



# **File Exchange Advanced Template Instructions**

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# What's New in File Exchange?

## October, 2015

- **Restocking fee option:** To show that returning an item incurs a restocking fee, use the [RestockingFeeValueOption](#) on page 92 field. To provide information about returning an item, like restrictions or requirements, use the [ReturnsDetails](#) on page 93 field.

## June, 2015

- **Product identifiers requirement:** Manufactured products, like electronics, clothing, books, and so on, need to include a product identifier in the listing. Product identifiers include UPC, EAN, ISBN codes. For more information, refer to [Product code fields](#) on page 24. Use the GTIN report to add product identifier information to your active listings. For instructions, refer to [Revising Active listings to include product identifiers using the GTIN report](#) on page 134.

## September, 2014

- **Holiday returns:** The time allowed for buyers to return items during the holiday season can be extended. For more information, refer to [HolidayReturns](#) on page 88.

## March, 2014

- **Updated shipping services for United Kingdom and United States:** Postage service option values for these countries have been updated. For more information, refer to [Postage service field options](#).

# Introduction

This section describes this document's purpose and explains where to find the File Exchange listing templates.

## How to use this guide

This guide explains how to use the File Exchange listing tool to post product listings to the eBay web site. This guide was designed to be used with one of the standard templates available on the File Exchange [Select Template](#) web page.

## How to interpret text styles

The text in this document use these text styles in sentences to imply specific meanings:

- **Bold** signifies objects clicked to perform a function, such as menu commands, buttons, and keyboard keys. **Bold** is also used to highlight a term or phrase before its explanation.
- *Italic* denotes names of pertinent objects, such as application windows, field names, hyperlinks, and introductory terms.
- `Monospace` signifies programming objects, such as code examples, field values, and URLs.
- PlainCapitalLetters signify a general reference, such as "For Action, use the VerifyAdd value," and "ReturnsAcceptedOption supports the ReturnsAccepted and ReturnsNotAccepted values."

# Using and managing template files

This section explains the best practices for template use and management, and also offers tips and techniques for using the File Exchange templates.

## Understanding template structure

This section explains how templates are structured, how to enter your data into the templates, and how to specify the actions to perform on the the data you enter.

You can enter product information into a template or, if your product information is already documented in a database or spreadsheet file, map your data into the template file. Regardless of the method you choose, pay close attention to the following details as you enter data into the structure contained in the File Exchange template:

- *Required field:* Data must be entered into every required field. Asterisks (\*) denote required fields. For example, \*Description and StartPrice.



**Note:** New sellers must provide a safe payment method such as PayPal or a credit card such as American Express, Visa, or MasterCard. For explanations about payment options, see [Payment and return fields](#) on page 87.

- *Character type, character limit, and values:* Data must conform to the character types and limits provided in the definitions of the template data fields.



**Important:** Fields in File Exchange cannot contain new lines, line feeds, or carriage returns. To avoid file processing errors, remove any such characters. To force line breaks, such as in the Description field, use the HTML `<br>` and `<p>` tags.

- *Header field names are not case-sensitive:* For example, File Exchange recognises `paypalaccepted` and `PayPalAccepted` as the same field. We recommend you use the field names as they are provided in this guide.
- *Field Relationships:* Some fields require the use of another field. For example, if you enter a value in the `PayPalAccepted` field for a specific item, you must also provide a value for `PayPalEmailAddress`. In some instances, a field may be optional but require use of a related field. For example, `ShipmentTrackingNumber` is optional but when used must be accompanied by a value for `ShippingCarrierUsed`. Incorrectly used fields may cause inconsistent postage and payment error messages in the Results file. We call out these interdependencies when they occur.
- *Using multiple values in one field:* Some fields enable you to enter several values. When doing so, use the pipe ( | ) character to separate values.
- *Template variations across eBay sites:* Different eBay sites support different default templates. For example, not all sites support the Catalog template.



**Tip:** For more information about site-specific templates, see [Site-specific template information](#) on page 53.

- *Smart Headers automatically apply values:* If you create an item listing file for a specific type of item (such as a book), you can enter identical values once in the header instead of entering each value several times. For more information, see [Using smart headers and quotation marks](#) on page 17.

The Action data field header includes metadata information such as SiteID, Country, and Currency, which are specific to the site from which the template is downloaded. Do not change these values unless you are an advanced user who wants to list items on a different eBay site and you have the necessary permissions from [Customer Support](#) to do so.

## Understanding file size and content rules

The requirements you must follow when entering and formatting data in File Exchange templates are explained in this section.

To minimize processing errors when using the File Exchange templates, follow these guidelines:

- Files must be saved in one of these formats:
  - Comma-separated (.csv)
  - Semicolon-delimited (.csv)
  - Tab-delimited (.txt)
- A single file cannot exceed 15 MB
- No more than 5000 actions can be uploaded during each 24-hour period
- Templates files must contain data for all required fields (the asterisk (\*) marks a field as required)
- The Action field must always be contained in the first cell and first row in a file (the remaining fields can appear in any order) (for more information, see [Using Action values](#) on page 12)
- Do not include headers in a row of data
- When a field value contains leading zeros (such as 00856748589), change the cell format to Text (if not, the leading zeros are removed from cells that use the Number or General format when the file is saved in CSV format)



**Important:** Fields in File Exchange cannot contain new lines, line feeds, or carriage returns. To avoid file processing errors, remove any such characters. To force line breaks, such as in the Description field, use the HTML `<br>` and `<p>` tags.

## Understanding the Action field values

This section explains how to use the Action field values.

### Using Action values

The following sections describe the values you can enter into the Action field. Action values differ from Action metadata; Action values determine how a listing is processed when it is uploaded whereas metadata identifies site ID, country, and currency information. You can enter the following values in the Action field:

- [Using the Add action](#) on page 13
- [Using the VerifyAdd action](#) on page 13
- [Using the Revise action](#) on page 13
- [Using the Relist action](#) on page 14
- [Using the AddToItemDescription action](#) on page 14

- [Using the End action](#) on page 14
- [Using the Status action](#) on page 15

See [Understanding Action-specific required fields](#) on page 16 for the list of attributes that must accompany each action in a template file.

Refer to the [eBay Help Center](#) for more information about eBay policies and instructions.

### Using the Add action

The Add action posts new listings to eBay and returns a results file that contains any associated fee data, error warnings, and so forth. This action also generates an Item ID for each new listing (you'll use the ItemID is used when you revise, relist, and end items).

### Using the VerifyAdd action

The VerifyAdd action tests your file format and listing information before you upload the data. This action performs similarly to theAdd but does not post the listing to eBay. If a listing contains errors, VerifyAdd writes the errors to the Upload Results file.

VerifyAdd verifies each record on the add file and returns a results file containing any associated fee data, error warnings, and so forth. When the VerifyAdd is successful, File Exchange calculates fee amounts for each listing but does not create ItemIDs (Item IDs are created only when a listing is posted to eBay). You can apply the Add action to the same values as VerifyAdd. When doing so, you can feel confident the values are correct and no errors will occur when you post your listings to eBay.

### Using the Revise action

To *revise* a listing means to update its content. For example, you can change the BuyItNow price.

When you revise a listing, include values for these required fields only:

- Action – `Revise`
- ItemID – `<eBay-generated ItemID for the listing, retrieved from the Load Response Results report on page 132>`
- `<Modified fields>` – New values
- `<Revision-dependent fields>` – Existing values

An [Active Listings report](#) on page 129 contains all active listings, including a flag to indicate which items can be revised.

#### Revision-dependent fields



**Important:** Some fields have revision dependencies, which means if you change one field, then other similar fields – even if unchanged – must be included in the revised listing. Custom item specific fields (C:<value name>), shipping fields, and payment fields all have this dependency.

**Postage fields:** If you revise a postage field, you must include all other postage fields if you want to retain them. For example, if you change the value in the ShippingType field, you must also include all the other postage fields you want to use. If not, they will be dropped from your listing.

- ShippingService-n fields – any ShippingService-n fields not included (such as [ShippingService-1:Cost](#) on page 109 ) will be dropped from the listing
- IntlShippingService-n fields – any IntlShippingService-n fields not included (such as [ShippingService-1:Option](#) on page 109) will be dropped from the listing

- [ShippingDiscountProfileID](#) on page 98
- [PromotionalShippingDiscount](#) on page 97
- [InternationalShippingDiscountProfileID](#) on page 96
- [InternationalPromotionalShippingDiscount](#) on page 96
- [PaymentInstructions](#) on page 90

**Payment fields:** When you revise a payment method field, you must also include the other payment methods you want to retain. For example, if you change [PersonalCheck](#) on page 92 to 1, you must also include the other payment methods you want to use (such as [PayPalAccepted](#) on page 91). If not, they will be dropped from the listing:

- [AmEx](#) on page 88
- [COD](#) on page 88
- [IntegratedMerchantCreditCard](#) on page 89
- [MOCashiers](#) on page 89
- [MoneyXferAccepted](#) on page 89
- [MoneyXferAcceptedInCheckout](#) on page 90
- [PaymentSeeDescription](#) on page 90
- [PayPalAccepted](#) on page 91
- [PersonalCheck](#) on page 92
- [VisaMastercard](#) on page 94

### Using the Relist action

If an item didn't sell, you can relist it (you cannot relist an item until it ends automatically or you force the end of the listing). After you sell a relisted item, eBay automatically refunds one of the two listing fees (some restrictions apply).

To avoid errors when you relist an item, include these required fields only:

- Action – Relist
- ItemID – <eBay-generated ItemID for the listing, retrieved from the [Load Response Results report](#) on page 132>

### Using the AddToItemDescription action

This option enables you to update the listing description only (as compared to the Revise action you use to update numerous other details about an item). When you sell a relisted item, eBay automatically refunds one of the two listing fees (some restrictions apply).

To avoid errors when you use this action, include these required fields only:

- Action – AddToItemDescription
- ItemID – <eBay-generated ItemID for the listing, retrieved from the [Load Response Results report](#) on page 132> For example, 3500001016281
- Description – Additional information added to the listing description. For example, This product is available in sizes small (S), medium (M), and large (L) only.

### Using the End action

Use this action to remove listings from eBay. To avoid errors when you end a listing, include these required fields only:

- Action – End

- ItemID – <eBay-generated ItemID for the listing, retrieved from the [Load Response Results report on page 132](#)>
- EndCode – Valid values include LostOrBroken, NotAvailable, Incorrect, or OtherListingError

### Using the Status action

The Status can be applied to sold items only! You cannot use Status to update unsold or active listings.

### Payment status

To designate an item as paid, insert the following fields in the upload file:

- Action – Status
- ItemID – <eBay-generated ItemID for the listing, retrieved from the [Load Response Results report on page 132](#)>
- PaymentStatus – 1

### Postage status

To designate an item as dispatched, insert the following fields in the upload file:

- Action – Status
- ItemID – <eBay-generated ItemID for the listing, retrieved from the Load Results report>
- ShippingStatus – 1
- TransactionID – <TransactionID from the Sold report>

### Leave Feedback status

To leave feedback for buyers, insert the following fields in the upload file:

- Action – Status
- ItemID – <eBay-generated ItemID for the listing, retrieved from the Load Results report>
- BuyerUserID – <Buyer's eBay member ID>
- TransactionID – <TransactionID from the Sold report>
- FeedbackType – Positive
- Feedback – <Textual description>

### Using Info in the Action field

To use the Action field for informational purposes only, enter Info. For example:

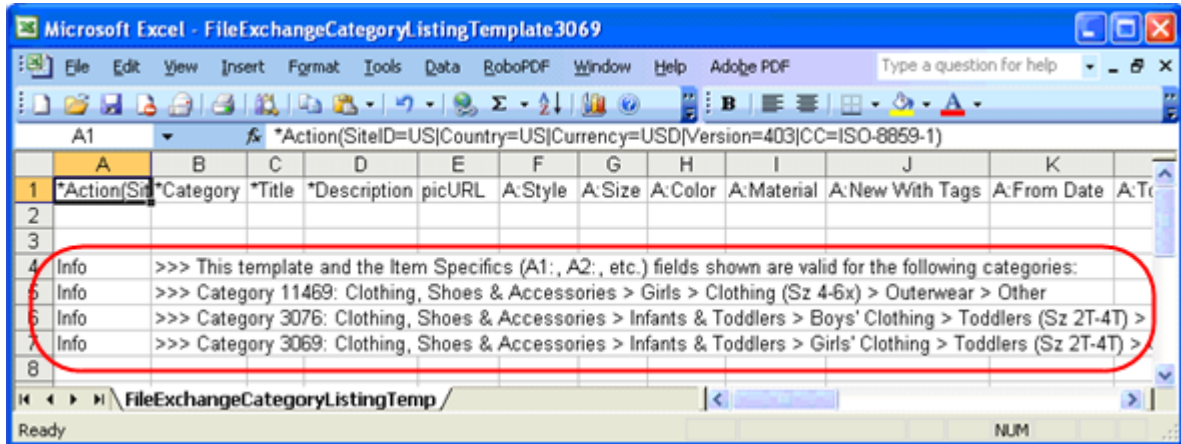


Figure 1: Info in the Action field

## Understanding Action-specific required fields

This section explains the required field requirements for a given action in the File Exchange templates.

### Required template fields for each Action value

Uploaded files must contain values for all required fields. An asterisk (\*) denotes required fields in the default catalog or in non-catalog (Basic or Item Specific) templates. All other fields are optional. Some fields have dependencies. In other words, if you enter a value for an optional field, you may also need to enter a value in another field. Field dependencies are explicitly called out when they exist.



**Note:** New sellers must specify a safe payment method such as PayPal or a credit card including American Express, Discover, MasterCard, or Visa.

Different File Exchange actions require different fields, as shown in the table below:

Fields	Action Values						
	Add or VerifyAdd (Catalog)	Add or VerifyAdd (non-Catalog)	AddToItem Description	Revise	Relist	End	Status
*Category on page 68		X					
*Description on page 71		X	X				
*Duration on page 72	X	X					
EndCode on page 72						X	
*Format on page 73	X	X					
ItemID on page 74			X	X	X	X	X
*Location on page 74	X	X					
*Quantity on page 76	X	X					
*StartPrice on page 98	X	X					
Title on page 79		X					



Fields	Action Values						
	Add or VerifyAdd (Catalog)	Add or VerifyAdd (non-Catalog)	AddToItem Description	Revise	Relist	End	Status
<a href="#">*ReturnsAcceptedOption</a> on page 93	X	X					
<a href="#">*DispatchTimeMax</a> on page 80 (handling time)	X	X					
<a href="#">Payment and return fields</a> on page 87	X	X					

## Using smart headers and quotation marks

This section explains how to maximize the efficiency of the File Exchange templates.

### Using smart headers

Use smart headers to set a global default setting in a template file. To designate a default value for an entire column, enter an equal sign (=) into the respective header. For example, to automatically insert the value of `userid@mydomain.com` into every cell in the column for `PayPalEmailAddress`, enter `PayPalEmailAddress=userid@mydomain.com` in the header.

When you use smart headers, follow these guidelines:

- Do not insert spaces between the header name and the header value – for example, enter the category of 552 as `Category=552`
- When entering a value, follow the rules for the specific data field. For example, valid values for `BoldTitle=` are 1 (true) or 0 (false); the valid value for `Description=` is any text up to 500,000 characters, and so on
- You cannot set a smart header for the Action field; instead, you must explicitly list this value for every item or row
- When you insert an equal (=) sign after the field header but do *not* include a value, File Exchange interprets this as a valid field header but with no default or global value and therefore searches for a value in each row for the respective field or column
- You can override a smart header row-by-row (if you enter an invalid override value, the listing will fail and a warning will be written to the results file for that row)
- You can instruct File Exchange to interpret a cell as containing no data by inserting a hyphen (-) in the desired cell (or cells)

### Using quotation marks as text qualifiers

Some punctuation entered into the text fields of CSV or TXT files must be enclosed in quotation marks. Be sure to use plain quotation marks (") and not smart quotes (""). When a Microsoft Excel file is saved in CSV or TXT format, the required qualifiers are automatically inserted.

Punctuation	Where to put the Quotes	For Example
Comma or semicolon.	Enclose the text with quotation marks.	"Brand new, with manufacturer warranty"

Punctuation	Where to put the Quotes	For Example
Quotation marks in a text field. For example, to denote a nickname or a descriptive modifier.	Include the text field in quotation marks and then enclose the entire expression in quotation marks.	"Clarence ""Lumpy"" Rutherford"

## Using multiple actions and excess fields

Explains how to use Action field values in the templates.

### One action per row

Do *not* include more than one action in one row! Your uploaded flat files can contain any combination of actions. For example, you can upload a file that adds listings only. You can also upload a file that adds new listings and revises existing listings. However, you cannot insert more than one action in one row. Doing so may cause errors.

### File Exchange ignores excess fields

If you submit a file that contains unsupported fields, File Exchange ignores the unsupported fields and processes the valid actions submitted for the required and eligible fields. For example, if you enter the End action to remove a listing yet include extraneous fields like *Description*, File Exchange will ignore the invalid fields and end the listing as instructed.

## Performing simple template tasks

This section teaches you how to add new and optional fields to File Exchange templates. The instructions are based on Microsoft<sup>®</sup> Excel<sup>®</sup>; for different spreadsheet applications, use similar functions.

### Adding a new field to a default template

This section explains how to add new fields to a default File Exchange template.

The default templates contain a subset of all available fields. To use an optional or new field, you'll enter it yourself. This section explains how to add a new field to a default template or to one of your working product listing files.

Templates contain required and optional fields. The asterisk (\*) denotes required fields (\*Action). Do *not* change or delete any of the required fields!

An optional field can be deleted (or renamed and used as a new field not included in the default template). For example, you might rename the [Subtitle](#) on page 79 field as [ShippingService-1:FreeShipping](#) on page 109 and re-use the field.

You can also add blank columns to a template and enter new field names in the column header. You do not have to remove unused fields, but doing so after creating and successfully uploading a new listing file makes it easier to customize and manage different types of product listing files.

Field names must follow the format requirements explained in [Template field definitions](#) on page 65. These instructions describe using Microsoft<sup>®</sup> Excel<sup>®</sup>; if you are using a different spreadsheet application, use similar functions in that application to complete this procedure.

1. Open a default template or one of your working product listing files.  
The default templates are available on the File Exchange [Select Template](#) page.
2. Add the following new header field names using one of these methods:
  - Click on a field in the first row (except for Action) and select **Insert > Column** on the menu bar. Enter a field name in the new column, such as `Border`, and then press **Enter**.
  - Click on an optional field in the first row that you do not intend to use, such as Highlight. Enter a new field name in its place, such as [BoldTitle](#) on page 65, and then press **Enter**.
3. Enter values (in the second row, below the field header) for the new fields, and then save the file.

### Deleting a field from a default template

This section explains how to remove fields from a default File Exchange template.

The File Exchange templates contain both required and optional fields. Unused optional fields can be deleted to streamline your template files. Do not change or delete any of the required field headers. Required fields are in **bold type** or have an asterisk (\*) beside the field name.



**Tip:** Instead of deleting an unused optional field, it can be renamed to serve as a new field that is not in the default templates. For example, you may not want to use the [BoldTitle](#) on page 65

field, but would like to offer free postage and packaging for this item, you can replace it with [ShippingService-1:FreeShipping](#) on page 109, and use it for that purpose.

To delete an unused optional field, select the column and select **Edit > Delete**.



**Tip:** If you want to delete multiple new fields, hold down the *Ctrl* button while clicking on columns you want to delete, and then select **Edit > Delete**.

## Deleting multiple field values

This section explains how to remove more than one field value from existing listings.

You can use the *DeletedField* field to remove multiple fields, instead of deleting the values in each field. For example, you want to remove the second category and subtitle from several listings. Instead of deleting these values in multiple fields, you can delete the fields by entering the field names in the *DeletedField* field.

Not all fields can be deleted; refer to [DeleteFields](#) on page 71 for more information.

To delete multiple fields:

1. Open the listing file from which you want to delete certain fields.
2. Add a new blank column to the listing file, and then enter `DeletedField` as the field (column) name.
3. Enter the names of the fields you want to delete in a listing. For example, enter `Category2|Subtitle` as the *DeletedField* values for one or more listings.



