to display the gift icon next to the listing.
HighlightFee	eBay fee to make the listing appear highlighted.
InsertionFee	Basic eBay fee for listing the item. EU residents who sell items on EU sites may be subject to VAT.
InternationalInsertionFee	For sites that don't normally charge insertion fees, a fee for offering shipping to countries other than the country of the listing site.

Result and report fields

Load Response Results Report Fields	
Field Name	**Description**
Item ID	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
LineNumber	Line number of the listing from your upload file.
ListingDesignerFee	For sites that don't normally charge insertion fees, a fee for offering shipping to countries other than the country of the listing site.
ListingFee	Total eBay fee for listing the item, which includes basic fee (InsertionFee) plus any specialty listing features (*GalleryFee*, *HighLightFee*, *FeaturedFee*, *ListingFee*, and so forth). EU residents who sell items on EU sites may be subject to VAT.
PhotoDisplayFee	eBay fee to use the Photo Hosting feature, a slide show of multiple images.
PhotoFee	eBay fee for associating photos with the listed item.
ProPackBundleFee	Fee for selecting ProPackBundle (at a discount over individually selecting BoldTitle). Valid only for U.S. and Canadian eBay Motors.
SchedulingFee	eBay fee to schedule a listing for a later date.
StartTime	Time listing went live on eBay site (same as ScheduleTime, if used). Type: YYYY-MM-DD HH:MM:SS. Hours are in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.
Status	*(Awaiting Payment, Paid Not Shipped)* Specifies the status of the purchase; should be Refunded or Shipped, depending on the purpose of the uploaded file. *(Unsold Items)* Indicates the success or failure of an action in a listing. If "Fail," ErrorCode and ErrorMessage fields provide corresponding information.
SubtitleFee	eBay fee to add a subtitle to item listing.

Global Trade Item Number report

Use this section to learn about the fields contained in the Global Trade Item Number report.

Creating a Global Trade Item Number report

Global Trade Item Numbers are integral to worldwide e-commerce because Internet search engines use Global Trade Item Numbers to find products. Examples of Global Trade Item Numbers include Universal Product Codes (UPC), International Standard Book Numbers (ISBN), European Article Numbers (EAN), and so on. For more information about these product identifiers, see *Using product identifiers* on page 27.

👉 **Note:** The Global Trade Item Number report now includes variations information.

When you associate Global Trade Item Numbers with your listings, you ensure that your listings are identified in searches performed by potential buyers. Run this report to view - in one place - all the Global Trade Item Numbers associated with your listings. For example:

ItemID	Product:UPC	Product:ISBN	Product:EAN	Product:MPN	Product:EPID
327095898004	885909459858			MC920LL/A	EPID30971438
280724702242	885909457625		0885909464845	MC774LL/A	EPID14309738
400752507118	753759077600			010-00718-20	
250924892746	452426640795			4460B003	EPID09731438

To create a Global Trade Item Number report:

1. Using a web browser, go to the *Create a Download Request* page.
2. Under *Listing and Records*, select **Active**.
3. Verify your eBay account email address.
4. Under *Download Format*, select **File Exchange** and then select **Add Unique Identifiers (UPC/EAN/ISBN/Brand/MPN)**.
5. Under *Date Range*, select either **All Active Listings** or **Active Listings Closing** and then use the date fields to define the desired date range you want to view.
6. Click **Save**. Make a note of the reference number displayed on the Create a Download Request: Success page, which identifies the report you just requested.
7. In the File Exchange navigation bar, click **Completed Downloads**. Your request is displayed on this page. Until it is complete, the request is designated as "in progress."
8. To view the report when it is complete, click the respective **Download** link.
9. When prompted, open the file. Be sure to save the file on your computer.
10. When using Microsoft Excel, you may need to widen the ItemID column to view the entire value. To do so, move the cursor to the ItemID column, click the right-mouse button and select Format Cells. In the Format Cells window under Category, select **Number**. Set Decimal Places to 0 (zero) and, finally, click **OK**.

Revising Active listings to include product identifiers using the GTIN report

Perform the previous procedure first to get a file that contains all of your active listings, then you can add product identifiers for each product. After formatting the ItemID so the complete number displays, follow these steps.