**Note:** To delete multiple field values, you must separate the field names with the pipe character "|".

4. Save the file in CSV format, and then upload it to eBay.

# Creating new listings

This section explains how to add items to a template.

## About listing fees

eBay charges you fees to list and sell items.

Each time you upload a template file to eBay, we automatically list the items as specified. We also charge you a listing fee for new items, one listing fee per item. When you sell an item, we charge you a final value fee based on the final selling price of an item. For details about these (and other) fees, see [Fees](#).

According to the listing information sent in your data feeds, MIP performs actions on your behalf, such as ending, adding, and relisting items. Unless there is an explicit contract signed with eBay, some adding and relisting actions will incur listing fees. The listing actions will count towards the total number of free listings you may have in a month. For details about listing (and other) fees, see [Fees](#).

These actions incur a listing fee:

Revision	Action	Result
A new item is listed	Add	Add
Schedule time and listing duration are changed	End	Relist (on next product feed submission)
Multil-SKU listings have incorrect Variation Specifics and need to be revised <ul style="list-style-type: none"> <li>• One variation has Size and another one has SIZE</li> <li>• One variation has size and color, and another has size only</li> <li>• One variation has null &amp; others have non-null variation specifics</li> </ul>	End	Relist (once product info is fixed and sent again)

## Enter data in the template fields

The default templates can be modified using any software program that reads comma-separated value (CSV) format, such as a spreadsheet program or a text editor. We recommend using a spreadsheet program, which structures the information in a table layout.

1. Use the fields below to enter data for your listings (asterisks (\*) denote required fields):

Header Field Name	Purpose	Accepted Values	Example
* <a href="#">Action</a> on page 65	Specifies the purpose of the row.	Add, Revise, Relist, End, Status, VerifyAdd, AddToItemDescription	Revise
* <a href="#">Category</a> on page 68	Specifies the eBay product category.	Valid eBay category ID	

Header Field Name	Purpose	Accepted Values	Example
<a href="#">Title</a> on page 79	Specifies which terms are found when buyers search for products. Use multiple terms so it's easy for buyers to search for this product.	Open; user-defined 80 characters (including blank spaces)	Organic Body Lotion
<a href="#">Product:Brand</a> on page 99	Specifies the product brand.	Open; user-defined	Apple
<a href="#">Product:MPN</a> on page 100	Specifies the manufacturer part number.	Open; user-defined	14UPMOTLDR001
<a href="#">Product:UPC</a> on page 101	Specifies the product code number or key used by the manufacturer to identify the product.	Open; user-defined	426351144531
<a href="#">Product:EAN</a> on page 99	Specifies the product code number or key used by the manufacturer to identify the product.	Open; user-defined	6351144531942
<a href="#">Product:ISBN</a> on page 100	Specifies the product code number or key used by the manufacturer to identify the product.	Open; user-defined	05351144531
<a href="#">Product:EPID</a> on page 100	Specifies the eBay product ID in our catalog.	Open; user-defined	2535114
<a href="#">*Description</a> on page 71	Specifies product details and general information. To use multiple line descriptions, enter HTML text here, and use the   and <P> tags to separate the lines.	Open; user-defined 500,000 characters (including blank spaces)	5 -in-1 Printer, Fax, Scanner, Copier, and Card Reader
<a href="#">*Quantity</a> on page 76	Specifies the number of this type of item for sale. Commas between integers are not required for large numbers.	Open; user-defined	10
<a href="#">*Duration</a> on page 72	Specifies how long the listing will be posted on eBay. Choose 1, 3, 5, 7, or 10 for all formats except StoresFixedPrice. Use 30 or Good 'Til Cancelled for StoresFixedPrice listings.	Only certain values are allowed, and the choice of values depends on the listing format. Valid Auction and Fixed Price durations include: 1, 3, 5, 7, and 10 (days). If you are a qualified seller, you can also use (30) days, and GTC (for the Good Til Cancelled) for FixedPrice.	10
<a href="#">ImmediatePayRequired</a> on page 89	Specifies whether immediate payment is required. This is a boolean value, meaning 1= true, or "yes." WorldofGood.com listings require immediate payment, so enter 1.	Indicates that immediate payment is required from the buyer. This field is used to require that an item be paid for before it is considered closed and purchased. This field is supported for Premier and Business PayPal accounts only.	1

Header Field Name	Purpose	Accepted Values	Example
<a href="#">*Location</a> on page 74	Indicates to the buyer the location from where the item will be shipped. Postal zip codes are supported, or include city, state (two-letter abbreviation), and country (three-letter abbreviation).	Open; user-defined 45 characters (including blank spaces)	95124
<a href="#">ShippingService-1:Option</a> on page 109	Identifies the shipping service carrier.  Identifies the postage service carrier. For valid postage service entries, refer to <a href="#">Postage services fields</a> on page 102. Must accompany an entry for <a href="#">ShippingService-1:Cost</a> on page 109.	Open; user-defined	UPSGround



**Note:** Field values are sometimes required for only certain categories. For example, the *Service Provider* field value is required for phones, but not video games. The *Platform* field value is required for video games, but not phones. The upload response file denotes whether required values are missing.

- When you are done, save the file in CSV format to a location on your computer.

## Using business policies

This section explains *business policies* and how to apply payment, return, and postage policies to your listings.

To use business policies, you must first opt in on My eBay. *Business policies* are the payment, return, and postage information you specify in your listings. For more information, see [Business policies](#).

When you opt in to business policies, eBay automatically creates policies based on values contained in your active, scheduled, and ended listings posted during the previous 90 days. You can edit these policies from your My eBay page at any time. However, if you have not listed items in the previous 90 days, eBay does not automatically create policies. Instead, you must manually create at least one of each type of policy – payment, return, and postage – before you can complete a listing.

The benefits of using centralised business policies are that you can:

- Streamline the creation of new listings and updates to existing listings
- Edit and update all listings at one time
- Deploy updated policies to listings in bulk

Payment, return, and postage policies differ according to eBay site. To list the same – or a similar – item on another eBay site, be sure to set up and select the respective payment, return, and postage policies for that site.

To use your business policies in your listings, use these fields:

- [PaymentProfileName](#) on page 90
- [ReturnProfileName](#) on page 93
- [ShippingProfileName](#) on page 108

## Using product identifiers

This section explains how to add the Product fields to your listings.

Product fields enable you to automatically add product information directly from our catalogue to your listings. Product fields are explained in [Product code and details fields](#) on page 99.

For example, when you include *Product:UPC* in a template, we locate the specific book in our catalogue and automatically add the title, description, and stock photo to your listing. If you include *Product:IncludePreFilledItemInformation* in a template, we automatically insert the manufacturer, model, and other product details from our catalogue into your listing. For example:

Title	Product:Brand	Product:MPN	Product:IncludeStockPhotoURL	Product:UPC
iPhone 5 Black 64GB	Apple	MD642C/A	1	3846274356
Creole Belle Hard cover			0	1451648133

## Product code fields

Use the Product code fields to automatically add product information from our catalogue to your listings. For example, *Product:ISBN* identifies a specific book in our catalogue and automatically adds the title, description, and stock photo (if one is available) to your listing.



**Important:** All listings for manufactured products require a product identifier, such as a UPC, EAN, ISBN, and so on. Variations require product identifiers for each item in the variation group. If your item does not have a product identifier, then enter "Does not apply" into one of the product fields, like UPC.

You can use these Product code fields:



**Note:** *Product:Brand* and *Product:MPN* must be used together. For example, if you include an entry for *Product:Brand*, you must also include an entry for *Product:MPN*, and vice versa. All other Product code fields can be used independently of each other.

- [Product:Brand](#) on page 99—Name of the brand, which is typically the primary name you see on the product, such as Apple, Puma, or Hermes. This field must be used with *Product:MPN*.
- [Product:MPN](#) on page 100—Manufacturer Part Number (MPN). To find the number, look on the outside of the product. The owner's manual, if you have one, may describe where the part number is located. This field must be used with *Product:Brand*.
- [Product:EAN](#) on page 99—European Article Number (EAN). To find the number, look below the EAN bar code on the outside of the product.
- [Product:ISBN](#) on page 100—International Standard Book Number (ISBN). To find the number, look below the ISBN bar code on the book cover or on the Copyright page.



- [Product:UPC](#) on page 101—Universal Product Code (UPC). To find the number, look below the UPC bar code, typically on the outside of the product.
- [Product:EPID](#) on page 100—eBay ePID, or product identifier. When a product exists in our catalog, use this number to reference it.

## Product details fields

Use the Product details fields to define the product information from our catalog you want to include in a listing.

The Product details fields are:

- [Product:IncludePrefilledItemInformation](#) on page 100 – To insert information from our catalogue, enter 1
- [Product:UseStockPhotoURLAsGallery](#) on page 102 – To insert the stock photo from our catalogue (when available) as your Gallery picture, enter 1. A stock photo is not generated unless `Product:UseStockPhotoURLAsGallery` and `Product:IncludeStockPhotoURL` are set to `true`.
- [Product:IncludeStockPhotoURL](#) on page 101— To insert the stock photo in our catalogue (when available), enter 1. A stock photo is not generated unless `Product:UseStockPhotoURLAsGallery` and `Product:IncludeStockPhotoURL` are set to `true`.



**Note:** To use your own self-hosted image as the Gallery picture, enter 0 and use the `PicURL` field to specify the image to be used as your Gallery picture.

- [Product:ReturnSearchResultsOnDuplicates](#) on page 101 – To find specific information about an item when our catalogue contains more than one matching product, enter 1.

Should this occur, download a [Global Trade Item Number report](#) on page 133 to obtain the eBay Product Identification (ePID) for your item.

## Add Product fields to your listings

Only one product identifier is needed per item, unless you use `Product:Brand` and `Product:MPN`, in which case you need to add both.

To add values to Product fields:

1. Open a new Catalogue template file from the File Exchange [Select Template](#) page. If you use an existing Catalogue template, you must add the Product fields manually.
2. Enter the numeric code for one of these types of product identifiers:
  - In the `Product:Brand` field, enter the Brand of the item. If you provide a brand name, you must also provide a value for `Product:MPN`.
  - In the `Product:MPN` field, enter the Manufacturer's Part Number for the item. If you provide a value for this field, you must also provide a value for `Product:Brand`.
  - In the `Product:UPC` field, enter the Universal Product Code number for the item.
  - In the `Product:ISBN` field, enter the International Standard Book Number number of the item.
3. In the `Product:IncludePreFilledItemInformation` field, enter 1 to add item information from our catalogue to your listing.

- In the *Product:IncludeStockPhotoURL* field, enter 1 to add the standard photo from our catalogue to your listing.

## Using relationship fields for vehicle parts compatibility

This section explains how to add vehicle parts compatibility information to a listing.

You can use the [Relationship](#) on page 77 and [RelationshipDetails](#) on page 77 fields to add vehicle compatibility information to a parts listing on Cars & Vehicles. These two fields enable you to provide the Make, Model, Variant, BodyStyle, Type, Year, and Engine of the vehicles that use the parts you want to sell. You can use notes to enter additional information or restrictions (for example, "Only for automatic transmission") to a specific vehicle.

While a maximum of 1,000 vehicle compatibilities can be created from one listing, it is important to consider the expansions we perform while processing the listing as we identify each combination of Make, Model, Variant, BodyStyle, Type, Year, and Engine. (*Variant* is a concatenation of several types of data – specifically, Platform and Generation information, which consists of BodyStyle when only a single style exists and the range of years for the specific Platform and Generation.)

Because your listing will be blocked when the limit of 1,000 vehicles is exceeded, be diligent in considering the number of vehicles identified by each entry.

The following example contains values for the mandatory fields of Make (Audi), Model (90 Super) and Variant (-- [1966-1971] Saloon). By design, we automatically expand the selection to include all vehicles with the matching BodyStyle, Type, Year, and Engine for the Make, Model, and Variant you specify. As a result, while the *single* entry below would appear on the View Item page, we would identify six separate compatible vehicles (one vehicle for each year):

Audi | 90 Super | -- [1966-1971] Saloon

The matching compatible vehicles for this single entry are:

The *RelationshipDetails* field accepts the K-Type number of a vehicle to which a part is compatible. The K-Type number is a unique identifier provided in the Master Vehicle List you download below. A specific K-Type number returns one unique vehicle with multiple entries created in the View Item for each specific year. For example, 1651 returns the following car:

- Make: VW
- Model: Golf
- Variant: Mk II [1983-1992] Hatchback
- BodyStyle: Hatchback
- Type: 1.8i
- Year: 1987 | 1988 | 1989 | 1990 | 1991
- Engine: 1781 ccm 90HP 66KW (Petrol)

Unlike regular listings, the relationship fields use an item-variation hierarchical structure. The first (item) row contains the typical listing information, like Action, Title, Quantity, and Price, while subsequent (variation) rows use the *Relationship* and *RelationshipDetails* fields to contain the compatibility information.

Action	ItemID	Category	Title	Relationship	RelationshipDetails
Add		170583	Xenon Headlamps		

				Compatibility	Make=Austin Model=Mini Variant= MK I [1962-1993] Year=1980
					Ktype=3094
					Ktype=28992
					Make=Austin Model=Allegro Variant= ADO 67 [1973-1983] Year=1980

To download an Item Specifics template file and the Master Vehicle List:

1. Go to the File Exchange [Select Template](#) page.
2. Under *Item Specifics Category template*, click **Select a Category**.
3. On the *Select Template: Item Specifics* page, under *Browse Categories*, select **Vehicle Parts & Accessories**.
4. Select the Parts category that best describes the part you are selling, like **Car Parts**. Continue to select category options until the category number you seek is displayed in the Category field. For example, if you select **Braking > Brake Discs**, the Category field displays 57364.
5. Click **Generate Template**. A listing template is generated for you to download.
6. On the *Generate Template* page, click the **Item Specifics Category Template** link and save the file on your computer. You will use this file in the next procedure.
7. Download the eBay Master Vehicle List (MVL) compatibility information file that contains vehicle details such as Make, Model, Variant, Bodystyle, Type, Year, and Engine.

Click [Download Master Vehicle List](#) to get the compressed file, which you can save on your computer and then extract (you will need to request access to the file via email).

To add parts compatibility information to a vehicle listing:

1. Open the new Item Specifics Category template that you downloaded in Step 7 above.
2. In the first available listing row, enter Add in the *Action* field. Enter other listing information for the item, like Title, Description, StartPrice, and Quantity (for starters).
3. In the next row, enter *Compatibility* in the *Relationship* field.
4. Open the eBay MVL you downloaded in Step 7 above. Search for the make, model, and variant of the vehicle that the part fits. For example, Lancia Delta MK I. (To organise the vehicle listings, you can sort each column in ascending or descending order.) Multiple vehicle matches may occur that differ in certain ways. Identify the row(s) that contain the vehicle information associated with the part you are selling.



**Tip:** Depending on the part, such as a headlight, you may be able to use more than one of the vehicle matches. Other parts, like a door handle, may only apply to vehicles of a particular type (the value for Type differentiates between model versions).

5. Once you've identified the rows that apply to your part, copy the text from the matching field(s). In the listing template file, enter the information in the *RelationshipDetails* field. For example:

Action	Category	Title	Relationship	RelationshipDetails
Add	57364	Brake Discs		
			Compatibility	Lancia Delta MK I [1979-1994] Hatchback
			Compatibility	Lancia Dedra 835 [1989-1999]
			Compatibility	Lancia Zeta 220 [1995-2002] MPV

6. Copy *Compatibility* into the *Relationship* field for all the rows that contain *RelationshipDetails* information and then modify the text in the *RelationshipDetails* field to use the proper syntax. The MVL contains the names (in the column headers) that need to be coupled with the values you just pasted (like Make and Model). The following table uses bold to indicate the text you need to add. Values for Make, Model, and Variant are mandatory, while values for BodyStyle, Type, Year, Engine, and Notes are optional. Use the pipe character ( | ) to separate the name=value pairs.



**Note:** Should you enter values for several fields only – for example, Make, Model and Variant – remember that all the related vehicles contained in the MVL (for example, additional vehicles identified with matching Year, BodyStyle, and Type) are automatically included among the compatibilities. The same thing happens when you add Notes information, which is added to each matching vehicle.

Relationship	RelationshipDetails
Compatibility	<b>Make=Lancia Model=Delta Variant=MK I</b> [1979-1994 Hatchback Notes=Automatic transmission only
Compatibility	<b>Make=Lancia Model=Dedra Variant=835</b> [1989-1999] Notes=Automatic transmission only
Compatibility	<b>Make=Lancia Model=Zeta Variant=220</b> [1995-2002] MPV Notes=Automatic transmission only

- To add compatibility information for the other vehicles that the part fits, repeat Steps 3 through 6 above.
- To create other part listings, repeat Steps 2 through 6 above to enter data in the next available blank rows.
- Enter any required or desired field values for each item in the appropriate fields (such as postage and payment information).
- Save the file in CSV format.

## Modifying compatibility information

To change compatibility information, insert *Revise* in the *Action* field in the listing row, and insert *Delete* in the *Action* field to remove the values you want to change. To replace the values you're deleting, add values in the subsequent rows. For example, the rows with *Delete* in the *Action* field are removed and replaced with the subsequent row (in which no *Action* value is specified). In this example, the MK I [1989-1994] SUV model is replaced by the MK III [2004-2009] SUV model.

Action	ItemID	Category	Relationship	RelationshipDetails	Title
Revise	10110~				Item 1
Delete			Compatibility	Make=Land Rover Model=Discovery Variant=MK I [1989-1994] SUV	
			Compatibility	Make=Land Rover Model=Discovery Variant=MK III [2004-2009] SUV	

## Using relationship fields for variations

This section explains how to use the new relationship fields in a generated listing template for adding variation information to a listing.

There are new relationship fields for adding varied product information to a multi-quantity listing. These new fields enable you to sell products that are similar, like shirts, in a variety of colours and sizes, all in the same listing. Variation helps you define products in addition to Item Specifics, and can leverage the *CustomLabel* field for inventory references.

Unlike regular listings, the relationship fields use an item-variation hierarchical structure. The first (item) row contains the normal listing information, like *Action*, *Category*, *Format*, and other shared information (like shipping and payment options) that apply to all the variations in the listing.

The subsequent (variation) rows contain the information that applies to each variation, like *Relationship*, *RelationshipDetails*, *Quantity*, *StartPrice*, *CustomLabel*, and *PicURL* fields. The following paragraphs explain the item and variation row field requirements.

**Relationship** on page 77: Indicates variation information will be added to the listing when the *Variation* value is used.

- *Item row*: Leave empty.
- *Variation row*: Enter *Variation*.

**RelationshipDetails** on page 77: Defines the variation details, like colour and size, in the variation rows, but must contain all possible variations in the item row. Do not add blank spaces between traits or values in either row, or the upload will fail.

- *Item row*: Define all traits (like colour and size) and their possible values (like Blue and Red, Medium and Large). Use the format: *Trait1=Value1;Value2|Trait2=Value1;Value2*. For example:  
Colour=Blue;Red|Size=M;L.
- *Variation row*: Define the single value for each applicable trait for this variation. Use the format: *Trait1=Value1|Trait2=Value1*. For example: Colour=Blue|Size=M.

**\*Quantity** on page 76: Specifies the number of items available for each variation.

- *Item row*: Leave empty.
- *Variation row*: Specify the quantity available for this variation. A value is required, and it must be greater than zero.

**\*StartPrice** on page 98: Specifies the price of the item.

- *Item row*: Leave empty.
- *Variation row*: Specify the Auction-style listing start price, or the purchase price for a Fixed Price listing. Values in these fields are required.

The initial item and variation rows for a listing should look like this: Other fields also have item and variation row requirements:

**CustomLabel** on page 70: Specifies the SKU codes for certain variations.

- *Item row*: Specify the custom label (SKU) for the listing. This field is optional.
- *Variation row*: Specify the custom label (SKU) for this particular variation. This field is optional.

**PicURL** on page 76: Defines the image URL(s) for a variation. If you are only using a single image for a variation, it can be a self-hosted image or hosted by eBay Picture Services (EPS). To use multiple images in a variation, you must use EPS.

Image URLs must not contain blank spaces. For information about how to alleviate this issue, and learn about other field requirements, refer to **PicURL** on page 76.

- *Item row*: Specify the item-level picture to show a typical example of the product or item. This image will appear as the primary picture for all variations. For example,

- **Variation row:** Specify the specific picture(s) to use for this variation. To use more than one image for a variation, separate the image URLs with a pipe character ( | ). For example, multiple pictures for the same coloured shirts would require multiple image URLs: `Black=URL1 | URL2 | URL3`.



**Note:** PicURL values for variations of a given item must use a single trait name. For example, if one variation has `Black=URL1 | URL2 | URL3` and the next variation has `Blue=URL4 | URL5 | URL6`, these are valid combinations because the same trait (colour) is used. However, if one variation has `Black=URL1 | URL2 | URL3`, and the next variation has `Medium=URL4 | URL5 | URL6`, this is an invalid combination because two traits (colour and size) are used.



**Tip:** If an item already has a variation row with pictures defined for a given trait value, you do not need to re-define them again. For example, consider one variation with *RelationshipDetails* as `Colour=Black | Size=Small` and *PicURL* as `Black=http://host.com/my.jpg`. If the next variation has *RelationshipDetails* as `Colour=Black | Size=Medium`, you need not enter `Black=http://host.com/my.jpg` in the *PicURL* field again because the image for Black has already been defined.

The optional item and variation rows for a listing should look like this:

Action	...	StartPrice	CustomLabel	PicURL
Add	...		mens-shirts-c	
	...	7.99	Black-XL	Black=URL1
	...	10.99	Red-S	Red=URL2
	...	8.99	Pink-M	Pink=URL3
Below are examples of multiple images in the PicURL variation rows				
Add	...		mens-jackets-d	
	...	199.99	Black-Leather	Black=URL1 URL2 URL3
	...	189.99	Brown-Leather	Brown=URL4 URL5
	...	209.99	Red-Leather	Red=URL6 URL7



**Note:** If an existing listing contains no variations, you cannot revise that listing to include variations. Instead, you must end that listing, and then create a new listing with variations.

To use the new fields, you need to download a new Item Specifics Category template to get the new fields, and add the variation values in the *RelationshipDetails* field from the Item Specifics Definition file (generated alongside the template).

1. Go to the File Exchange [Select Template](#) page.
2. Under *Item Specifics Category template*, click **Select a Category** and then under *Browse Categories*, select a Clothing, Shoes and Accessories category (for example).



**Note:** Variation is not supported in all categories. For a list of supported categories, refer to the [category look-up](#) page.

3. Select the category that best describes the item you are selling, like **Men's Clothing**, and keep selecting category options until the category number is defined. For example, for a shirt, you would select **Shirts > Dress**. The *Category #* field displays the category number: 57991.
4. Click **Generate Template**. A listing template is generated for you to download.
5. On the *Generate Template* page, click the **Item Specifics Category Template** link, and save the file on your computer. You will use this file in the procedure below.

Next, click the **Item Specifics Definitions** link on the *Generate Template* page. We recommend that you use the variation information values from this Item Specifics Definition file, but you can also create your own variations.

To add variation information to a listing:

1. Open the new Item Specifics Category template that you downloaded.
2. In the item row, enter `Add` in the *Action* field. Enter the shared listing information for the item, like *Category* and *Format* (and others).
3. In the same row, enter all the possible variations an item may have in a listing. For example, enter `Size=S;M;L;XL|Colour=Black;Pink;Red;Blue` in the *RelationshipDetails* field.
4. In the variation row, enter `Variation` in the *Relationship* field.
5. Enter the variations used for items you're selling in the *RelationshipDetails* field, as shown in the [relationship fields](#) on page 48 example. For variations, enter values for *Quantity*, *CustomLabel*, *PicURL* (and others) in the variation rows.
6. For additional item variations, repeat steps 2-5 in the subsequent rows.
7. Enter any other required or desired field values for the item in the appropriate fields (like payment and return policy information), and then save the file in comma-separated value (CSV) format.

Once a listing is active, there are several things to consider. For example, what do you do if:

- the value for Quantity falls to zero?
- a pending transaction locks you out of a listing?

## Modifying the RelationshipDetails and PicURL of a variation

Neither the [RelationshipDetails](#) on page 77 nor the [PicURL](#) on page 76 of a variation can be modified or deleted when one or more transactions are pending against the variation.

To revise the values for RelationshipDetails or PicURL, you must first delete the variation you want to modify, and then add the new variation that replaces it. Use `Revise` in the *Action* field in the item row, use `Delete` in the *Action* field in the variation row(s) that you want to change, and then add the row that contains the modified RelationshipDetails or PicURL. For example, the second row (below) with `Delete` in the *Action* field is removed and replaced in the subsequent row (with no *Action* value specified).

Action	ItemID	Relationship	RelationshipDetails	Title
Revise	10110~		Colour=Black;Pink;Red;Blue; BlackStripes Size=S;M;L;XL;XXL	Item 1
Delete		Variation	Colour=Black Size=XL	
		Variation	Colour=BlackStripes Size=XL	

In this example, the Black-XL information is replaced with the BlackStripes-XL information.



**Tip:** To delete a variation, do not add a new row for the variation you want to delete. For example, do not add the last row shown in the table above.

## Modifying the Quantity and StartPrice of a variation

You can modify the values for *\*Quantity* on page 76 and *\*StartPrice* on page 98 even if one or more transactions are pending against the variation.

To revise Quantity and StartPrice, just update the desired values (in other words, you need not first delete the existing variation and then replace it with the updated content). For instance, when compared to the example shown earlier in this section, the table below updates the values for Quantity and StartPrice specific to the variations of Colour=Black | Size=XL and Colour=Red | Size=S.



**Note:** If you set the Quantity of a variation to zero (0), the variation will be shown as out-of-stock. If no items of the variation have been sold, the variation will be removed.

Action	ItemID	Relationship	RelationshipDetails	Quantity	StartPrice
Revise	10110~		Size=S;M;L;XL Colour=Black;Pink;Red;Blue		
		Variation	Colour=Black Size=XL	3	6.99
		Variation	Colour=Red Size=S	3	9.99
		Variation	Colour=Pink Size=M	4	8.99

## Modifying the Relationship and CustomLabel of a variation

When you delete or modify a variation, the *CustomLabel* on page 70 associated with that variation is automatically deleted or modified (you need not modify it explicitly).

Lastly, since the value for *Relationship* on page 77 is not used for an eBay item, it cannot be modified.

## Using a custom item specific field

This section explains how to add a new field for custom item specifics in one of the default templates, or in one of your working product listing files.

Custom item specifics can be added to provide more details about your item in a listing. Item specific fields need to be added to a default or existing listing template. You can either replace an unused field, or add a new field column. For more information, refer to [Adding a new field to a default template](#) on page 19.

Custom item specifics consist of a descriptive field name and correlated field values. For example, the custom item specific *Occasion* could have one of several values, such as *Casual*, *Business*, or *Formal*.

Some clothing and accessory categories require certain item specifics to be included in a listing, such as:

- Brand



- MPN (manufacturer part number)
- Size Type
- Size
- Style
- Color

Refer to the [look-up table](#) to view the item specifics required by each category. Visit our [size chart](#) and [handbag measurement guide](#) for size mapping and measurement instructions. To see how these changes will impact your existing listings and the way you list, refer to [Review category and item specifics changes](#).

You can create up to 15 custom item specific fields per item, but each custom item specific field can have only one value per item. Field names and values must be alphanumeric text strings.

When an item specific value contains a comma, as in the examples below, enclose the entire value in quotation marks. If not, data that appears to the right of each comma (Chino, Navy, or Royal) will be inserted into the next adjacent column in the template, thereby invalidating the entry and the template.

"Khakis ,Chino"

"Color=Dark Blue, Navy, Royal"

Custom item specifics can be added to the default templates, but generating an item specifics template provides predefined custom item specifics tailored for that particular category. Some categories do not yet support custom item specifics.



**Important:** If you revise this field, you must include all of the custom item specific fields for this listing in the uploaded file, even if the information has not changed. Otherwise; any excluded custom item specific will be removed from the listing.

To add new custom item specific fields, follow these steps:

1. Open a template file and enter item listing information in the second and third rows. For example, the listing in the second row might be a casual shirt with the third row a formal shirt.
2. Add a new field column (or replace an unused field name with a custom item specific name). For example, enter `C:Style` in the column header. Always use the `C:` prefix for a custom item specific name.
3. Enter a value in the second row for the new custom item specific. For example, enter: `Casual`.
4. Enter a value in the third row for the new custom item specific. For example, enter: `Formal`.
5. Repeat steps 2-4 to add more custom item specific fields and values.
6. Enter any other required or desired field values for the item in the appropriate fields (like payment and return policy information), and then save the file in comma-separated value (CSV) format.

## Using the Condition fields

Use the Condition fields to connote the condition of an item.

## Get values for ConditionID

*\*ConditionID* on page 69 is a mandatory field used to describe the state and appearance of an item. The same value can connote different meanings depending on the category. For example, 1000 means *New* in a Computer category listing but *New with box* in a Shoes category listing.

To look up *ConditionID* values, click the **ConditionIDs by Category** link on the [File Exchange Instructions and Resources](#) page. Doing so downloads a CSV file for those categories that require *ConditionIDs*. Because the value you enter for *ConditionID* depends upon category, see the [item condition look-up](#) page to determine which categories require a *ConditionID*.

To obtain the *ConditionID* value for a specific category, generate an Item Specifics template. The generated template will contain the new *ConditionID* field as well as the *ConditionID* numbers. Literal values are defined in the Item Specifics Definitions file that accompanies the generated template.

To get the available *ConditionID* values for a given category:

1. Go to the [Select Template](#) page and, under *Item Specifics Category template*, click **Select a category**.
2. On the *Select Template: Item Specifics* page, select the category that best describes your item. Continue to select sub-categories (to the right) until no more options appear.



**Tip:** If you already know the category number, enter it in the *Category#* field.

3. Click **Generate Template**.
4. To open the *Generate Template* page, click the **Item Specifics Category Template** link file.
5. To open the file, click the **Item Specifics Definitions** link.
6. In the *Item Specifics Definitions* file, select the appropriate *ConditionID* number for your item and copy it to the *ConditionID* field in the Item Specific Category template file.



**Note:** To update the item condition description in an existing listing template, change the existing condition column name (A:Condition or C:Condition) to *ConditionID* and then enter a numeric value.

7. Enter any other required or desired field values for the item in the appropriate fields (like payment and return policy information), and then save the file in comma-separated value (CSV) format.

## Enter ConditionDescription

Use the optional *ConditionDescription* on page 68 field to describe the condition of a used item. This field can be used in conjunction with the mandatory *\*Description* on page 71, which should be used to provide non-condition specifics about an item. To connote the condition of an item, use descriptive text such as:

"The right leg of the chair has a small scratch (see photo) and the back of the seat has a light blue stain the shape and size of a silver dollar."

Category	Description	ConditionID	ConditionDescription
----------	-------------	-------------	----------------------

9355	Nokia Lumia 900 Smartphone AT&T 16GB Cyan	2000	Gently used, miniscule scratch on lower left corner of display.
31388	Panasonic Lumix 12.1MP DMC-ZS7 Blue	3000	Like new, no box or cables. Pristine condition. Never used.

## Using the StoreCategory fields

This section explains how to look up your eBay store category numbers and how to use the *StoreCategory* and *StoreCategory2* fields to include the store category numbers in your listings.

### Using store category numbers in a template

When you maintain an eBay store, you can use the *StoreCategory* on page 78 and *StoreCategory2* on page 78 fields to associate your eBay store category numbers with your listings. Entries in the following table illustrate how to associate listings with eBay store category numbers:

Action	Title	StoreCategory	StoreCategory2
Add	1939 Irish Silver Half Crown	3014796013	3014812013
Add	1956 Moroccan Silver 500 Francs Coin	3014796013	3014813013

### Looking up store category numbers

To look up store category numbers:

1. Log in to My eBay.
2. Place the cursor on the *Account* tab label and select **Manage My Store**.
3. On the left navigation panel under *Store Design*, click **Store Categories**.
4. In the lower right corner of the *Manage Store Categories* page, click the **All Categories** link.
5. Take note of the category numbers you want to include in your File Exchange template.

## Using the BestOffer fields

This section explains how to accept best offers and how to automatically accept or decline offers from buyers.

To automatically accept or automatically decline best offers from buyers, the listing must support the Best Offer format. To determine which formats let you accept Best Offers, see <http://pages.ebay.com.au/help/sell/best-offer.html>. Use the following four fields to add best offer, auto-accept, and auto-decline functionality to a listing:

- *BestOfferEnabled* on page 95
- *BestOfferAutoAcceptPrice* on page 94
- *MinimumBestOfferPrice* on page 97
- *MinimumBestOfferMessage* on page 97

At a minimum, you must provide a value for *BestOfferEnabled*.

To enable Best Offer:

1. Open a template file and insert new columns and field names (for details, see [Adding a new field to a default template](#) on page 19). To automatically accept or decline offers, you must also add columns for *BestOfferAutoAcceptPrice* and *MinimumBestOfferPrice*.
2. Enter values into the fields. For example, enter 1 for *BestOfferEnabled*. To use the automatic accept option, enter the amount you would accept in the *BestOfferAutoAcceptPrice* field. To create room for negotiation with your buyer, enter a value for *MinimumBestOfferPrice*, too.
3. Enter any required or desired field values for the item and then save the file. For example:

Title	BestOfferEnabled	BestOfferAutoAcceptPrice	MinimumBestOfferPrice
Samsung Galaxy Ace	1	190	150
Canon EOS 550D DSLR 18MP	1	825	750

## Using buyer requirements

This section explains how to define buyer requirements on the eBay Site Preferences page and how to use File Exchange to apply those requirements to your listings.

### Setting up buyer requirements

You can optionally require that potential buyers meet a minimum set of benchmarks. Setting up these minimum requirements to qualify your buyers can improve the quality of the bids you receive. On the other hand, think carefully before blocking buyers. While defining buyer requirements may reduce your exposure to buyers who might make transactions difficult, it will also reduce the number of potential buyers.

You can also block specific buyers if you know their eBay user ID. To create a list of the eBay user IDs you want to block from bidding on your listings, see [Block bidders or buyers from your listings](#).

To define buyer requirements in My eBay:

1. Log in to eBay and go to **My eBay > Account > Site Preferences**.
2. Under *Selling Preferences*, find *Buyer Requirements* and click **Show**.
3. To display the *Buyer Requirements* page, next to *Block Buyers Who*, click **Edit**.
4. On the *Buyer Requirements* page, specify the restrictions you want to impose on buyers. For more information about the options on this page, see [Selecting buyer requirements](#).
5. To apply the settings to your active and future listings, select *Apply Above Settings to Active and Future Listings*.
6. To prevent blocked buyers from contacting you, select *Don't Allow Blocked Buyers to Contact Me*.
7. To save your selections, click Submit.
8. To use File Exchange to apply your buyer restrictions to your listings, see [Applying buyer requirements to listings](#) on page 37.

## Applying buyer requirements to listings

You can use File Exchange to apply your buyer requirements choices to your listings. The table below pairs buyer requirements options with the respective File Exchange fields:

Buyer Requirements Option	File Exchange Field
Buyers with unpaid item strikes	<a href="#">BuyerRequirements:MaxUnpaidItemsCount</a> on page 66 <a href="#">BuyerRequirements:MaxUnpaidItemsPeriod</a> on page 66
Buyers in locations to which I don't post	<a href="#">BuyerRequirements:ShiptoRegCountry</a> on page 68
Buyers with policy violation reports	<a href="#">BuyerRequirements:MaxViolationCount</a> on page 67 <a href="#">BuyerRequirements:MaxViolationPeriod</a> on page 67
Buyers with a negative feedback score	<a href="#">BuyerRequirements:MinimumFeedbackScore</a> on page 67
Buyers who may bid on several of my items and not pay for them	<a href="#">BuyerRequirements:MaximumItemCount</a> on page 65 <a href="#">BuyerRequirements:MaxItemMinFeedback</a> on page 66

For example, entries in the following table block buyers from bidding on your listings when their primary address falls outside your delivery area and when their minimum feedback score falls below -2:

Action	Title	BuyerRequirements: ShiptoRegCountry	BuyerRequirements: MinimumFeedbackScore
Add	Canon Digital Rebel SLR 14MP	1	-2
Add	Apple iPhone 5 32MB White	1	-2

To use File Exchange to apply your buyer requirements to your listings:

1. Download a File Exchange template.
2. For each item to which you want to apply buyer requirements, insert a column and add the desired BuyerRequirements field. To view the respective field names, see the previous section entitled [Setting up buyer requirements](#) on page 36.
3. Save the file.  
When you upload the file to File Exchange, your listings automatically inherit the buyer requirements you specify.

## Specifying payments, shipping, and returns

Use this section to learn how to set up payment, shipping, and return options in File Exchange.

### Using the payment fields

This section explains how to use the payment fields in the default templates.



**Note:** If you opted in to Business policies on My eBay, you can skip the following content and go to [Using business policies](#) on page 23 to set up and select your payment policies.

Different sites support different payment options. To make payments easier to specify and to understand, many eBay sites offer a standardized way to specify payment information. The list of payment options appears below:

- [AmEx](#) on page 88
- [CashOnPickup](#) on page 88
- [COD](#) on page 88
- [IntegratedMerchantCreditCard](#) on page 89
- [MOCashiers](#) on page 89
- [MoneyXferAccepted](#) on page 89
- [MoneyXferAcceptedInCheckout](#) on page 90
- [PayPalAccepted](#) on page 91
- [PersonalCheck](#) on page 92
- [VisaMastercard](#) on page 94

For details about the payment fields, see [Payment and return fields](#) on page 87.

To add payment information to a template:

1. In the template, insert a column for each payment type (or field) you want to offer.
2. For each item and in each payment column, enter a 1 (true) to denote the acceptable payment options or 0 (false). For example:

Title	MoneyXferAccepted	PayPalAccepted
Samsung Galaxy Ace	1	1
Canon EOS 550D DSLR	1	1
Ancient Chinese Coin	0	0
Silver Ingot Poured 10 oz	0	0

3. Save your work.

### Using postage discount fields

This section explains how to create combined payments and postage discounts rules and profiles, and then add new fields for postage discounts in one of the default templates. Follow this procedure

to use the `InternationalShippingDiscountProfileID` field as well as the `ShippingDiscountProfileID` field.

## Combining payments to offer postage discounts

Using postage discounts lets you offer buyers savings on postage when they purchase multiple items from you, which may encourage buyers to buy additional items. In order to use postage discounts, you must use combined payments. For an overview about setting postage discount rules and profiles, refer to [Using Combined Payments](#) and [About Postage Discounts](#).

To set up postage discounts, log in to eBay and follow these steps:

1. Select **My Account > Site Preferences**.
2. Scroll to the Selling Preferences section, locate *Postage Preferences*, and select **Show**.
3. Locate *Offer combined payments and postage* and select **Edit**.
4. Locate *Combined payments* to make sure that this preference is enabled. If so, make sure the number days allowed for combined payments meet your expectations. To change the number of days, click **Edit**, make the change, and then click **Save**.  
If combined payments are not enabled, click **Create**, click on the *Allow* box, and then select the number of days from the menu. When finished, click **Save**.
5. In the *Combined Postage Discounts* section, select **Create** under either *Flat* or *Calculated* postage rule. This procedure follows the Flat postage discount workflow, so use the *Flat* option. For calculated postage, the options are different, but the process follows the same basic workflow.
6. In screen 1, select **Add an amount for additional items** or **Subtract an amount for additional items** from the menu, and then enter an amount in the adjacent box. Another option is to select **Free P&P** if the additional items will be dispatched free of charge.
7. To create a rule profile, select **Add Profiles**. Enter a profile name in the adjacent box. Click **Next**.
8. In screen 2, review your postage rule profile specifics, and if you approve, click **Next** again.
9. Select a rule for domestic insurance from the menu. If you chose *Optional - Buyer's choice* or *Required*, enter the insurance amount for the items based on price. The other options do not require entering amounts. When finished, click **Next**.
10. Select a rule for international insurance from the menu. If you chose *Optional - Buyer's choice* or *Required*, enter the insurance amount for the items based on the item price. The other options do not require entering amounts. When finished, click **Next**.
11. In screen 3, the options you chose are listed. If you approve, click **Save**. If you wish to change any details, use the Back button to revise this rule.
12. When you are finished, make a note of the Postage Discount Profile ID numbers shown in the *Combined Postage Discounts* section. You will need use these numbers for the `ShippingDiscountProfileID` field values in the next procedure.