1. For each product, enter a product identifier in the appropriate field. Each product only needs one identifier. For more information about product identifiers, refer to *Product code fields* on page 27.
2. After the product identifiers have been entered, remove the Country and Currency information from the Action field metadata. For example, change
   `*Action(SiteID=US|Country=US|Currency=USD|Version=745)` to
   `*Action(SiteID=US|Version=745)`.

   👉 **Important:** Make sure the SiteID value is for the eBay site where your listings appear.

3. When you are done, upload this file to update your active listings with the required product identifiers.

Understanding the Global Trade Item Number report fields

The following table describes the fields in the Global Trade Item Number report:

👉 **Note:** The Global Trade Item Number report now includes variations information.

Field Name	Description
Action	Action value for a corresponding listing.
Item ID	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
Relationship	Indicates whether the relationship details field is for variations or compatibility
RelationshipDetails	Specifies the variation or compatibility information for the product
Product:UPC	Universal Product Code (UPC) of the item.
Product:ISBN	International Standard Book Number (ISBN) of the item.
Product:EAN	European Article Number (EAN) of the item.
Product:Brand	Brand name of the item.
Product:MPN	Manufacturer's Part Number (MPN) of the item.
Product:EPID	eBay Product ID (EPID) of the item.
Product:IncludePreFilledInformation	Indicates that the listing contains pre-filled information.
Product:IncludeStockPhotoURL	Indicates if a stock photo is included in the listing.
Condition ID	Numeric value used to denote the condition of an item. For example, 1000, 2750, or 3000.

Paid and Awaiting Shipment report

The following table describes the fields in the Paid and Awaiting Shipment report, which you can download from

Paid and Awaiting Shipment Report Fields	
Field Name	Description
Buyer Address 1	Physical address of the buyer, typically a post office box, street address, or house name.
Buyer Address 2	Supplement physical address of the buyer such as an apartment or suite number.
Buyer City	City in which the buyer resides.
Buyer Country	Country in which the buyer resides.
Buyer Email	eMail address of the buyer.
Buyer Fullname	Name of the buyer.

Paid and Awaiting Shipment Report Fields	
Field Name	**Description**
Buyer State	State in which the buyer resides.
Buyer Zip	ZIP code or postal code for the area in which the buyer resides.
Checkout Date	Date on which the buyer set up a payment.
Custom Label	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
Feedback Left	Indicates that feedback was created for the seller.
Feedback Received	Indicates that the feedback was received from the buyer.
Global Shipping Reference ID	The unique identifier of an order shipped in the Global Shipping Program. eBay generates this value when the order is complete. The international shipping provider uses the *Product:EPID* on page 82 as the primary reference when processing the shipment. Sellers must include this value on the package immediately above the street address of the international shipping provider.
Insurance	Amount of insurance (if applicable) to be paid for by the buyer.
Item ID	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
Item Title	Title displayed in the listing.
Listed On	Date on which the item was listed.
Notes to Yourself	Details provided by the seller about the transaction.
Order ID	Numeric ID of the listing assigned when the order is placed.
Paid on Date	Date on which the buyer paid for the item.
Payment Method	Means by which the buyer is to remit payment.
PayPal Transaction ID	If payment is remitted with PayPal, this value is the transaction ID number assigned by PayPal.
Private Notes	Any content about the item or the transaction that you provided in your upload file.
Product:EPID	eBay Product ID (EPID) of the item.
Quantity	Number of units of a specific item available for purchase.
Sale Date	Date on which the sale took place.
Sale Price	The amount the item sold for, not including postage and handling.
Sales Record Number	Numeric ID of the listing assigned after the item sells.
Sales Tax	Amount of sales tax (if applicable) to be paid for by the buyer.
Shipped on Date	Date on which the seller shipped the item.
Shipping and Handling	Total costs charged to the customer to prepare and post the item.

Paid and Awaiting Shipment Report Fields	
Field Name	**Description**
Shipping Service	The means by which an item is shipped.
Sold On	Site on which the item was sold (for example, eBay, Half.com, or eBay World of Good).
Total Price	Total cost of the item, including P&P.
Transaction ID	Numeric ID for a single transaction.
User Id	User ID of the buyer.
Variation Details	Provides the variations used in the listing.