## Adding postage discount fields to a template

Now that you've created the postage discount rules and profile(s) for your eBay account, you're ready to add the postage discount fields and values to your product listing file (or default template). For postage discounts to apply to a product listing, you must add the postage discount fields and values for a new item before uploading the new product listing file.

1. Open a template file and look for the field *ShippingDiscountProfileID*. You need to know the profile IDs for each of your discount profiles created for your eBay Site Preferences.

To locate your postage profile ID numbers, go to **My eBay > Account > Site Preferences > Postage Preferences > Show > Offer combined payments and postage > Edit**. Postage profile ID numbers are listed on the *My eBay: Combined Payments and Postage Discounts* page.

2. Enter a value for the new field. For example, enter 78038543 for *ShippingDiscountProfileID*.
3. Enter any required or desired field values for the item, and then save the file.

## Using return policy fields

This section explains how to set up a return policy for a listing.

Different sites support different return policy options. To make return policies easier to specify and understand, many eBay sites offer a standardized way to specify and display return policy information.



**Note:** If you opted in to Business policies on My eBay, you can skip the following content and go to [#unique\\_162](#) to set up and select your return policies.

As a seller, you can elect *not* to accept returns for the items you list. However, keep in mind that even if you specify *ReturnsNotAccepted*, a buyer can still return an item should the item not match the listing description and therefore become eligible for coverage under [eBay Buyer Protection](#). (To be clear, items not covered by eBay Buyer Protection cannot be returned when *ReturnsNotAccepted* is specified.)

In addition to describing a return policy in the Description field of an item, you can also use predefined return policy options.

To define a return policy for an item:

1. For the *mandatory \*ReturnsAcceptedOption* on page 93 field, do one of the following:
  - To indicate a buyer can return an item, enter *ReturnsAccepted* or
  - To indicate a buyer *cannot* return an item, enter *ReturnsNotAccepted*

During the holiday season, you can offer buyers an extended period of time to return an item. To learn how, see [HolidayReturns](#) on page 88.

2. When you specify that an item can be returned, enter values for these fields:
  - a. For the optional [RefundOption](#) on page 92 field, specify how you will provide the refund, enter one of the following:
    - *MerchandiseCredit*
    - *MoneyBack*
  - b. For the optional [AdditionalDetails](#) on page 87 field, enter general information you want to convey to a buyer
3. Save the template.

## Using package weight and dimension fields

This section explains the purpose of the packaging weights and dimension field values.



## Adding package weight information fields

Packaging weight fields apply to calculated, flat rate, and freight postage.

These package weight fields can be added:

- [WeightMajor](#) on page 86
- [WeightMinor](#) on page 87
- [WeightUnit](#) on page 87

Depending on your location, weight values can be imperial (lb, oz) or metric (kg, g). Some sites support both types of measurements. For example, the Canadian eBay site supports imperial and metric weights whereas the Australian eBay site supports metric weights only. For more information about the weight fields, refer to [Packaging and handling fields](#) on page 79.

1. Open a template file and add the new field columns (refer to [Adding a new field to a default template](#) on page 19). Add the new fields you want to use, such as *WeightMajor*, *WeightMinor*, and *WeightUnit*.
2. Enter values for the new fields. For example:
  - *WeightUnit*: Enter lb (or oz )
  - *WeightMajor*: Enter 2 (kilograms)
  - *WeightMinor*: Enter 14 (grams)
  - *WeightUnit*: Enter kg (or g )
3. Enter values for any required P&P information fields. For example, postage carrier and location information must be entered in the *IntlShippingService-1:Option* and *IntlShippingService-1:Locations* fields, respectively. Similarly, flat-rate postage requires a value for the *IntlShippingService-1:Cost* field.
4. Enter any required or desired field values for the item and then save the file.

## Adding package dimension information fields

Packaging dimension fields apply to calculated, flat rate, and freight postage.

These package weight fields can be added:

- [PackageLength](#) on page 81
- [PackageType](#) on page 82
- [PackageWidth](#) on page 82

Depending on your location, Dimension values can be imperial (in) or metric (cm). Some sites support both measurements. For example, the Canadian eBay site supports imperial and metric dimensions while Australian eBay site supports metric dimensions only. For more information about the dimension fields, refer to [Packaging and handling fields](#) on page 79.

To add dimensions to your listings:

1. Open a template file and add the new field columns (refer to [Adding a new field to a default template](#) on page 19 ) such as *PackageLength*, *PackageDepth*, and *PackageWidth*.
2. Enter values for the new fields. For example:
  - *PackageLength*: Enter 20 (cm)

- PackageDepth: Enter 14 (cm)
  - PackageWidth: Enter 18 (cm)
3. Enter values for the required P&P information fields. For example, postage carrier and location information must be entered in the *IntlShippingService-1:Option* and *IntlShippingService-1:Locations* fields, respectively. Similarly, flat-rate postage requires a value in the *IntlShippingService-1:Cost* field.
  4. Save the file.

## Using postage rate tables

Use this section to learn how to create a postage rate table and apply the values it contains to your listings on eBay.

### Creating a domestic postage rate table

You can optionally set up a single domestic postage rate table to provide pricing and service time details for orders delivered in-country. For example, you can create a rate table to specify delivery costs to specific areas in Australia, like Northern Territory, Queensland, Western Australia, South Australia, New South Wales, and Victoria.

When you set up a postage rate table, you can specify a rate for each region and service level you want to support. You can opt to specify delivery rates per item, per weight, or by surcharge. Only one of these rate types can be implemented at a time. An example of each type is shown below. For a postage rate table to be valid, it must contain at least one value.

To create a postage rate table based on *item*, see the example below:

Domestic Regions	Economy	Standard	Express
	4-6 days	2-3 days	1 working day
Western Australia	\$7.00	\$10.00	\$15.00
Northern Territory	\$7.00	\$10.00	\$20.00
Queensland	\$7.00	\$10.00	\$20.00
South Australia	\$7.00	\$10.00	\$20.00
New South Wales	\$7.00	\$7.00	\$15.00
Victoria	\$4.00	\$5.00	\$10.00

To create a postage rate table based on *weight*, see the example below:

Domestic Regions	Economy	Standard	Express
	4-6 days	2-3 days	1 working day
Western Australia	\$5.00	\$7.50	\$15.00
	+ \$0.50/kg	+ \$0.75/kg	+ \$1.25/kg
Northern Territory	\$7.00	\$10.00	\$20.00

	+ \$0.75/kg	+ \$1.00/kg	+ \$2.00/kg
Queensland	\$7.00	\$10.00	\$20.00
	+ \$0.75/kg	+ \$1.00/kg	+ \$2.00/kg
South Australia	\$7.00	\$10.00	\$20.00
	+ \$0.75/kg	+ \$1.00/kg	+ \$2.00/kg
New South Wales	\$7.00	\$10.00	\$20.00
	+ \$0.75/kg	+ \$1.00/kg	+ \$2.00/kg
Victoria	\$7.00	\$10.00	\$20.00
	+ \$0.50/kg	+ \$1.00/kg	+ \$2.00/kg

To add a *surcharge* to a postage rate table, see the example below. Surcharges can be applied only when you have also specified a flat rate for the class of service on the item.

Domestic Regions	Economy	Standard	Express
	4-6 days	2-3 days	1 working day
Western Australia	\$0.50	\$1.00	\$2.00
Northern Territory	\$0.50	\$1.00	\$2.00
Queensland	\$0.50	\$1.00	\$2.00
South Australia	\$0.50	\$1.00	\$2.00
New South Wales	\$0.50	\$1.00	\$2.00
Victoria	—	—	\$1.50

To create a postage rate table:

1. Log in to eBay and go to **My eBay > Account > Site Preferences**.
2. Next to *Postage and Packaging Preferences*, click **Show**.
3. Next to *Use Postage Rate Tables*, click **Edit**.
4. On the *postage rate tables* page, select the type of rate table you want to create – Item, Weight, or Surcharge – from the *Set Domestic Delivery Rates* drop-down list.
5. Enter your delivery rates into the form. (See the three sample tables presented above for guidance.) The table *must* contain at least one delivery cost value. If not, we will report an error when you upload your file to File Exchange
6. Click Apply.
7. To upload values specified in the postage rate table to File Exchange, see [Applying a domestic postage rate table to listings](#) on page 43.

## Applying a domestic postage rate table to listings

Using File Exchange, you can apply the rates contained in your postage rate table to your listings in eBay. For example:

To apply your domestic postage rate table to listings:

1. Open a File Exchange template and find the column entitled `DomesticRateTable`.
2. For each item to which you want to apply a rate contained in your shipping rate table, enter `Default` in the field named `DomesticRateTable`. Next, insert a new column entitled `ShippingType` and enter the value `Flat`.
3. Save the template.  
Once uploaded to File Exchange, your listings automatically include the shipping rates and service times defined in the shipping rate table you created above in [Creating a domestic postage rate table](#) on page 42.

## Tracking your dispatches

You can track your dispatched items according to dispatch carrier and tracking number.

File Exchange cannot be used to enter multiple tracking numbers. When a single sale consists of several separately dispatched items, track each item separately.

To add tracking information:

1. Open a blank template file or a working listing file. For details about working with revision files, see [Using revision files](#) on page 47.
2. In the existing Action field for each item you want to track, enter `Status`.
3. Insert the following four new columns (for details, see [Adding a new field to a default template](#) on page 19):
  - [ItemID](#) on page 74 – The unique identifier of the item you want to track (find this value in the Upload Response file)
  - [ShippingStatus](#) on page 84 – 1 (dispatched)
  - [ShipmentTrackingNumber](#) on page 82 – The tracking number from the carrier's invoice
  - [ShippingCarrierUsed](#) on page 83 – The name of the carrier (not the value provided for `ShippingService-X:Option`)
4. Enter the following values in the new fields:
  - You must provide values for `ShipmentTrackingNumber` and `ShippingCarrierUsed` (you cannot provide a value for one and not the other).
  - You are responsible for the accuracy of the value you enter for `ShipmentTrackingNumber`. We verify that the tracking number is unique across all your orders and is consistent with the numbering scheme used by the carrier you provide. For example:

Action	ItemID	ShippingStatus	ShipmentTrackingNumber	ShippingCarrierUsed
Status	170684767112	1	4213765890126435	Other
5. Delete all other fields in the template.
6. Save the file and upload it to eBay.

# Uploading and downloading files

## Upload a template file

Template files are validated when uploaded as follows:

- A basic format check is performed when files are uploaded. For example, if you use a format other than .csv, or tab-delimited .txt in some regions, the upload will fail. Also, if the Action field is not present in the first column, or the required fields are not present and properly formatted, the upload will fail.
- If you create your File Exchange CSV files on a Unix system (such as Linux), you must convert the files from Unix format to DOS format before you upload them to eBay. To do so, run the unix2dos utility against the files to properly encode line breaks. For example, run `unix2dos linuxfilename.csv`. Doing so converts the Unix instruction for a new line (`\n`) to an instruction recognized by Windows (`\r\n`). Be sure to upload the converted Windows-compatible version of the files.
- Files can only have up to 150,000 rows and cannot be over 5 MB in size

After uploading files, always check the upload results report to verify that no errors occurred. eBay sends you an email confirmation noting its success or failure. (If the upload fails, the email you receive will describe any errors.)

Follow these steps to upload your template file:

1. Under File Location, click **Browse** and locate the new template .csv file that you previously created. When you have found and selected the file, click **Open** to place it in the *File Location* field.
2. Click **Upload** to send your template file to eBay.

## View upload results

The *View Upload Results* page shows the status of uploaded files, along with this information:

- Date you uploaded the file
- Number of requested actions in the file
- Percentage of actions completed
- Links to the uploaded file(s)
- Upload status, which includes: File Received-In Queue, In Progress, Completed, Failed - Invalid File Format

The *View Upload Results* page also allows you to download any file that has been previously uploaded. For example, if you want to create a similar file from one that uploaded successfully, simply download that file and rename it when you save it. You can also download your upload results report from this page once processing has completed.

Use the *View Last* drop-down menu to see your upload results sorted by time frames (24 hrs, last 7 days, 30 days or 90 days).

View Upload Results						
File Receipt History						
						View last: <input type="text" value="7 days"/> <input type="button" value="Go"/>
Upload Date	Ref #	# of requested actions	% of completed actions	Uploaded File*	Status	Load Results Report**
Feb-17-11 12:28:42 PST	51181	500	100%	<a href="#">Download (Compressed)</a>	Completed	<a href="#">Download (Compressed)</a>
Feb-11-11 14:32:57 PST	50904	500	100%	<a href="#">Download (Compressed)</a>	Completed	<a href="#">Download (Compressed)</a>
Feb-11-11 09:54:29 PST	50902	1000	100%	<a href="#">Download (Compressed)</a>	Completed	<a href="#">Download (Compressed)</a>
Feb-11-11 09:41:48 PST	50901	750	100%	<a href="#">Download (Compressed)</a>	Completed	<a href="#">Download (Compressed)</a>

\* eBay will retain uploaded files and upload results files for 90 days.

\*\* The Load-Results report provides information regarding successful and unsuccessful uploads. Use the [Error Codes Reference](#) table to correct unsuccessful uploads.

**Figure 2: View Upload Results page**

Click on a **Download** link under *Load Results Report* to open a results file.

## Load results report details

The Load Results report contains processing data about each listing in your upload file. An example file is shown below.

# Updating your listings

Use this section to revise existing listings. For example, you can change the price, update the available quantity, or modify the description.

## Using revision files

This section explains how to simplify the revision process by downloading and then updating listing files.

To simplify the revision process, you can download files that contain existing listing information, which you can then update with only minimal changes before uploading those changes to eBay. File Exchange allows up to 5,000 uploaded listings per day. To upload as many as 10,000 listings per day, contact Customer Support.

On the *Create a Download Request* page, you can download these types of revision files:

- **Revise price and quantity:** Use to update the *SiteID*, *Currency*, *StartPrice*, *BuyItNowPrice*, and *Quantity* fields in Active listings. For listings with variations, the price and quantity fields can be updated for each variation.

For more information, refer to [Revising price and quantity for variations in Active Listings](#) on page 48.

- **Revise payment status:** Use to update the *PaymentStatus* field in Sold listings.
- **Revise postage status:** Use to update the *ShippingStatus*, *ShippingCarrierUsed*, and *ShipmentTrackingNumber* fields in Sold listings.
- **Revise product identifiers:** Use to update the *UPC/EAN/ISBN/Brand/MPN* fields in Active listings.

In addition to the fields you use to update your listings, the revision files provide the *Action* and *ItemID* fields and values. These field values need not be changed.

You perform the same steps to download the Active Listings and Sold Listings revision files; the type of revision file you use determines which fields are contained in the downloaded file.

To download a revision file:

1. Using a web browser, go to the [Create a Download Request](#) page.
2. Select **Active Listings** or **Sold Listings** from the *Listing and Records* drop-down menu.
3. Select **File Exchange** for the Download format, and then select the desired type of revision file from the drop-down menu (such as Revise Price and Quantity or Add Unique Identifiers (UPC/EAN/ISBN/Brand/MPN)).
4. Under **Date Range**, select All Records to download all Active or Sold listings, or use another option to refine the range of dates you want to include.
5. Verify your eBay account email address.
6. Click **Save**. Be sure to make a note of the download request reference number on the *Create a Download Request: Success* page. This number identifies the revision file you just requested.
7. In the navigation bar, click **Completed Downloads**. The *View Completed Downloads* page provides a link to download the revision files. After your request has been processed, you'll see the reference number on this page. Click the adjacent **Download** link.
8. When prompted, open the file. When the file is opened in a spreadsheet application, save it on your computer.

9. If you are using Microsoft Excel, to display the ItemID listing numbers select the ItemID column, click the right-mouse button, and then select **Format Cells**. In the Format Cells window under *Category*, select **Number**, set *Decimal Places* to 0, and then click **OK**.
10. To revise field values, update the fields you want to change, such as Title or Quantity. When you are finished, save the file in CSV form and then close the file.
11. Using a web browser, go to the [Upload Listings & Updates](#) page and click the **Browse** button next to *File Location* to select the file you saved in step 10 above.
12. Click **Upload**.

To verify that your changes were uploaded, click **View Upload Results** in the navigation bar.

## Revising price and quantity for variations in Active Listings

This section describes how to use the File Exchange Price and Quantity revision file to update variations. The Price and Quantity revision file still supports updating price and quantity in individual listings, but can now also be used for variations.

This procedure explains how to revise the price and quantity in active listings that contain variations.

1. To download your active listings, see the download procedure in [Using revision files](#) on page 47.
2. In the downloaded Active Listings file, right-click the ItemID column and select **Format Cells > Number**. Change the *Decimal Places* value to 0, and then click **OK**.
3. Revise the values in the price and quantity fields in the row corresponding to the variation. The Variation is identified by *RelationshipDetails* (and *CustomLabel* field if present). For example, revise the price and quantity values in the bottom three rows.

ItemID	Relationship	RelationshipDetails	Quantity	StartPrice	CustomLabel
3500001016281		Size=S;M;L;XL Color=Black;Pink;Red;Blue			CL345WA
	Variation	Color=Black Size=XL	5	7.99	CL350BS
	Variation	Color=Red Size=S	5	10.99	CL350RS
	Variation	Color=Pink Size=M	4	8.99	CL350PS

4. When you are finished, save the file in CSV format with a file name you can easily identify.
5. To upload the file, go to the [Upload Listings & Updates](#) page and click the **Browse** button next to *File Location* to select the file you modified.

## Adding product identifiers to Active listings

This section describes how to use File Exchange to add unique product identifiers to your eBay listings. Its purpose is to help you revise your active listings so that your products on eBay can be more easily found when buyers perform product searches.

All manufactured goods require a product identifier. This procedure explains how to add product identifiers to your active listings.

1. To download your active listings, see the download procedure in [Using revision files](#) on page 47.
2. In the downloaded Active Listings file, right-click the ItemID column and select **Format Cells > Number**. Change the *Decimal Places* value to 0, and then click **OK**.



3. If you know the eBay Product ID (ePID) for an item, enter this ID in the *Product:EPID* field first. This alleviates the need to use the other product identifiers. If not, start with the *Product:UPC* column, and enter the universal product code (UPC) for that item. If the item does not have a UPC, then enter the ISBN or EAN next. For items that do not have these types of product identifiers, enter the brand name and manufacturer part number (MPN).
4. When you are finished adding product identifiers for each item, save the file in CSV format with a file name you can easily identify.
5. To upload the file, go to the [Upload Listings & Updates](#) page and click the **Browse** button next to *File Location* to select the file you modified.

If the response file returns an error stating there are multiple UPC, EAN, or ISBN product identifiers for your item (due to different versions, formats, or editions), perform a search for the item on eBay, locate the ePID, and then enter it in the *Product:EPID* field. This will resolve the error.



**Tip:** Refer to [Using product identifiers](#) on page 24 for more information about each field.

## Generating reports

This section explains how to download inventory, sales, and recommendations reports generated by completing a download request, and then explains how to create download schedules.

### Create a download request

The *Create a Download Request* page enables you to generate inventory and sales reports by choosing one of these filters on the *Listing and Records* menu:

- Sold items
- Unsold items
- Sold and archived items
- Items awaiting payment
- Items paid and awaiting shipment
- Items paid and shipped
- Archived items
- All Sold and Archived

### Download an Active listings report

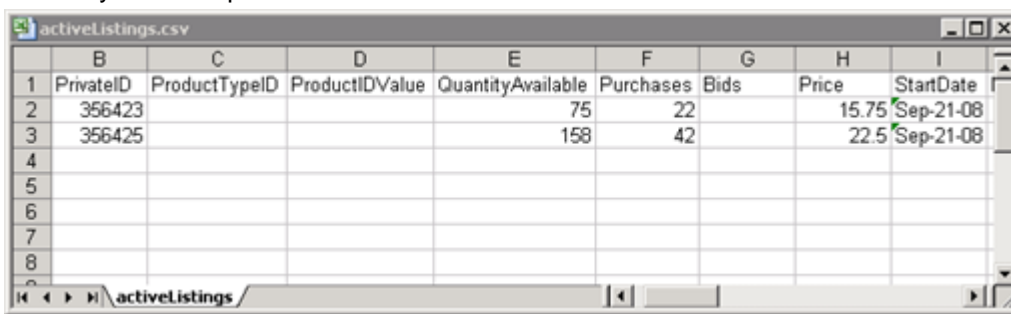
This section explains how to generate a report that shows all of your active listings.

There are several types of status-oriented reports, all of which can be downloaded using this procedure. In this example, you will generate an inventory snapshot report following these steps:

1. Select **Active Listings** from the *Listing and Records* drop-down menu.
2. Type in the email address(es) you want the file sent to (it defaults to your registered email).
3. Click **Save**.
4. In the navigation bar, click **Completed Downloads**. The *View Completed Downloads* page provides links to download the report(s) you just created.

The Active listings report, in .csv format, provides you a view of all your listings still selling on eBay. (After a listing ends, it moves to the Sold or Unsold listings.) This file is in default list order by end date, and with all Good Til Cancel Items listed at the end.

You can import this file into your inventory system and use the data in it to reconcile and manage your inventory. An example file is shown below.



	B	C	D	E	F	G	H	I
1	PrivateID	ProductTypeID	ProductIDValue	QuantityAvailable	Purchases	Bids	Price	StartDate
2	356423			75	22		15.75	Sep-21-08
3	356425			158	42		22.5	Sep-21-08
4								
5								
6								
7								
8								

Figure 3: Active listings report

For Active listings field descriptions, see [Result and report fields](#) on page 129.

## Download a Sold items report

This section explains how to generate a report that shows your current sales.

There are several types of sales-oriented reports, all of which can be downloaded using this procedure. In this example, you will generate a Sold items report.

1. Select **Sold** from the *Listing and Records* drop-down menu.
2. Type in the email address(es) you want the file sent to (it defaults to your registered email).
3. Click **Save**.
4. In the navigation bar, click **Completed Downloads**. The *View Completed Downloads* page provides links to download the report(s) you just created.

The report you download provides a summary of the profits generated by each of your sold listings. The data displayed is calculated based on stored product information, eBay fees, and the total revenue generated by the sold listing.

The report contains the following:

- Buyer information
- Payment information
- Postage information
- Sales information
- Cost information
- Listing information
- Feedback information



**Note:** For report field definitions, refer to [Sold Listings report fields](#).

The figure below is a sample Sold Items report (in .csv format). The generated report and its data fields or column headers will differ depending on the filter you select.

	A	B	C	D	E	F	G	H	I	J
1	Sales Rec	User Id	Buyer Full	Buyer Pho	Buyer Em	Buyer Add	Buyer Add	Buyer City	Buyer Stat	Buyer Zip
2	2545	jdoe	John Doe		jdoe.ebay1	283 Hendrickson Ave.	Lynbrook	NY		11563
3	2546	jndoe	Jane Doe		tlam.ebay1	261 hamilt suite 402	palo alto	CA		94301
4										
5										
6										
7										
8										

Figure 4: Sold items report

## Create a download schedule

The *Download Schedule* page enables you to specify which reports will be automatically sent to you by choosing one of these filters on the *Listing and Records* menu:

- Sold items
- Items awaiting payment
- Items paid and awaiting shipment
- Items paid and awaiting shipment
- Archived items
- All Sold and Archived items

You can also use date ranges to control which data gets captured in a generated reports.

After selecting the options you want and entering your email address, click **Save**.

## View download schedule

View Download Schedule						
Create Download Schedule						
Current Schedule (1 item)						
<input type="checkbox"/>	Schedule Id	File Type	Frequency	End Schedule	Email	Action
<input type="checkbox"/>	5522	Sold	Weekly (on Friday)	No End Date	seller@ebay.com	<a href="#">Edit Schedule</a>
Delete						

**Figure 5: View Download schedule**

This page shows the currently scheduled downloads, and allows you to edit or delete download schedules.

## Site and template information

This section provides more in-depth information about site specifics, metadata, and field definitions in the File Exchange templates.

### eBay site-specific information

Explains which eBay sites support each type of template and the flat-file formats for each site.

### Site-specific template information

#### Supported templates for each site

Not all eBay sites support every type of template; the table below shows the templates each eBay site supports. If you try to list items using ISBN or UPCs on sites that do not support Catalog template listings, you will receive an error.

eBay Site	Supported Templates		
	Basic	Item Specifics	Catalog
Australia	X	X	X
Austria	X	X	X
Belgium (Dutch)	X	X	X
Belgium (French)	X	X	X
Canada (English)	X	X	X
Canada (French)	X	X	X
France	X	X	X
Germany	X	X	X
Hong Kong	X	X	
Italy	X	X	X
India	X	X	
Ireland	X	X	X
Malaysia	X	X	
Netherlands	X	X	X
Philippines	X	X	
Poland	X	X	X
Singapore	X	X	
Spain	X	X	
Switzerland	X	X	X

eBay Site	Supported Templates		
	Basic	Item Specifics	Catalog
United Kingdom	X	X	X
United States	X	X	X

### Default template formats for each site

The table below explains the type of flat-file format used for template processing uploaded files at each of the regional sites.

Flat-file Formats for Each Site	
Site	Flat-file format
AT (Austria)	Semi-colon delimited
AU (Australia)	Comma-separated
BEFR (Belgium-French)	Semi-colon delimited
BENL (Belgium-Dutch)	Semi-colon delimited
CA (Canada-English)	Comma-separated
CAFR (Canada-French)	Comma-separated
CH (Switzerland)	Semi-colon delimited
DE (Germany)	Semi-colon delimited
ES (Spain)	Semi-colon delimited
FR (France)	Semi-colon delimited
HK (Hong Kong)	Comma-separated
IE (Ireland)	Comma-separated
IN (India)	Comma-separated
IT (Italy)	Semi-colon delimited
MY (Malaysia)	Comma-separated
NL (Netherlands)	Semi-colon delimited
PH (Philippines)	Comma-separated
PL (Poland)	Semi-colon delimited
SG (Singapore)	Comma-separated
UK (United Kingdom)	Comma-separated
US (United States)	Comma-separated

## Default template metadata information

Defines these metadata values used in the Action field header: SiteID, Currency, Country, and API compatibility.

### Metadata values

#### SiteID

The SiteID represents the site where you want to list your items. The default SiteID is taken from the site where you downloaded your template. For example, if you want to list on the German site, make sure that SiteID=Germany. Valid values are provided in the table below.

Site	SiteID Values
Australia	Australia
Austria	Austria
Belgium (Dutch)	Belgium_Dutch
Belgium (French)	Belgium_French
Canada (English)	Canada
Canada (French)	CanadaFrench
eBay Motors	eBayMotors
France	France
Germany	Germany
Hong Kong	HongKong
India	India
Italy	Italy
Ireland	Ireland
Malaysia	Malaysia
Netherlands	Netherlands
Philippines	Philippines
Poland	Poland
Singapore	Singapore
Spain	Spain
Switzerland	Switzerland
United Kingdom	UK
United States	US

## Currency

The currency represents the monetary system in which you want to list your items. The default currency value provided is taken from the site where you downloaded your template.

For example, templates downloaded from the United States will have `SiteID=US` and `Currency=USD`. Valid values are provided in the table below.

Currency Type	Currency Value
US Dollar	USD
Canadian Dollar	CAD
UK Pound Sterling	GBP
Australian Dollar	AUD
Euro	EUR
Hong Kong Dollar	HKD
Malaysia Ringget	MYR
Philippine Peso	PHP
Polish Zloty	PLN
Swiss Franc	CHF
Renminbi	CNY
Indian Rupee	INR

### API compatibility level

This refers to the eBay API (Application Program Interface); for example, `Version=745`. This metadata is related to internal eBay system details.



**Caution:** Do not alter these values.

## Region names and country codes

This section explains the region names and country codes you can use in the File Exchange templates to define a location. These values differ from the metadata values used in the Action header to specify country and SiteID.

### Values for international location fields

Region names and some country codes can be used for the `IntlShippingService-n:Locations` field value. Because they are case-sensitive, region names and country codes must be entered exactly as they appear in the tables below.

The values available depend on the eBay site you use. The table below lists which sites support which region names. The sites are listed according to country code.



eBay Sites	Region Names
<i>AT</i>	AU, Americas, Asia, CA, DE, Europe, EuropeanUnion, GB, JP, None, US, Worldwide
<i>AU</i>	Americas, Asia, CA, DE, Europe, GB, HK, JP, NZ, None, US, Worldwide
<i>BEFR</i>	Americas, Asia, CA, DE, Europe, EuropeanUnion, FR, GB, JP, NL, None, US, Worldwide
<i>BENL</i>	Americas, Asia, CA, DE, Europe, EuropeanUnion, FR, GB, JP, None, US, Worldwide
<i>CA</i>	AU, Americas, Asia, DE, Europe, FR, GB, JP, MX, None, TW, US, Worldwide
<i>CH</i>	AT, AU, Americas, Asia, CA, DE, Europe, GB, JP, None, US, Worldwide
<i>CN</i>	AU, Americas, Asia, CA, DE, Europe, FR, GB, IT, JP, None, US, Worldwide
<i>CZ</i>	AU, Americas, Asia, CA, DE, Europe, FR, GB, JP, MX, None, Worldwide
<i>DE</i>	AT, AU, Americas, Asia, CA, CH, Europe, EuropeanUnion, JP, None, US, Worldwide
<i>DK</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>ES</i>	Americas, Asia, CA, DE, Europe, EuropeanUnion, FR, GB, None, US, Worldwide
<i>FI</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>FR</i>	AU, Americas, Asia, BE, CA, DE, Europe, EuropeanUnion, GB, JP, None, US, Worldwide
<i>GB</i>	AU, Americas, Asia, CA, DE, Europe, EuropeanUnion, FR, IE, JP, None, US, Worldwide
<i>GR</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>HK</i>	Greater China, JP, None, Worldwide
<i>HU</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>ID</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>IE</i>	AU, Americas, Asia, CA, Europe, EuropeanUnion, GB, JP, None, US, Worldwide
<i>IL</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>IN</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, None, US, Worldwide
<i>IT</i>	AU, Americas, Asia, CA, DE, Europe, EuropeanUnion, FR, GB, JP, None, US, Worldwide
<i>JP</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, None, Worldwide
<i>MY</i>	None
<i>NL</i>	Americas, Asia, BE, CA, DE, Europe, EuropeanUnion, GB, JP, None, US, Worldwide
<i>NO</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>NZ</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>PE</i>	AU, Americas, Asia, DE, Europe, GB, JP, MX, None, TW, US, Worldwide
<i>PH</i>	None
<i>PL</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>PT</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>RU</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
<i>SE</i>	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide

eBay Sites	Region Names
SG	None
TH	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
TW	AU, Americas, Asia, DE, Europe, GB, HK, MX, None, US, Worldwide
US	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
VN	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide
ZA	AU, Americas, Asia, CA, DE, Europe, GB, JP, MX, None, Worldwide

### Country codes

Country codes must be entered exactly as shown in the table below.

Country/Site	Valid Values	Country/Site	Valid Values	Country/Site	Valid Values
Afghanistan	AF	Germany	DE	Niger	NE
Albania	AL	Ghana	GH	Nigeria	NG
Algeria	DZ	Gibraltar	GI	Niue	NU
American Samoa	AS	Greece	GR	Norway	NO
Andorra	AD	Greenland	GL	Oman	OM
Angola	AO	Grenada	GD	Pakistan	PK
Anguilla	AI	Guadeloupe	GP	Palau	PW
Antigua and Barbuda	AG	Guam	GU	Panama	PA
APO/FPO	US	Guatemala	GT	Papua New Guinea	PG
Argentina	AR	Guernsey	QQ	Paraguay	PY
Armenia	AM	Guinea	GN	Peru	PE
Aruba	AW	Guinea-Bissau	GW	Philippines	PH
Australia	AU	Guyana	GY	Poland	PL
Austria	AT	Haiti	HT	Portugal	PT
Azerbaijan Republic	AZ	Honduras	HN	Puerto Rico	PR
Bahamas	BS	Hong Kong	HK	Qatar	QA
Bahrain	BH	Hungary	HU	R ion	RE
Bangladesh	BD	Iceland	IS	Romania	RO
Barbados	BB	India	IN	Russian Federation	RU
Belarus	BY	Indonesia	ID	Rwanda	RW
Belgium	BE	Iran	IR	Saint Helena	SH
Belize	BZ	Iraq	IQ	Saint Kitts-Nevis	QK
Benin	BJ	Ireland	IE	Saint Lucia	LC

Bermuda	<i>BM</i>	Israel	<i>IL</i>	Saint Pierre and Miquelon	<i>PM</i>
Bhutan	<i>BT</i>	Italy	<i>IT</i>	Saint Vincent and the Grenadines	<i>VC</i>
Bolivia	<i>BO</i>	Jamaica	<i>JM</i>	San Marino	<i>SM</i>
Bosnia and Herzegovina	<i>BA</i>	Jan Mayen	<i>SJ</i>	Saudi Arabia	<i>SA</i>
Botswana	<i>BW</i>	Japan	<i>JP</i>	Senegal	<i>SN</i>
Brazil	<i>BR</i>	Jersey	<i>UK</i>	Serbia	<i>RS</i>
British Virgin Islands	<i>VG</i>	Jordan	<i>JO</i>	Seychelles	<i>SC</i>
Brunei Darussalam	<i>BN</i>	Kazakhstan	<i>KZ</i>	Sierra Leone	<i>SL</i>
Bulgaria	<i>BG</i>	Kenya	<i>KE</i>	Singapore	<i>SG</i>
Burkina Faso	<i>BF</i>	Kiribati	<i>KI</i>	Slovakia	<i>SK</i>
Burma	<i>AF</i>	Korea, North	<i>KP</i>	Slovenia	<i>SI</i>
Burundi	<i>BI</i>	Korea, South	<i>KR</i>	Solomon Islands	<i>SB</i>
Cambodia	<i>KH</i>	Kuwait	<i>KW</i>	Somalia	<i>SO</i>
Cameroon	<i>CM</i>	Kyrgyzstan	<i>KG</i>	South Africa	<i>ZA</i>
Canada	<i>CA</i>	Laos	<i>LA</i>	Spain	<i>ES</i>
Cape Verde Islands	<i>CV</i>	Latvia	<i>LV</i>	Sri Lanka	<i>LK</i>
Cayman Islands	<i>KY</i>	Lebanon, South	<i>LB</i>	Sudan	<i>SD</i>
Central African Republic	<i>CF</i>	Lesotho	<i>LS</i>	Suriname	<i>SR</i>
Chad	<i>TD</i>	Liberia	<i>LR</i>	Svalbard	<i>SJ</i>
Chile	<i>CL</i>	Libya	<i>LY</i>	Swaziland	<i>SZ</i>
China	<i>CN</i>	Liechtenstein	<i>LI</i>	Sweden	<i>SE</i>
Colombia	<i>CO</i>	Lithuania	<i>LT</i>	Switzerland	<i>CH</i>
Comoros	<i>KM</i>	Luxembourg	<i>LU</i>	Syria	<i>SY</i>
Congo, Democratic Republic of the	<i>ZR</i>	Macau	<i>MO</i>	Tahiti	<i>PF</i>
Congo, Republic of the	<i>CG</i>	Macedonia	<i>MK</i>	Taiwan	<i>TW</i>
Cook Islands	<i>CK</i>	Madagascar	<i>MG</i>	Tajikistan	<i>TJ</i>
Costa Rica	<i>CR</i>	Malawi	<i>MW</i>	Tanzania	<i>TZ</i>
Cote d'Ivoire (Ivory Coast)	<i>CI</i>	Malaysia	<i>MY</i>	Thailand	<i>TH</i>
Croatia, Democratic Republic of the	<i>HR</i>	Maldives	<i>MV</i>	Togo	<i>TG</i>
Cuba	<i>CU</i>	Mali	<i>ML</i>	Tonga	<i>TO</i>
Cyprus	<i>CY</i>	Malta	<i>MT</i>	Trinidad and Tobago	<i>TT</i>
Czech Republic	<i>CZ</i>	Marshall Islands	<i>MH</i>	Tunisia	<i>TN</i>
Denmark	<i>DK</i>	Martinique	<i>MQ</i>	Turkey	<i>TR</i>

Djibouti	<i>DJ</i>	Mauritania	<i>MR</i>	Turkmenistan	<i>TM</i>
Dominica	<i>DM</i>	Mauritius	<i>MU</i>	Turks and Caicos Islands	<i>TC</i>
Dominican Republic	<i>DO</i>	Mayotte	<i>YT</i>	Uganda	<i>UG</i>
Ecuador	<i>EC</i>	Mexico	<i>MX</i>	Ukraine	<i>UA</i>
Egypt	<i>EG</i>	Micronesia	<i>MI</i>	United Arab Emirates	<i>AF</i>
El Salvador	<i>SV</i>	Moldova	<i>QQ</i>	United Kingdom	<i>UK</i>
Equatorial Guinea	<i>GQ</i>	Monaco	<i>MC</i>	United States	<i>US</i>
Eritrea	<i>QQ</i>	Mongolia	<i>MN</i>	Uruguay	<i>UY</i>
Estonia	<i>EE</i>	Montenegro	<i>ME</i>	Uzbekistan	<i>UZ</i>
Ethiopia	<i>ET</i>	Montserrat	<i>MS</i>	Vanuatu	<i>VU</i>
Falkland Islands (Islas Makvinas)	<i>FK</i>	Morocco	<i>MA</i>	Vatican City State	<i>VA</i>
Fiji	<i>FJ</i>	Mozambique	<i>MZ</i>	Venezuela	<i>VE</i>
Finland	<i>FI</i>	Namibia	<i>NA</i>	Vietnam	<i>VN</i>
France	<i>FR</i>	Nauru	<i>NR</i>	Virgin Islands (U.S.)	<i>VI</i>
French Guiana	<i>GF</i>	Nepal	<i>NP</i>	Wallis and Futuna	<i>WF</i>
French Polynesia	<i>PF</i>	Netherlands	<i>NL</i>	Western Sahara	<i>EH</i>
French Southern Territories	<i>TF</i>	Netherlands Antilles	<i>AN</i>	Western Samoa	<i>WS</i>
Gabon	<i>GA</i>	New Caledonia	<i>NC</i>	Yemen	<i>YE</i>
Gambia	<i>GM</i>	New Zealand	<i>NZ</i>	Yugoslavia	<i>YU</i>
Georgia	<i>GE</i>	Nicaragua	<i>NI</i>	Zambia	<i>ZM</i>
				Zimbabwe	<i>ZW</i>

## Using advanced functions

This section provides expert-level information about using the File Exchange templates.

## Using programmatic instructions

This section explains how to first acquire an eBay security token, and then programmatically upload and download listing files to eBay using File Exchange.

## Requesting an eBay token

As a non-Web authenticated user, you must use a token to upload data to File Exchange. To acquire a token, go to the [Grant Application Access - File Exchange](#) page. After you sign in, click **I Agree**. Under *Your Token*, copy the token and paste it into a separate file to be saved on a local disk in a secure location (preferably behind a firewall). Do not share your token with anyone! When you post your inventory data file, you will include the token.

The security token serves as a key for entry to File Exchange and is valid for one year, after which you must request another one.

## Uploading files programmatically



**Caution:** Advanced users *only*! Only experienced users can use this method to upload data to File Exchange.

To upload your file programmatically, send an HTTP Post request to the File Exchange server to accept the request:

1. Download and complete the appropriate File Exchange template.
2. Initiate an HTTPS connection and then post your data file with your token to the File Exchange URL: `https://bulksell.ebay.com/ws/eBayISAPI.dll?FileExchangeUpload`



**Tip:** See [Sample HTTP Post Request](#) on page 62.

To indicate your data is processed, eBay sends an email message that includes the URL at which to access the Load Results report.

To download the results, see [Downloading files programmatically](#) below.

## Downloading files programmatically



**Caution:** Advanced users *only*! Only experienced users should use this method to download data to the File Exchange website.