Paid and Shipped Items report

The following table describes the fields in the Paid and Shipped Items report, which you can download from File Exchange.

Paid and Shipped Items Report Fields	
Field Name	**Description**
Buyer Address 1	Physical address of the buyer, typically a post office box, street address, or house name.
Buyer Address 2	Supplement physical address of the buyer such as an apartment or suite number.
Buyer City	City in which the buyer resides.
Buyer Country	Country in which the buyer resides.
Buyer Email	eMail address of the buyer.
Buyer Fullname	Name of the buyer.
Buyer State	State in which the buyer resides.
Buyer Zip	ZIP code or postal code for the area in which the buyer resides.
Checkout Date	Date on which the buyer set up a payment.
Custom Label	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
Feedback Left	Indicates that feedback was created for the seller.
Feedback Received	Indicates that the feedback was received from the buyer.
Insurance	Amount of insurance (if applicable) to be paid for by the buyer.
Item ID	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
Item Title	Title displayed in the listing.

Paid and Shipped Items Report Fields	
Field Name	**Description**
Global Shipping Reference ID	The unique identifier of an order shipped in the Global Shipping Program. eBay generates this value when the order is complete. The international shipping provider uses the *Product:EPID* on page 82 as the primary reference when processing the shipment. Sellers must include this value on the package immediately above the street address of the international shipping provider.
Listed On	Date on which the item was listed.
Notes to Yourself	Details provided by the seller about the transaction.
Order ID	Numeric ID of the listing assigned when the order is placed.
Paid on Date	Date on which the buyer paid for the item.
Payment Method	Means by which the buyer is to remit payment.
PayPal Transaction ID	If payment is remitted with PayPal, this value is the transaction ID number assigned by PayPal.
Private Notes	Any content about the item or the transaction that you provided in your upload file.
Product:EPID	eBay Product ID (EPID) of the item.
Quantity	Number of units of a specific item available for purchase.
Sale Date	Date on which the sale took place.
Sale Price	The amount the item sold for, not including postage and handling.
Sales Record Number	Numeric ID of the listing assigned after the item sells.
Sales Tax	Amount of sales tax (if applicable) to be paid for by the buyer.
Shipped on Date	Date on which the seller shipped the item.
Shipping and Handling	Total costs charged to the customer to prepare and post the item.
Shipping Service	The means by which an item is shipped.
Sold On	Site on which the item was sold (for example, eBay, Half.com, or eBay World of Good).
Total Price	Total cost of the item, including P&P.
Tracking Number	Use a tracking number to identify, trace, and check the status of a shipment as it moves to its destination. Not all sellers track shipments.
Transaction ID	Numeric ID for a single transaction.
User Id	User ID of the buyer.
Variation Details	Provides the variations used in the listing.

Product Inventory report

The table below describes the Product Inventory field data downloaded from Selling Manager Pro.

Product Inventory Report Fields	
Field Name	**Description**
Action	Action value for a corresponding listing.
CurrencyID	Specifies currency type, such as USD, CAD, GBP, AUD, EUR, CHF, TWD, CNY, and INR.
Folder	Fields that can be used to contain additional information about an item.
GroupProductID	ID assigned to a collection of similar products.
ProductName	The name of the product.
Root Folder	Used to described the topmost category for the item.
Unit Cost	Amount paid by the seller to purchase the item.

Sold Listings report

The following table describes the fields in the Sold Listings report, which you can download from Selling Manager Pro.

Sold Listings Report Fields	
Field Name	**Description**
Buyer Address 1	Physical address of the buyer, typically a post office box, street address, or house name.
Buyer Address 2	Supplement physical address of the buyer such as an apartment or suite number.
Buyer City	City in which the buyer resides.
Buyer Country	Country in which the buyer resides.
Buyer Email	eMail address of the buyer.
Buyer Fullname	Name of the buyer.
Buyer State	State in which the buyer resides.
Buyer Zip	ZIP code or postal code for the area in which the buyer resides.
Checkout Date	Date on which the buyer set up a payment.
Custom Label	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
EndTime	Time at which the listing will end on eBay. Type: YYYY-MM-DD HH:MM:SS. Hours are displayed in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.
Feedback Left	Indicates that feedback was created for the seller.
Feedback Received	Indicates that the feedback was received from the buyer.