To download your file programmatically, you must send an HTTP Get request to the eBay File Exchange server to accept the request contents:

1. Download and complete the appropriate eBay File Exchange template.
2. Initiate an HTTPS connection and then post your data file with your token to the File Exchange URL:

`https://bulksell.ebay.com/ws/eBayISAPI.dll?FileExchangeProgrammaticDownload`



**Note:** See *Sample HTTP Post Request* below.

After eBay has processed your data file, you will receive an email that includes a URL to access your Load Results Report. You can also get your download results file by posting the following parameters:

- jobld
- token

## Sample HTTP Post Request

```
POST /path/to/upload/script HTTP/1.0
Connection: Keep-Alive
User-Agent: My Client App v1.0
Host:
https://bulksell.ebay.com/ws/eBayISAPI.dll?FileExchangeUpload
Content-type: multipart/form-data;
boundary=THIS_STRING_SEPARATES
Content-Length: 256
--THIS_STRING_SEPARATES
Content-Disposition: form-data; name="token"
12345678987654321
--THIS_STRING_SEPARATES
Content-Disposition: form-data; name="file";
filename="listings.csv"
Content-Type: text/csv
... contents of listings.csv ...
--THIS_STRING_SEPARATES-
```

## HTTP Post Request Components

The HTTP Post request must include the following components. In the first line, the method to be applied to the resource, the identifier of the resource, and the protocol version in use:

```
POST /path/to/upload/script HTTP/1.0
```

The connection, user-agent and host information is next:

```
Connection: Keep-Alive
User-Agent: My Client App v1.0
```

```
Host:https://bulksell.ebay.com/ws/eBayISAPI.dll?FileExchangeUpload
```

Header containing file content and length information:

```
Content-type: multipart/form-data; boundary=THIS_STRING_SEPARATES
Content-Length: 256
```

Contents, which includes your security token and then the actual file contents you want to upload:

```
--THIS_STRING_SEPARATES
Content-Disposition: form-data; name="token"
12345678987654321
--THIS_STRING_SEPARATES
Content-Disposition: form-data; name="file"; filename="listings.csv"
Content-Type: text/csv
... contents of listings.csv ...
--THIS_STRING_SEPARATES-
```

## Using metadata information

This section explains how to use and modify the metadata in the Action field header of the default templates.

### Metadata cell information

Also known as data about data, metadata is the information that is encoded in, and describes the aspects of, the listing template. For example, SiteID and Country metadata in the templates differ according to the eBay site you use.

Metadata also provides a means to control each header's values. eBay File Exchange supplies the metadata in the first row of the first column of each template, which is the *Action* field header. Metadata includes:

- SiteID
- Country
- Currency
- API Compatibility Level

The metadata cell should begin with the word *Action* and the contents should follow within parentheses in ASCII. Each piece of metadata should be separated by a pipe character “|” to isolate it from the Action tag.

For example, the first cell of an eBay File Exchange template file contains the metadata in the example shown below:

```
*Action(SiteID=<CountryName>|Country=<CountryCode>|Currency=<CurrencyCode>|Version=745|CC=UTF-8)
```

## Overriding metadata values



**Caution:** ADVANCED USERS ONLY!

Changing metadata values can cause upload errors; do not override the metadata values in your template files unless you are an experienced user. If you change any values, do not add spaces between the data. You can alter data in several ways:

- Manually edit the SiteID, Country and Currency values.
- Add a SiteID, Country or Currency field (column) to your file templates, which then overrides the values in the metadata cell.
- Enter a data field and the corresponding value you want to set for it in your file. For example, if you want every item in your file to have a StartPrice of \$1.99, you can enter StartPrice=1.99 in the metadata cell, and this value will be used for every item in your file. The metadata would look like this:  
`*Action(SiteID=US|Country=US|Currency=USD|Version=745|CC=UTF-8|StartPrice=1.99)`



## Template field definitions

This section explains the field requirements and purpose by specifying character limits, data types, and field relationships.

### Design and display fields

This section describes the fields you can use to tell us how to design your listing and the content they contain.

For more information about adding these fields to your templates, see [Enter data in the template fields](#) on page 21.

#### \*Action

**Required field in all templates.** Determines the purpose of the row: add item, relist item, revise item, end listing, mark an item's status, verify an added item, and add item description information.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Add</li> <li>• Revise</li> <li>• Relist</li> <li>• End</li> <li>• Status</li> <li>• VerifyAdd</li> <li>• AddToItemDescription</li> </ul>
<b>Field Dependency</b>	Must enter all required field data for a particular type of action.

#### BoldTitle

Do you want to see your listing in boldface type? This field applies bold face type to the title of your listing. Additional fees apply.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

#### BuyerRequirements:MaximumItemCount

If you are selling expensive items, do you want to limit the number of items on which any one buyer can bid? This field lets you specify the number of items on which any one buyer can bid.

This field is ignored unless a value for `BuyerRequirements:MaxItemMinFeedback` is also provided. `BuyerRequirements:MaximumItemCount` and `BuyerRequirements:MaxItemMinFeedback` must be used together.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 25, 50, 75, or 100. The default value is 10.
<b>Field Dependency</b>	Use this field with <a href="#">BuyerRequirements:MaxItemMinFeedback</a> on page 66.

## BuyerRequirements:MaxItemMinFeedback

If you are selling expensive items and have blocked buyers from bidding on more than a set number of items in a 10 day period (with `BuyerRequirements:MaximumItemCount`), do you also want to require those buyers to have a minimum feedback score? If so, this field lets you specify that minimum feedback score.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	5, 4, 3, 2, 1 or 0. The default value is 5.
<b>Field Dependency</b>	Use this field with <a href="#">BuyerRequirements:MaximumItemCount</a> on page 65.

## BuyerRequirements:MaxUnpaidItemsCount

Do you want to exclude buyers once they reach a threshold of unpaid Items? This field lets you specify the number of unpaid Items a buyer can incur in a set period of time (set with `BuyerRequirements:MaxUnpaidItemsPeriod`) before they are prevented from bidding. For example, 4 (four) items.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	2, 3, 4 or 5. The default value is 2.
<b>Field Dependency</b>	Use this field with <a href="#">BuyerRequirements:MaxViolationPeriod</a> on page 67.

## BuyerRequirements:MaxUnpaidItemsPeriod

Do you want to exclude potential buyers when they reach a threshold of unpaid Items in a finite period of time? This field lets you specify the length of time during which a buyer can incur a specific number of unpaid Items before being prevented from bidding on your item.

<b>Character limit</b>	N/A
------------------------	-----

<b>Type</b>	Integer
<b>Valid Entry</b>	Days_30, Days_180, or Days_360. The default value is Days_180.
<b>Field Dependency</b>	Use this field with <a href="#">BuyerRequirements:MaxUnpaidItemsCount</a> on page 66.

## BuyerRequirements:MaxViolationCount

Do you want to exclude buyers once they receive a specific number of violation reports? This field lets you specify the number of violation reports a buyer can incur within a set period of time (set with BuyerRequirements:MaxViolationPeriod) before being prevented from bidding. For example, 7 (seven).

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	4, 5, 6 or 7. The default value is 4 (violations).
<b>Field Dependency</b>	Use this field with <a href="#">BuyerRequirements:MaxViolationPeriod</a> on page 67.

## BuyerRequirements:MaxViolationPeriod

Do you want to exclude buyers who receive a specific number of violation reports in a defined period of time? This field lets you specify the length of time during which a buyer can incur a specific number of violation reports (set with BuyerRequirements:MaxViolationCount) before being prevented from bidding. For example, 6 (months).

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	1 or 6. The default value is 1 (month).
<b>Field Dependency</b>	Use this field with <a href="#">BuyerRequirements:MaxViolationCount</a> on page 67.

## BuyerRequirements:MinimumFeedbackScore

Do you want to block buyers with a minimum feedback score? This field lets you explicitly set a minimum feedback score that a buyer must meet before they can bid on your listing.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	-1, -2, or -3

## BuyerRequirements:ShiptoRegCountry

Do you want to exclude buyers whose primary postage address falls outside your delivery area? Use this field to exclude buyers whose primary address lies outside your delivery area.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) The default value is 0 (false).

## BuyerUserID

Unique identifier (eBay User ID) denoting the user you want to leave feedback for.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	eBay User ID

## \*Category

Numeric ID of the Category where the item is to be listed. To get category IDs, download the [Category IDs](#) file. After you open the file, if you sort the lines in a column, be certain to sort the whole table, not just the one column.

<b>Character limit</b>	Max length 10
<b>Type</b>	Integer
<b>Valid Entry</b>	Category number, like 1245 ( for Printers).

## Category2

Numeric ID of an additional Category where the item is to be listed. To get category IDs, download the [Category IDs](#) file. After you open the file, if you sort the lines in a column, be certain to sort the whole table, not just the one column.

<b>Character limit</b>	Max length 10
<b>Type</b>	Integer
<b>Valid Entry</b>	Category ID number, like 1245 (for Printers).
<b>Field Dependency</b>	Must use a valid eBay category number.

## ConditionDescription

Use this field to describe the condition of a used item.

This field can be used in conjunction with *\*Description* on page 71, which should be used to provide non-condition details about an item. For instructions about using this field, see *Using the Condition fields* on page 33.

<b>Character limit</b>	1000 characters
<b>Type</b>	String
<b>Valid Entry</b>	Descriptive text, such as:  "The right leg of the chair has a small scratch (see photo) and the back of the seat has a light blue stain the shape and size of a silver dollar."

## \*ConditionID

Describes the appearance and state of the product. Condition IDs are numeric, not textual, and vary according to the respective category. To retrieve the Condition IDs in the Item Specifics Definition file, generate an Item Specific template for a category.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	<p>Possible valid eBay <i>ConditionID</i> values include:</p> <ul style="list-style-type: none"> <li>• 1000</li> <li>• 1500</li> <li>• 2000</li> <li>• 2500</li> <li>• 3000</li> <li>• 4000</li> <li>• 5000</li> <li>• 6000</li> <li>• 7000</li> </ul> <p>To obtain the <i>ConditionID</i> value for a specific category, generate an Item Specifics template. The generated template will contain the new <i>ConditionID</i> field as well as the <i>ConditionID</i> numbers. Literal values are defined in the Item Specifics Definitions file that accompanies the generated template.</p> <p>To view the ConditionIDs for all categories, go to <a href="#">File Exchange Instructions and Resources</a> and click the <b>ConditionIDs by Category</b>.</p>

## Country

Are you planning to ship this item internationally? Specifies Country in the metadata section of the *Action* field.

<b>Character limit</b>	N/A
<b>Type</b>	Text string

<b>Valid Entry</b>	A default value is already included in the template metadata and is related to the site where you downloaded your template. For example, AU, AT, BE, CA, CN, FR, DE, IT, IN, NL, ES, CH, and US. Entry must be a valid Country code.
--------------------	--

## C:<item specific name>

How does your item differ from other similar items? Describes the specific characteristics of a product that are not offered in the standard item specifics, such as Style, Occasion, or Feature. The field name must begin with C:. For example, the field name for Style should be: C:Style.



**Important:** If you revise this field, you must include all of the custom item specific fields for this listing in the uploaded file, even if the information has not changed. Otherwise; any excluded custom item specific will be removed from the listing.

Some clothing and accessory categories require certain item specifics to be included in a listing, such as:

- Brand
- MPN (manufacturer part number)
- Size Type
- Size
- Style
- Color

Refer to the [look-up table](#) to view the item specifics required by each category. Visit our [size chart](#) and [handbag measurement guide](#) for size mapping and measurement instructions. To see how these changes will impact your existing listings and the way you list, refer to [Review category and item specifics changes](#).

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Any term or phrase that correlates with the item specific name. For example, the C:Style item specific would have values such as Casual, Business, and Formal.

## CustomLabel

Your unique identifier for the item, like a stock-keeping unit (SKU) number. The buyer does not see this information.

<b>Character limit</b>	Max length 50
<b>Type</b>	Alphanumeric string
<b>Valid Entry</b>	Text or numeric string.

## DeleteFields

Identifies the field (or fields) to remove from a listing. Multiple fields can be deleted at a time. To do so, use the pipe character (|) to separate the field names. For example, `Category2|Subtitle`. Only those fields noted in the table below can be deleted.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Application Data</li> <li>• Attributes (deletes all A: attributes)</li> <li>• BoldTitle</li> <li>• BuyItNowPrice</li> <li>• Category2</li> <li>• Charity</li> <li>• ConditionID</li> <li>• CustomLabel</li> <li>• ItemSpecifics (deletes all C: item specifics)</li> <li>• Layout</li> <li>• MinimumBestOfferPrice</li> <li>• PayPalEmailAddress</li> <li>• PicURL</li> <li>• Product (deletes all product details)</li> <li>• ProPackBundle</li> <li>• ProPackPlusBundle</li> <li>• ValuePackBundle</li> <li>• Subtitle</li> <li>• Theme</li> </ul>

## \*Description

Contains product information about the item. Include all relevant item and product specifications that may be of interest to the buyer.



**Note:** You cannot use line breaks and carriage returns in this field. To insert multiple lines, use the HTML `<BR>` and `<P>` tags to separate lines into paragraphs.

To provide information specific to the *condition* of an item, use [ConditionDescription](#) on page 68.

We provide a script to remove carriage returns, escape quotes, and to perform other necessary changes to make the text in your Description field valid in File Exchange. To download the script as well as the instructions for using it, see [How to use the new File Exchange Item Description Utility](#).

<b>Character limit</b>	Max length 32,765. The Excel templates only display the first 1,024 characters. To see all the characters in a template, save the file in CSV format, and then open it in a text editor.
------------------------	--

<b>Type</b>	Text string
<b>Valid Entry</b>	Content to accurately and completely describe the item.
<b>Field Dependency</b>	This field is optional for catalog listings but is required for non-catalog listings.

## \*Duration

How long would you like your listing to be posted on eBay? Enter the amount of days you'd like the listing to be active.

<b>Character limit</b>	Max length 3
<b>Type</b>	Integer
<b>Valid Entry</b>	<p>Only certain values are allowed, and the choice of values depends on the listing format. Valid Auction and Fixed Price durations include: 1, 3, 5, 7, and 10 (days). If you are a qualified seller, you can also use (30) days, and GTC (for the Good Til Cancelled) for FixedPrice.</p> <p>You can also refer to the Durations Table on the eBay developer site. (You must have an eBay developer account to access these English-language only pages.)</p>

## EndCode

**Required when using End in the Action field.** Reason for ending a listing.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>•LostOrBroken</li> <li>•NotAvailable</li> <li>•Incorrect</li> <li>•OtherListingError</li> </ul>

## Feedback

Textual comment that explains, clarifies, or justifies the feedback rating. Still displayed if feedback is withdrawn.

<b>Character limit</b>	Max length 80
<b>Type</b>	Text string
<b>Valid Entry</b>	Explanation of the feedback.



## FeedbackType

Rating of the feedback being left (Positive). Sellers cannot leave neutral or negative feedback for buyers.

<b>Character limit</b>	Max length 80
<b>Type</b>	Text string
<b>Valid Entry</b>	Positive

## FE:ListByDate

Specifies the date (up to 21 days in the future) by which an action must occur for a listing. For example, if you want to Add a listing before a specific date, like for a sale item, File Exchange will process the Add action up until the date and time specified in the FE:ListByDate field. After that date, File Exchange will send a message stating "List by date has passed" and the item will not be listed.

<b>Character limit</b>	N/A
<b>Type</b>	Date
<b>Valid Entry</b>	YYYY-MM-DD HH:MM:SS. Hours are in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.

## \*Format

Listing format for the item. For more information, see [Selecting a selling format](#).

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Auction (default)</li> <li>• FixedPrice</li> <li>• ClassifiedAd</li> <li>• RealEstateAd</li> </ul>

## HitCounter

Do you want to keep track of the number of visits received by each item. If you pass any value, this feature is applied.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• NoHitCounter</li> <li>• HonestyStyle (US only)</li> <li>• GreenLED (US only)</li> </ul>

	<ul style="list-style-type: none"> <li>•Hidden</li> <li>•BasicStyle</li> <li>•RetroStyle</li> <li>•HiddenStyle</li> </ul>
--	---

## ItemID

When you upload a template, we automatically generate and assign a unique read-only ID to identify each item (the value for ItemID cannot be changed or selected).

<b>Character limit</b>	N/A
<b>Type</b>	Alphanumeric
<b>Valid Entry</b>	Contained in the Revision file or the Load Results report.
<b>Field Dependency</b>	Required when revising, re-listing, and ending listings, and when checking status (by entering <code>Status</code> in the <code>Action</code> field).

## \*Location

Location of the item. Enter the State and Country information.

<b>Character limit</b>	Max length 45
<b>Type</b>	Alphanumeric
<b>Valid Entry</b>	State and Country where the item is located (do not enter postal code).
<b>Field Dependency</b>	If you use the <code>PostalCode</code> field, do not use the <code>Location</code> field. The location will be derived from the postal code value.

## LotSize

Do you want sell items together as a unit? Specifies that a single listing consists of two or more similar items that must be purchased together.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric amount, like 3, 25, and 100.
<b>Field Dependency</b>	If <code>LotSize</code> is greater than 1, then <code>Quantity</code> field indicates the number of lots being listed and <code>LotSize</code> indicates the number of items in each lot. You can only use <code>LotSize</code> in lot-enabled categories.

## OutOfStockControl

When this field is set to `true`, the item is hidden from search when the quantity goes to 0 (zero), but the listing is kept alive. This is useful for a seller who is waiting for additional stock of an item with the

same ItemID. Instead of ending the listing and then relisting it when the inventory drops to 0, you can use this field to hide the listing. When you have the item available, you can upload a file Revise action with a new quantity value to make the item available in search again. This only works for Fixed Price listings that have a Good 'Til Cancelled (GTC) duration.



**Important:** Because an item is hidden the listing is still alive, the GTC automatic renewal will continue every 30 days and the listing fees will be charged. This option is best suited for long running items where inventory can be replaced in a short time.

Some factors to consider are:

- OutOfStockControl is set at the item level. So you can set this field for existing listings using a Revise upload, and can include it in Add uploads.
- Once this field is set to `true` you cannot change it, nor do you need to. If you still have inventory, the listing will be displayed in search results. When the quantity falls to zero, the listing will no longer be displayed in search. To remove it, end the item, and relist it by setting the OutOfStockControl field to `false`.
- When OutOfStockControl is set to `true`, you can set the quantity of the item to zero. When OutOfStockControl is set to `false` you cannot set the quantity to zero.
- The OutOfStockControl field status only appears in the Active Download report, not the Revision file download used to revise listings.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	<code>true</code> or <code>false</code> Default is <i>false</i> .

## PhotoDisplay

Specifies the type of image display used in a listing. Some options are only available if images are hosted through eBay Picture Services (EPS). eBay determines this by parsing the associated PicURL field value. The valid field entries are:

- **None:** No special image display options. Valid only for US Motors listings.
- **PicturePack :** Increases the number of images displayed. Only available for images hosted with eBay. Picture Pack applies to all sites (including US Motors), except for NL (Site ID 146). You can specify a minimum of one EPS picture, or no SuperSize-qualified EPS pictures in the request. For the NL site, PicturePack is replaced with SuperSize.
- **SuperSize :** Increase the size of each image and allow buyers to enlarge images further. Only available for site-hosted (EPS) images. Not valid for US Motors listings. For all sites that do not automatically upgrade SuperSize to PicturePack (see note below), specifying no SuperSize-qualified images is now accepted.



**Note:** SuperSize is automatically upgraded to PicturePack for the same SuperSize fee for the US eBay Motors Parts & Accessories category, and the US, CA, and CAFR sites. This upgrade applies only to EPS images (including Picture Manager images).

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	None (default), PicturePack, SuperSize.

## PicURL

URL of the picture to add to your listing. If a Gallery upgrade is specified (Featured), the image will be used for the search preview image. For best results, use an image that is in JPEG format and is at least 1000 pixels wide.

Pictures can be self-hosted, hosted by a third party, or hosted by eBay Picture Services (EPS). To add up to 12 pictures, separate the URL with a pipe " | " character.

Pictures for a listing can either self-hosted, or hosted by a third party, but not both.



**Important:** If an image URL has blank spaces, you must replace the blank spaces with %20; otherwise, the image will not appear in the listing.