Sold Listings Report Fields	
Field Name	**Description**
Global Shipping Reference ID	The unique identifier of an order shipped in the Global Shipping Program. eBay generates this value when the order is complete. The international shipping provider uses the *Product:EPID* on page 82 as the primary reference when processing the shipment. Sellers must include this value on the package immediately above the street address of the international shipping provider.
Insurance	Amount of insurance (if applicable) to be paid for by the buyer.
Item ID	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
Item Title	Title displayed in the listing.
Listed On	Date on which the item was listed.
Notes to Yourself	Details provided by the seller about the transaction.
Order ID	Numeric ID of the listing assigned when the order is placed.
Paid on Date	Date on which the buyer paid for the item.
Payment Method	Means by which the buyer is to remit payment.
PayPal Transaction ID	If payment is remitted with PayPal, this value is the transaction ID number assigned by PayPal.
Private Notes	Any content about the item or the transaction that you provided in your upload file.
Product:EPID	eBay Product ID (EPID) of the item.
Quantity	Number of units of a specific item available for purchase.
Sale Date	Date on which the sale took place.
Sale Price	The amount the item sold for, not including postage and handling.
Sales Record Number	Numeric ID of the listing assigned after the item sells.
Sales Tax	Amount of sales tax (if applicable) to be paid for by the buyer.
Shipped on Date	Date on which the seller shipped the item.
Shipping and Handling	Total costs charged to the customer to prepare and post the item.
Shipping Service	The means by which an item is shipped.
Sold On	Site on which the item was sold (for example, eBay, Half.com, or eBay World of Good).
StartTime	Time listing went live on eBay site (same as ScheduleTime, if used). Type: YYYY-MM-DD HH:MM:SS. Hours are in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.
Total Price	Total cost of the item, including P&P.
Transaction ID	Numeric ID for a single transaction.

Sold Listings Report Fields	
Field Name	**Description**
User Id	User ID of the buyer.
Variation Details	Provides the variations used in the listing.

Unsold Items report

The following table describes the fields in the Unsold Items report, which you can download from File Exchange.

Unsold Items Report Fields	
Field Name	**Description**
Bids	Current number of bids for an active listing.
CategoryLeafName	Name of leaf category.
Category Number	Numeric ID of the category in which the item is to be listed.
Condition	The physical condition of the item.
Custom Label	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
Download Date	Date and time at which the file was downloaded. For example, 29-Mar-13 13:32:01 PST.
End Date	Date on which the listing ended; for example, 1-Apr-12.
High Bid	Highest bid entered for the item.
Item ID	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
Item Title	Title displayed in the listing.
Price	One of the following. For: • Active auctions, the highest current bid • Fixed Price and Store Inventory items, the Buy It Now price • Second Chance Offers, the price offered • Ad/Real Estate, the listed price
Private Notes	Any content about the item or the transaction that you provided in your upload file.
Product:EPID	eBay Product ID (EPID) of the item.
QuantityAvailable	Number of items remaining for a specific listing.
Site Listed	The eBay site on which the item is listed, denoted by an integer. For example, 0 (U.S.), 100 (eBay Motors), or 77 (Germany).

Unsold Items Report Fields	
Field Name	**Description**
Status	*(Awaiting Payment, Paid Not Shipped)* Specifies the status of the purchase; should be Refunded or Shipped, depending on the purpose of the uploaded file.
	(Unsold Items) Indicates the success or failure of an action in a listing. If "Fail," ErrorCode and ErrorMessage fields provide corresponding information.
Start Date	Date on which the listing was created. For example, 25-Mar-12.
Type	Numeric ID for the type of auction. For example, 1 is Auction, 7 is Store Fixed Price, 9 is Basic Fixed Price, and 13 is Lead Generation.
Watchers	Number of users watching the item.

Report fields matrix

Each field contained in the reports generated by File Exchange is listed below according to the report (or reports) in which it is used.