<b>Character limit</b>	Max length 2048
<b>Type</b>	Text string
<b>Valid Entry</b>	http://hostedpics.com/images/item1.jpg   http://hostedpics.com/images/item2.jpg

## PostalCode

The mail area code where you are actually located, which may differ from the item's postage location.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Valid postal code.
<b>Field Dependency</b>	If the PostalCode field is used, the Location field should not be used because the location of the item is derived from the postal code.

## PrivateAuction

Do you want to sell this item in a private auction? Specifies whether or not this item will be offered in a private auction.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## \*Quantity

Quantity of the item available for sale. A quantity of more than one implies all the items are the exact same.

<b>Character limit</b>	Max length 45
------------------------	---------------

<b>Type</b>	Integer
<b>Valid Entry</b>	Standard numbers, like 1, 15, and 100.
<b>Field Dependency</b>	If <i>LotSize</i> is greater than 1, then the <i>Quantity</i> field indicates the number of lots being listed and <i>LotSize</i> indicates the number of items in each lot. You can only use <i>LotSize</i> in lot-enabled categories.

## Relationship

This determines whether the Variation information (from the *RelationshipDetails* field) is used in the listing. Use *Variation* to sell similar products in a multi-quantity listing, like the same style shirt in different colours.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Compatibility</li> <li>• Variation</li> </ul>
<b>Field Dependency</b>	Must accompany the <a href="#">RelationshipDetails</a> on page 77 field.

## RelationshipDetails

Defines the name-value pairs used to describe the variation information in a listing. For variations, use the semi-colon (;) to separate multiple name-value pairs. For example, Variation values appear as:

```
Size=S;M;L;XL|Colour=Black;Pink;Red;Blue
```

The equal sign (=) couples the name with a value.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	For Variation values, see the Item Specifics Definitions file that was created when you generated an Item Specifics template for a specific category.
<b>Field Dependency</b>	Must accompany the <a href="#">Relationship</a> on page 77 field.

## ScheduleTime

Use this field to schedule a listing to start at a specific time in the future (listings cannot be started in the past).

<b>Character limit</b>	N/A
<b>Type</b>	Date

<b>Valid Entry</b>	YYYY-MM-DD HH:MM:SS. Hours must be specified in 24-hour format (convert 2:00:00 PM to 14:00:00 GMT). For example:  2013-06-20 16:30:00
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## StoreCategory

Numeric ID of a custom category in your eBay Shop.



**Tip:** To find out what your store category values are, refer to [Looking up store category numbers](#) on page 35.

<b>Character limit</b>	Maximum length is 10 digits
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric value – Must be an integer between 1 and 10 digits, such as 5938 or 9346990. Invalid values (for example, 60040030111) are automatically reset to 1 (Other). Valid options include: <ul style="list-style-type: none"> <li>• 0=Not an eBay Store item</li> <li>• 1=Other</li> <li>• 2=Category A</li> <li>• 3=Category B</li> <li>• 4=Category Z</li> </ul>
<b>Field Dependency</b>	If you change the StoreCategory field value, include both StoreCategory and StoreCategory2 fields in the template file you upload.

## StoreCategory2

Numeric ID of an additional custom category in your eBay Store (optional).

<b>Character limit</b>	Maximum length is 10 digits
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric value that must consist of an integer between 1 and 10 digits such as 5938 or 9346990. Invalid values (for example, 60040030111) are automatically reset to 1 (Other). Valid options include: <ul style="list-style-type: none"> <li>• 0: Not an eBay Store item</li> <li>• 1: Other</li> <li>• 2: Category A</li> <li>• 3: Category B</li> <li>• 4: Category Z</li> </ul>
<b>Field Dependency</b>	If you change the StoreCategory field value, include both StoreCategory and StoreCategory2 fields in the template file you upload.

## Subtitle

In addition to the primary field of Title, this secondary field appears in search results for an item.



**Note:** Additional fees apply for using this field.

<b>Character limit</b>	Max length 55
<b>Type</b>	Alphanumeric string
<b>Valid Entry</b>	Keywords and item descriptors



**Tip:** To remove a subtitle when revising or relisting an item, open a new Excel or CSV file. Enter a column header for *Action* and *ItemID*. Under *Action*, enter *Revise* (or *Relist*), and under *ItemID*, enter the Item ID value for this listing (from the Load Response file). In the third column, enter `DeletedField=Item.Subtitle` in the column header. Save in CSV format, and upload the file.

## ThemeID

Insert the ThemeID field when you want us to apply a design to the description of an item when we list it.

<b>Type</b>	Integer
<b>Valid Entry</b>	A valid value such as: <ul style="list-style-type: none"> <li>• 1510</li> <li>• 15373141</li> </ul>
<b>Field Dependency</b>	None

## Title

Primary name that appears in the search results for an item. This field is required for non-catalog listings and optional for catalog listings.

<b>Character limit</b>	Max length 80
<b>Type</b>	Alphanumeric string
<b>Valid Entry</b>	Keywords and item descriptors, such as product name and model, that buyers will use when searching for an item.

## Packaging and handling fields

Explains the packaging, gift, and handling fields that determine how, when, and where the item is sent.

For more information about using these these fields, see [Using package weight and dimension fields](#) on page 40.

## ClickAndCollect

Allows buyers to collect an item from Woolworths instead of having it delivered.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## \*DispatchTimeMax

Use this field to specify the maximum number of business days you take to prepare an item for dispatch to a domestic buyer once you receive a cleared payment. The value you enter for *\*DispatchTimeMax* does not include the duration of time needed to actually dispatch the item (the carrier's transit time) to the buyer.

To specify:

- zero-day handling, enter 0 (zero)
- that an item is not shipped (for example, an item that is picked up locally), enter -1

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• -1</li> <li>• 0</li> <li>• 1</li> <li>• 2</li> <li>• 3</li> <li>• 4</li> <li>• 5</li> <li>• 10</li> <li>• 15</li> <li>• 20</li> <li>• 30</li> </ul>
<b>Field Dependency</b>	<i>*DispatchTimeMax</i> is valid for Flat and Calculated shipping. You can enter a value for <i>*DispatchTimeMax</i> even when you do not enter a value for postage service costs.

## ExcludeShipToLocation

The best way to block bidders who reside (according to their eBay primary shipping address) in locations to which you do *not* ship is to [Exclude Shipping Locations](#) on My eBay. We automatically apply the settings to all your listings.



For individual listings, you can use `ExcludeShipToLocation` to override these default settings. For example, though you normally exclude all bidders in North America, one of your items – an O'Neill Reactor wetsuit for use in cold water – may appeal to buyers in Greenland and Saint Pierre and Miquelon.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Enter the desired value as provided in <a href="#">Region names and country codes</a> on page 56 – for example, BM or CA  Alternatively, to disable all default settings and allow buyers from all locations to bid on or buy your item, enter None
<b>Field Dependency</b>	To use this field, you must set <a href="#">ShipToRegistrationCountry</a> on page 86 to 1

You can use `ExcludeShipToLocation` to identify more than one location; be sure to insert a vertical bar (|) to separate each excluded location. For example:

ItemID	ExcludeShipToLocation	ShipToRegistrationCountry
101100296	CA MX	1

## PackageDepth

The whole number portion of the package depth (top to bottom). For example, for a package depth of 10 inches or 10 centimetres, the value would be 10.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Whole number (in or cm)
<b>Field Dependency</b>	Also provide values for <i>PackageWidth</i> and <i>PackageLength</i>

## PackageLength

The whole number portion of the package length (from side to side). For example, for a package length of 20 inches or 20 centimetres, the value would be 20.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Whole number (in or cm)
<b>Field Dependency</b>	Also provide values for <i>PackageWidth</i> and <i>PackageDepth</i>

## PackageType

Specifies the characteristics of the package to be dispatched.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	None, Letter, LargeEnvelope, PackageThickEnvelope, (works for all services), PaddedBags, ToughBags, ExpandedToughBags, MailingBoxes, Winepak,

## PackageWidth

The whole number portion of the package width (front to back). For example, for a package width of 12 inches or centimetres, enter 12.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Whole number (in or cm)
<b>Field Dependency</b>	Also provide values for <i>PackageDepth</i> and <i>PackageLength</i>

## OrderID

An eBay-generated ID used to uniquely identify the transaction for a multiple item order.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Acquired from the Sold Listings report.

Using the OrderID number will place the tracking and paid status for the entire order. The table below shows how the Sold Listings report shows the OrderID, which in this example, includes two items.

Sale Record Number	User ID	Order ID	Item ID	Transaction ID
7371	example	170377010019		
7371			231175496853	1026837858013
7371			330964690007	984289514014

For a single item order, use [TransactionID](#) on page 86.

## ShipmentTrackingNumber

The tracking number associated with an item. To obtain the tracking number, see the invoice or order form provided by the dispatch carrier.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	A valid tracking number, typically provided on the invoice issued by the dispatch carrier.
<b>Field Dependency</b>	To use this field, you must also provide a value for <a href="#">ShippingCarrierUsed</a> on page 83.

## ShippedTime

Indicates the date and time at which an item was actually shipped.

If a template contains an empty instance of this field, we automatically enter the date and time at which you uploaded the file. *ShippedTime* is displayed to both the buyer and the seller on their respective My eBay pages.

You must enter the date and time in GMT ISO 8601 date and time format:

YYYY-MM-DDTHH:MM:SS.SSSZ

<b>Character limit</b>	N/A
<b>Type</b>	Date
<b>Valid Entry</b>	2013-05-28T22:09:23.000Z  Do not enter a date or time in the future.
<b>Field Dependency</b>	Use only with the <i>Status</i> action.

## ShippingCarrierUsed

The carrier used to dispatch an item.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Enter a dispatch carrier name. For example, if <i>ShippingService-X:Option</i> is <i>UK_RoyalMailFirstClassRecorded</i> , enter <i>RoyalMail</i> (do not enter the value you entered for <i>ShippingService-X:Option</i> ).  For non-specific <i>ShippingService-X:Option</i> values such as <i>UK_OtherCourier3Days</i> , enter <i>Other</i> .
<b>Field Dependency</b>	To use this field, you must also provide a value for <a href="#">ShipmentTrackingNumber</a> on page 82.

## ShippingIrregular

Does dispatching the item require special carrier services? Specifies whether the item requires special handling because it cannot go through the stamping machine at the postage service office.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0
<b>Field Dependency</b>	Use this field only with <i>ShippingType=Calculated</i>

## ShippingStatus

Do you want to inform buyers when an item has been dispatched? Specifies whether or not the item has been dispatched.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=not dispatched, 1=dispatched) Default is 0.

## \*ShippingType

The shipping types available for the item. Specifying *Flat* designates that Flat-rate shipping is available for domestic shipping (and international if international shipping services are specified).



**Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see [Revision-dependent fields](#) on page 13.

To mix Flat and Calculated shipping options, use the *FlatDomesticCalculatedInternational* or *CalculatedDomesticFlatInternational* values.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Flat (default)</li> <li>• FreightFlat</li> <li>• Calculated</li> <li>• FlatDomesticCalculatedInternational</li> <li>• CalculatedDomesticFlatInternational</li> </ul>
<b>Field Dependency</b>	If you set this field to Flat or FreightFlat, you also must also provide field values for ShippingService-X:Option.

For `FreightFlat`, use `Freight` for `ShippingService-X:Option` value. A shipping cost is not needed for `FreightFlat`.

If you set this field to `Calculated`, you also must also provide field value for:

- `ShippingService-X:Option`
- `OriginatingPostalCode`
- `WeightMajor`
- `WeightMinor`

Do not use these fields for `Calculated`:

- `ShippingService-X:Cost`
- `ShippingService-X:AdditionalCost`

If you set this field to `FlatDomesticCalculatedInternational`, you also must also provide field value for:

- `ShippingService-X:Option`
- `ShippingService-X:Cost`
- `IntlShippingService-X:Option`
- `IntlShippingService-X:Locations`
- `WeightMajor`
- `WeightMinor`

Do not use this field for `FlatDomesticCalculatedInternational`:  
`IntlShippingService-X:Cost`

If you set this field to `CalculatedDomesticFlatInternational`, you also must also provide field value for:

- `ShippingService-X:Option`
- `IntlShippingService-X:Cost`
- `IntlShippingService-X:Option`
- `IntlShippingService-X:Locations`
- `WeightMajor`
- `WeightMinor`

Do not use these fields for `CalculatedDomesticFlatInternational` shipping:

- `ShippingService-X:Cost`
- `ShippingService-X:AdditionalCost`

## ShipToLocations

What if a buyer wants to purchase your product but the international shipping service options do not cover the buyer's geographical location? Use this field to offer buyers outside your standard delivery area the ability to contact you for a shipping cost. Use this field to specify one or more *ShipToLocations* destinations.

This field differs from *IntlShippingService-n:Locations*, which you can use to define specific dispatch-to locations for the respective international postage service.

Character limit	N/A
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<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Worldwide</li> <li>• Americas</li> <li>• Europe</li> <li>• US</li> </ul> <p>To enter more than one value, enter the respective ISO two-character country codes. Use the pipe ( ) character to separate the codes. For example: AU   CA   US.</p> <p>If you don't want to ship items internationally, enter only your country code. For example, to specify that an item is only available within the United States, enter US in this field.</p>

## ShipToRegistrationCountry

Use this field to block bidders who reside (according to their primary eBay shipping address) in locations to which you do not ship.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	1 – the default value is 0 (false)
<b>Field Dependency</b>	This field is used with <a href="#">ExcludeShipToLocation</a> on page 80 only. When used, it must be set to 1 (true).

## TransactionID

An eBay-generated ID used to uniquely identify the transaction for a single item order.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Acquired from the Sold Listings report.

For a multiple item order, user [OrderID](#) on page 82.

## WeightMajor

Are you using calculated postage? Specifies the whole number portion of the postage weight. For example, for a postage weight of 3 lbs, 8 oz., enter 3.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Whole number such as 3, 75, and 100.
<b>Field Dependency</b>	Also provide a value for <i>WeightMinor</i>

## WeightMinor

Sub-unit of postage weight. If using imperial measures (lbs), this value should reflect ounces and, if you use metric weight, this value should reflect the number of hundredths of kilogrammes. For example, for a postage weight of 3 lbs, 8 oz., the value would be 8.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Whole number, like 3 or 12.
<b>Field Dependency</b>	Also provide a value for <i>WeightMajor</i>

## WeightUnit

Are you using imperial or metric weights to factor postage costs? Specifies the unit of measure for postage weight, whether imperial (lb) or metric (kg).

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	lb or kg

## Payment and return fields

This section explains the payment, return policy, and other transaction fields used to specify how buyers pay for and return items.



**Note:** If you opted in to Business policies on My eBay, you can skip the following content and go to [Using business policies](#) on page 23 to set up and select payment and return policies.

For more information about using these fields, see [Using the payment fields](#) on page 38.

## AdditionalDetails

Provides detailed explanation of your return policy.

<b>Character limit</b>	Max 5000 characters
<b>Type</b>	Text string
<b>Valid Entry</b>	User input
<b>Field Dependency</b>	The <i>*ReturnsAcceptedOption</i> on page 93 field is required when you use this field.

## AmEx

Do you accept American Express payments? Specifies whether or not American Express is accepted as payment.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## CashOnPickup

Do you allow a customer to pay for an item when they pick it up? Specifies whether Cash on Pickup is an acceptable payment option.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## COD

Do you accept cash on delivery (COD) payments? Specifies whether or not COD is accepted as payment.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## HolidayReturns

If added to your return policy, buyers who purchase items on or after November 1, 2014 have until January 31, 2015 to return the item. The extended holiday returns period is defined by three dates:

- The start date - November 1
- The purchase cutoff date - December 31
- The end date - January 31

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	1 = true, 0 = false

To use this option, add it to your return business policy, or add a column to your listing template, and use `HolidayReturns` as the column header name and 1 for the value.



## ImmediatePayRequired

Indicates that immediate payment is required from the buyer. This field is used to require that an item be paid for before it is considered closed and purchased. This field is supported for Premier and Business PayPal accounts only.

For more information, see [Requiring immediate payment](#).

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.
<b>Field Dependency</b>	<a href="#">PayPalAccepted</a> on page 91 must be set to 1 (true).

## IntegratedMerchantCreditCard

Do you let your buyers pay for items with credit cards you issue? Use this field to indicate that you accept an integrated credit card as payment.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## MOCashiers

Do you accept money orders and cashier's checks as payment? This field specifies that you accept money orders and cashier's checks as payment.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## MoneyXferAccepted

Do you accept personal check payments? Specifies whether or not a direct transfer of money as payment.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## MoneyXferAcceptedInCheckout

Do you accept personal check payments? Specifies whether direct transfer of money is an acceptable payment method in checkout.

If the seller has bank account information on file and eBay Checkout is enabled you (see the Checkout Preferences page in My eBay), setting *MoneyXferAcceptedInCheckout* to 1 (true) causes the bank account information to be displayed in Checkout. If 1 (true) is passed but Checkout has been disabled, eBay returns a warning and resets *MoneyXferAcceptedInCheckout* to 0 (false).

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.
<b>Field Dependency</b>	At least one of the payment methods ( <i>VisaMastercard</i> , etc.) must be set to 1 (true). Payment methods are not applicable for Real Estate listings.

## PaymentInstructions

Do you want to provide payment instructions to a buyer? Informs buyers of payment contingencies.

<b>Character limit</b>	Max length 500 characters
<b>Type</b>	Alphanumeric string
<b>Valid Entry</b>	Null (default); use short descriptive sentences.

## PaymentProfileName

To use a payment business policy in a listing, you must first opt in to *Business policies* with your eBay account and then specify the payment options for each policy in your Site Preferences on My eBay. For more information, see [Business policies](#).

The *PaymentProfileName* field identifies the payment business policy to use in the listing. Since policy names are case-sensitive, be sure to enter the policy name exactly as it appears in Site Preferences on My eBay.

<b>Character limit</b>	Maximum length of 50 characters
<b>Type</b>	Text
<b>Valid Entry</b>	Must be an existing and valid payment policy as defined in your Site Preferences on My eBay. For example, <i>CashOnly</i>

## PaymentSeeDescription

Do you specify payment methods in the *Description* field? Specifies whether or not acceptable payment methods are stated in the *Description* field. If you do not set any other payment method, you must specify *PaymentSeeDescription=1*.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## PaymentStatus

Do you show buyers when a payment has been received? Specifies whether or not the item has been paid for.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## PayPalAccepted

Do you allow buyers to use PayPal to pay for your items?

Although we do not require a specific payment method for each listing, you must set at least one payment method to 1 (true). For more information, see [Requiring immediate payment](#).

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.
<b>Field Dependency</b>	<p>Use this field only for sites that support PayPal.</p> <p>If you designate PayPal as a payment option on your Site Preferences on My eBay but do not specify a value for <i>PayPalAccepted</i>, we automatically add <i>PayPalAccepted</i> as a payment method and display a message to indicate this to you.</p> <p>When <i>PayPalAccepted</i> is set to 1 (true), you must also provide an entry for <a href="#">PayPalEmailAddress</a> on page 91.</p> <p>When you have a Premier or Business PayPal account, you can also require immediate payment. For more information, see <a href="#">ImmediatePayRequired</a> on page 89.</p>

## PayPalEmailAddress

When you accept PayPal, you must also provide the email address associated with your PayPal account.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	A valid email address such as name@example.com

<b>Field Dependency</b>	This field is required when <a href="#">PayPalAccepted</a> on page 91 is set to 1 (true).
-------------------------	---

## PayUponPickup

Do you allow the buyer to pay for and pick up an item in person?

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## PersonalCheck

Do you allow the buyer to pay with a personal check? Specifies that you accept a personal check as payment.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## RefundOption

Defines how the buyer is to be compensated for a returned item.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• MerchandiseCredit</li> <li>• MoneyBack</li> </ul>
<b>Field Dependency</b>	<i>*ReturnsAcceptedOption</i> on page 93 must be set to ReturnsAccepted.

## RestockingFeeValueOption

Use the RestockingFeeValueOption field to specify the restocking fee buyers must pay if they return an item. The restocking fee can be set to `Percent_10` (10%), `Percent_15` (15%), or `Percent_20` (20%) of the price paid for the item. To indicate that you do not charge a restocking fee, enter `NoRestockingFee`.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	

## ReturnsDetails

Provides details about your return policy, like time restrictions, item condition upon return, and so on. eBay places your return details in the Return Policy section of the View Item page. Avoid entering HTML and special characters (such as &pound; or &#163;). If you include special characters in the return details, use the literal UTF-8 or ISO-8559-1 character (like £).