Report Fields									
Field Name	**Active Listings**	**Awaiting Payment**	**Load Response**	**Paid, Awaiting Shipment**	**Recommendations**	**Paid, Shipped**	**Product Inventory**	**Sold Listings**	**Unsold Items**
Action			x				x		
ApplicationData			x						
AuctionLengthFee			x						
Bids	x								x
BoldFee			x						
BorderFee			x						
BuyItNowFee			x						
Buyer Address 1		x		x		x		x	
Buyer Address 2		x		x		x		x	
Buyer City		x		x		x		x	
Buyer Country		x		x		x		x	
Buyer Email		x		x		x		x	
Buyer Fullname		x		x		x		x	
Buyer State		x		x		x		x	
Buyer Zip		x		x		x		x	
CategoryFeaturedFee			x						

Result and report fields

Report Fields									
Field Name	**Active Listings**	**Awaiting Payment**	**Load Response**	**Paid, Awaiting Shipment**	**Recommendations**	**Paid, Shipped**	**Product Inventory**	**Sold Listings**	**Unsold Items**
CategoryLeafName	x								x
Category Number	x								x
Checkout Date		x		x		x		x	
Condition	x								x
Condition ID	x								
CurrencyID			x				x		
Custom Label	x	x	x	x		x		x	x
Download Date	x								x
End Date	x								x
EndTime			x					x	
ErrorCode			x						
ErrorMessage			x						
FeaturedFee			x						
FeaturedGalleryFee			x						
Feedback Left		x		x		x		x	
Feedback Received		x		x		x		x	
FieldName					x				
FixedPriceDurationFee			x						
GalleryFee			x						
Global Shipping Reference ID								x	
GroupProductID							x		
High Bid									x
HighlightFee			x						
InsertionFee			x						
Insurance		x		x		x		x	
InternationalInsertionFee			x						
Item ID	x	x	x	x	x	x		x	x
Item Title	x	x		x		x		x	x
LineNumber			x						
Listed On		x		x		x		x	

				Report Fields					
Field Name	**Active Listings**	**Awaiting Payment**	**Load Response**	**Paid, Awaiting Shipment**	**Recommendations**	**Paid, Shipped**	**Product Inventory**	**Sold Listings**	**Unsold Items**
ListingDesignerFee			x						
ListingFee			x						
Location						x			
Message					x				
Notes to Yourself		x		x		x		x	
Order ID		x		x		x		x	
OutOfStockControl	X								
Paid on Date		x		x		x		x	
Payment Method		x		x		x		x	
PayPal Transaction ID		x		x		x		x	
PhotoDisplayFee			x						
PhotoFee			x						
Price	x								x
Private Notes	x	x		x		x		x	x
ProductName							x		
Product:EPID	x	x		x		x		x	x
ProPackBundleFee			x						
Purchases	x								
QuantityAvailable	x								x
Quantity		x		x		x		x	
RecommendedValue					x				
RecommendationGroup					x				
RecommendationType					x				
Relationship	X								
RelationshipDetails	X								
RootFolder							x		
Sale Date		x		x		x		x	
Sale Price		x		x		x		x	
Sales Record Number		x		x		x		x	
Sales Tax		x		x		x		x	

Result and report fields

Report Fields									
Field Name	**Active Listings**	**Awaiting Payment**	**Load Response**	**Paid, Awaiting Shipment**	**Recommendations**	**Paid, Shipped**	**Product Inventory**	**Sold Listings**	**Unsold Items**
SchedulingFee			x						
Shipped on Date		x		x		x		x	
Shipping and Handling		x		x		x		x	
Shipping Service		x		x		x		x	
Ship to Address 1				x		x		x	
Ship to Address 2				x		x		x	
Ship to City				x		x		x	
Ship to Country				x		x		x	
Ship to State				x		x		x	
Ship to Zip				x		x		x	
Site Listed	x								x
Sold On		x		x		x		x	
Start Date	x								x
StartTime			x					x	
Status			x						x
SubtitleFee			x						
Total Price		x		x		x		x	
Transaction ID		x		x		x		x	
Type	x								x
Unit Cost							x		
User Id		x		x		x		x	
Variation Details	x	x		x		x		x	
Watchers									x

Index