<b>Character limit</b>	256
<b>Type</b>	Alphanumeric string
<b>Valid Entry</b>	<i>Example:</i> Items must be returned within 14 days of receiving the item. All original packaging must be included.

## ReturnProfileName

To use a return business policy in a listing, you must first opt in to *Business policies* for your eBay account and then specify the return options for each policy in your Site Preferences. For more information, see [Business policies](#).

The ReturnProfileName field specifies which return business policy to use in the listing. Since policy name values are case-sensitive, be sure to enter the policy name exactly as it appears in Site Preferences on My eBay.

<b>Character limit</b>	Maximum length of 50 characters
<b>Type</b>	Text
<b>Valid Entry</b>	Must be a valid return policy already defined in your Site Preferences on My eBay. For example, ExchangeOnly

## \*ReturnsAcceptedOption

Indicates that a buyer can return the item.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• ReturnsAccepted</li> <li>• ReturnsNotAccepted</li> </ul>

## ReturnsWithinOption

Defines the length of time a buyer has in which to notify you of their intent to return an item.

<b>Character limit</b>	N/A
<b>Type</b>	Text string

<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Days_14</li> <li>•</li> <li>• Days_60</li> </ul>
<b>Field Dependency</b>	<i>*ReturnsAcceptedOption</i> on page 93 must be set to ReturnsAccepted.

## ShippingCostPaidByOption

Specifies who pays to return the item.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Buyer – Buyer pays to return the item</li> </ul>
<b>Field Dependency</b>	<i>*ReturnsAcceptedOption</i> on page 93 must be set to ReturnsAccepted.

## VisaMastercard

Do you allow buyers to pay with MasterCard or Visa? Specifies that you accept MasterCard or Visa as payment.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0.

## Pricing and cost fields

This section explains pricing, discount, and tax fields, which determine the final cost of the item.

For more information about using these fields, see [Using the BestOffer fields](#) on page 35.

## BestOfferAutoAcceptPrice

Specifies the amount that will be auto-accepted for a best offer from a buyer. For example, if you set the value to 5.00, best offers of this amount and above will be accepted automatically.

<b>Character limit</b>	Max length 16, including decimal point or comma
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like .99, 1.00, 10.00.
<b>Field Dependency</b>	The BestOfferEnabled field must be set to 1 (true) for this field to be applicable.

## BestOfferEnabled

Do you want to let buyers submit best offers? If you are selling a fixed price format item (in a category for which Best Offer is also enabled), you can use Best Offer (additional fees apply). This feature lets a buyer send you a lower priced, binding offer for an item. You can accept the offer, decline the offer, or let the offer expire in 48 hours. When you accept a best offer, we end the listing and display the best offer price and terms for the ended listing. For more information, see the [Best Offer](#) help.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) The default is 0

## BuyItNowPrice

Price required to immediately buy an auction-style format item. Defines the price you are willing to accept for the item, which will immediately end the auction. Not valid for fixed priced format items.

<b>Character limit</b>	Max length 16, including decimal point or comma
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 10 . 00, 29 . 99, 100 . 00.

## Currency

What types of currency do you accept? Specifies Currency in the metadata section of the *Action* field.

<b>Character limit</b>	Three-letter code
<b>Type</b>	Text string
<b>Valid Entry</b>	A default currency value is already included in the template metadata and is related to the site where you downloaded your template. (You only need to change it if you want to list your item on a different eBay site.) For example, USD, CAD, GBP, AUD, EUR, CHF, TWD, CNY, INR, HKD, MYR, and PHP. Entry must be a valid <a href="#">Currency</a> on page 56.

## GetItFast

Do you want to specify a Get It Fast option. The Get It Fast option gives buyers added confidence that an item will arrive quickly.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true). Default is 0.

<b>Field Dependency</b>	<p>If the <i>GetItFast</i> field is used, the listing must offer at least one qualifying expedited Shipping Service, and the listing must offer 1 business day Domestic Handling Time (<i>*DispatchTimeMax</i>).</p> <p><i>GetItFast</i> must be set to true when first listing the item; and the listing must be Fixed Price or have a Buy It Now price.</p>
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## InternationalPromotionalShippingDiscount

Applies a promotional postage discount to the international shipping fee paid for by the buyer.



**Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see [Revision-dependent fields](#) on page 13.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0. Must be a valid rule created in your eBay account under Shipping Preferences.
<b>Field Dependency</b>	Before you can use this field, you must have already created promotional postage rules. For more information, see <a href="#">Promotional Postage Rules</a> .

## InternationalShippingDiscountProfileID

The numeric ID of the postage discount profile we use to calculate P&P for combined international purchases.

Use this field to specify that a shipping discount be applied to an item when an item in a transaction is combined with another item (or items) by the buyer into a Combined Payment order. If you don't enter a value in this field, we use the default profile defined by your *My eBay* shipping preferences. For details, see [Using Combined Payments](#) and [About Postage Discounts](#).

To locate your postage profile ID numbers, go to **My eBay > Account > Site Preferences > Postage Preferences > Show > Offer combined payments and postage > Edit**. Postage profile ID numbers are listed on the *My eBay: Combined Payments and Postage Discounts* page.



**Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see [Revision-dependent fields](#) on page 13.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric ID. For example, enter 71808543. Be sure this integer refers to a valid rule created in your eBay account for Shipping Preferences.



<b>Field Dependency</b>	To use this field, you must create at least one valid postage rule profile on your <i>My eBay</i> Shipping Preferences page.
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## MinimumBestOfferMessage

Provides buyers with information in the event their best offers are declined.

<b>Character limit</b>	Max length 80
<b>Type</b>	Text string
<b>Valid Entry</b>	User input

## MinimumBestOfferPrice

Specifies the amount that will be auto-declined for a best offer from a buyer. For example, if you set the value to 5.00, best offers of this amount and below will be automatically declined.

<b>Character limit</b>	Max length 16, including decimal point or comma
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like .99, 1.00, 10.00.
<b>Field Dependency</b>	The BestOfferEnabled field must be set to 1 (true) for this field to be applicable.

## PackagingHandlingCosts

Do you want the buyer to pay for extra P&P costs? Specifies Optional fees you want to assess for the dispatching of the item. For calculated postage only.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like .99, 1.00, 10.00.

## PromotionalShippingDiscount

Applies a promotional postage discount to the cost of domestic shipping paid for by the buyer.



**Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see [Revision-dependent fields](#) on page 13.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean

<b>Valid Entry</b>	0 or 1 (0=false, 1=true) Default is 0. Must be a valid rule created in your eBay account under Shipping Preferences.
<b>Field Dependency</b>	Before you can use this field, you must have already created promotional postage rules. For more information, see <a href="#">Promotional Postage Rules</a> .

## ReservePrice

Bid amount that is required to be met before the item will sell. This value must be greater than the *StartPrice* value. Not applicable to fixed price formats.

<b>Character limit</b>	Max length 16, including decimal point or comma
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 10.00, 49.99, 100.00.

## ShippingDiscountProfileID

The numeric ID of the postage discount profile we use to calculate domestic P&P costs for the buyer.

Use this field to specify that a shipping discount be applied to an item when an item in a transaction is combined with another item (or items) by the buyer into a Combined Payment order. If you don't enter a value in this field, we use the default profile defined by your *My eBay* shipping preferences. For details, see [Using Combined Payments](#) and [About Postage Discounts](#).

To locate your postage profile ID numbers, go to **My eBay > Account > Site Preferences > Postage Preferences > Show > Offer combined payments and postage > Edit**. Postage profile ID numbers are listed on the *My eBay: Combined Payments and Postage Discounts* page.



**Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see [Revision-dependent fields](#) on page 13.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric ID. For example, 780385439. Be sure this integer refers to a valid rule created in your eBay account for Shipping Preferences.
<b>Field Dependency</b>	To use this field, you must create at least one valid postage rule profile on your <i>My eBay</i> Shipping Preferences page.

## \*StartPrice

Price at which bidding starts. If the listing is in fixed price format, this is the price to buy the item.

<b>Character limit</b>	Max length 16, including decimal point or comma
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<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 5 . 99, 10 . 00, 100 . 00

## UseTaxTable

Indicates whether your tax table is to be used for applying and calculating taxes. If used, do not specify a value for *ShippingInTax*.

## Product code and details fields

This section explains the fields used to identify an item by its product codes, which are then used to add product information in your listing.



**Important:** All listings for manufactured products require a product identifier, such as a UPC, EAN, ISBN, and so on. Variations require product identifiers for each item in the variation group. If your item does not have a product identifier, then enter "Does not apply" into one of the product fields, like UPC.

## Product:Brand

The name that identifies the product. eBay finds a matching product (or products) to use in the listing.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	The brand name of the product, like Sony or Levis.
<b>Field Dependency</b>	<p>Must accompany <a href="#">Product:MPN</a> on page 100.</p> <p>If several matches occur for Brand and MPN, enter a value for <a href="#">Product:ReturnSearchResultsOnDuplicates</a> on page 101 and resubmit the item to determine which ePID to use.</p>

## Product:EAN

The European Article Number (EAN), which provides standard product information about the item. eBay attempts to find a matching product on your behalf to use in the listing.

If multiple matches occur for the EAN, you must resubmit the item using [Product:ReturnSearchResultsOnDuplicates](#) on page 101 field to determine which ePID to use.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Number located by the bar code on the product.

## Product:EPID

The eBay Product Identification number, or ePID, provides unique product information about the item. To find the ePID, search for the item on eBay, and then copy and paste the ePID from the search results page into Product:EPID field.

To alleviate the chances of our catalogue finding multiple product matches, if you know the ePID for an item use the ePID instead of the other Product:<type> fields (like Product:UPC).

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Unique product identifier generated by eBay.

## Product:ISBN

The International Standard Book Number (ISBN), which provides standard product information about the item. eBay attempts to find a matching product on your behalf to use in the listing.

If multiple matches occur for the ISBN, you must resubmit the item using [Product:ReturnSearchResultsOnDuplicates](#) on page 101 field to determine which ePID to use.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Number located by the bar code, and on the back of the title page in the book.

## Product:MPN

The Manufacturer Part Number (MPN), which provides standard product information about the item. eBay attempts to find a matching product on your behalf to use in the listing.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Number located somewhere on the product housing. Consult the the product owners' manual as to the location of the part number.
<b>Field Dependency</b>	<p>Must accompany <a href="#">Product:Brand</a> on page 99.</p> <p>To determine which ePID to use when multiple matches for MPN and Brand occur, resubmit the item with <a href="#">Product:ReturnSearchResultsOnDuplicates</a> on page 101.</p>

## Product:IncludePrefilledItemInformation

Adds pre-filled item information from our catalog to the listing. Manufacturer name, version number, author or artist, and publisher are examples of Pre-filled Item Information.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	Use 1 (for True) or 0 for False.

## Product:IncludeStockPhotoURL

Adds a stock photo (when one is available) to the listing. If no stock photo is available (or to add your own pictures in addition to a stock photo), use the [PicURL](#) on page 76 field.

If you supply no photos, the stock photo is displayed at the top of View Item (not in the item specifics).

If you supply photos, the stock photo does not appear in View Item. Instead, your photos appear at the top of the page.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	Use 1 (for True) or 0 for False.
<b>Field Dependency</b>	A stock photo is not generated unless Product:UseStockPhotoURLAsGallery and Product:IncludeStockPhotoURL are set to true.

## Product:ReturnSearchResultsOnDuplicates

Provides definitive information about a product when multiple matches are found in the catalogue.

In order to discern between the product matches found, download the Upload results, and then use the EPID that best matches your item in the listing.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	Use 1 (for True) or 0 for False.

## Product:UPC

The Universal Product Code (UPC), which provides standard product information about the item. We search for a matching product to use in the listing.

To determine which ePID to use when multiple matches for UPC occur, resubmit the item with [Product:ReturnSearchResultsOnDuplicates](#) on page 101.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Number located adjacent to the bar code on the product.

## Product:UseStockPhotoURLAsGallery

Designates the stock photo (when available) to be used as the Gallery picture in the listing.

To use your own photo as the Gallery picture, but still use the stock photo as the second picture, enter 0 in this field, and then use the [PicURL](#) on page 76 field to specify your self-hosted photo as the Gallery picture.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	Use 1 (for true) or 0 for false.
<b>Field Dependency</b>	A stock photo is not generated unless Product:UseStockPhotoURLAsGallery and Product:IncludeStockPhotoURL are set to true.

## Postage services fields

Explains the fields and corresponding values that define available postage service options, rates, and other postage-related information. Note the difference between the terms *field* and *value*. Field refers to the presence of the column header. Value implies the field is present, and input (a value) is required for that field.

For more information about using these fields, see [Specifying payments, shipping, and returns](#) on page 38.



**Important:** When revising these fields, you must also include certain field information for the listing in the uploaded file, even if the information has not changed. For the names of fields that must be included in a revised listing, see [revision dependent fields](#) on page 13.

## DomesticRateTable

You can use the eBay domestic delivery rate table to provide pricing and service time details for orders delivered in-country. For example, you can create a rate table to specify delivery costs to areas in Western Australia, Northern Territory, Queensland, South Australia, New South Wales, and Victoria.

You define rate tables in your eBay account on [Postage and Packaging Preferences](#). You must create at least one rate table before you can use this feature.

When you set up a rate table, you can specify a rate for each region and service level you want to support. You can opt to specify rates per item, per weight, or by surcharge. Only one of these rate types can be used at a time. The rate type you specify in your Postage and Packaging Preferences becomes the default rate table used in your listings.

If you are applying a shipping rate table that specifies a surcharge by weight, you must specify the item weight in the WeightMajor and WeightMinor fields, even though this is a flat rate listing.

If you are applying a postage rate table that specifies a surcharge by weight, you must specify the item weight in the WeightMajor and WeightMinor fields, even though this is a flat rate listing.

Remember that any value in the `WeightMinor` field is rounded UP to the next unit, that is, to the next pound or kilogram, when the postage cost is calculated. If the required weight values are not supplied, a default weight of one unit (1 lb or 1 kg, depending on locale) is used as the basis for the surcharge.



**Note:** To stop using the rate table with a listing, leave the `DomesticRateTable` field blank.

<b>Character limit</b>	N/A
<b>Type</b>	Predefined
<b>Valid Entry</b>	Default

## IntlShippingService-1:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if a buyer purchases three identical items, the first dispatches with the price specified in [IntlShippingService-1:Cost](#) on page 103, whereas the remaining two dispatch with the value specified by [IntlShippingService-1:AdditionalCost](#).

When no value is entered (and `Action=Add`), the value defaults to the amount specified in [IntlShippingService-1:Cost](#) on page 103.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 3 . 99.
<b>Field Dependency</b>	Do <i>not</i> enter a value when <code>ShippingType=Calculated</code> for international services.

## IntlShippingService-1:Cost

Cost to dispatch the item with the selected postage service.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 0 . 00, 1 . 99
<b>Field Dependency</b>	Must accompany <a href="#">IntlShippingService-1:Option</a> on page 104. Do <i>not</i> enter a value when <code>ShippingType=Calculated</code> for international services.

## IntlShippingService-1:Locations

An international location or region to which an item can be shipped, according to the respective shipping service. Multiple locations are separated by the pipe (|) character. For example: *Asia|Europe*.

For location field values, refer to [Values for international location fields](#) on page 56.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid postage location value, like <i>Europe</i> or <i>Americas</i> .
<b>Field Dependency</b>	Field and value(s) are required when any international postage service is specified.

## IntlShippingService-1:Option

An international postage service the buyer can choose to dispatch the item.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid service option value.  For valid service option values, refer to <a href="#">Postage services field values</a> on page 115.
<b>Field Dependency</b>	Must be accompanied by <a href="#">IntlShippingService-1:Cost</a> on page 103.

## IntlShippingService-1:Priority

Defines the display order of the international postage service options shown in your listing.

For example, if two or more international postage services are specified, the service with *Priority=1* will be the first postage option shown in your listing.



**Note:** Each international service priority must be unique; no two international postage services can have the same *Priority*.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric value, like 1, 2, or 3.
<b>Field Dependency</b>	Field and a value are required if more than one international postage service is specified.

## IntlShippingService-2:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if a buyer purchases three identical items, the first dispatches at the price specified in [IntlShippingService-2:Cost](#) on page 105, whereas the remaining two dispatch with the value specified in [IntlShippingService-2:AdditionalCost](#).



If no value is entered (and *Action=Add*), the value defaults to the [IntlShippingService-2:Cost](#) on page 105 amount.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 3 . 99.
<b>Field Dependency</b>	Do <i>not</i> enter a value when <i>ShippingType=Calculated</i> for international services.

## IntlShippingService-2:Cost

Cost to dispatch the item with the selected postage service.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 0 . 00, 1 . 99
<b>Field Dependency</b>	Must accompany <a href="#">IntlShippingService-2:Option</a> on page 105. Do <i>not</i> enter a value when <i>ShippingType=Calculated</i> for international services.

## IntlShippingService-2:Locations

An international location or region to which an item can be shipped, according to the respective shipping service. Multiple locations are separated by the pipe (|) character. For example: *Asia|Europe*.

For location field values, refer to [Values for international location fields](#) on page 56.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid postage location value, like <i>Europe</i> or <i>Americas</i> .
<b>Field Dependency</b>	Field and value(s) are required when any international postage service is specified.

## IntlShippingService-2:Option

An international postage service the buyer can choose to dispatch the item.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid service option value. For valid service option values, refer to <a href="#">Postage services field values</a> on page 115.

<b>Field Dependency</b>	Must be accompanied by <a href="#">IntlShippingService-2:Cost</a> on page 105.
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## IntlShippingService-2:Priority

Defines the display order of the international postage service options shown in your listing.

For example, if two or more international postage services are specified, the service with *Priority=1* will be the first postage option shown in your listing.



**Note:** Each international service priority must be unique; no two international postage services can have the same *Priority*.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric value, like 1, 2, or 3.
<b>Field Dependency</b>	Field and a value are required if more than one international postage service is specified.

## IntlShippingService-3:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if a buyer purchases three identical items, the first dispatches at the price specified by [IntlShippingService-3:Cost](#) on page 106, whereas the remaining two dispatch with the value specified in [IntlShippingService-3:AdditionalCost](#).

If no value is entered (and *Action=Add*), the value defaults to the amount entered into [IntlShippingService-3:Cost](#) on page 106.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 3 . 99.
<b>Field Dependency</b>	Do <i>not</i> enter a value when <i>ShippingType=Calculated</i> for international services.

## IntlShippingService-3:Cost

Cost to dispatch the item with the selected postage service.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 0 . 00, 1 . 99

<b>Field Dependency</b>	Must accompany <a href="#">IntlShippingService-3:Option</a> on page 107.  Do <i>not</i> enter a value when <i>ShippingType=Calculated</i> for international services.
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## IntlShippingService-3:Locations

An international location or region to which an item can be shipped, according to the respective shipping service. Multiple locations are separated by the pipe (|) character. For example: *Asia|Europe*.

For location field values, refer to [Values for international location fields](#) on page 56.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid postage location value, like <i>Europe</i> or <i>Americas</i> .
<b>Field Dependency</b>	Field and value(s) are required when any international postage service is specified.

## IntlShippingService-3:Option

An international postage service the buyer can choose to dispatch the item.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid service option value.  For valid service option values, refer to <a href="#">Postage services field values</a> on page 115.
<b>Field Dependency</b>	Must be accompanied by <a href="#">IntlShippingService-3:Cost</a> on page 106.

## IntlShippingService-3:Priority

Defines the display order of the international postage service options shown in your listing.

For example, if two or more international postage services are specified, the service with *Priority=1* will be the first postage option shown in your listing.



**Note:** Each international service priority must be unique; no two international postage services can have the same *Priority*.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric value, like 1, 2, or 3.

<b>Field Dependency</b>	Field and a value are required if more than one international postage service is specified.
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## ShippingProfileName

To use a postage business policy in a listing, you must first opt in to *Business policies* with your eBay account and then specify the postage options for each policy in your Site Preferences on My eBay. For more information, see [Business policies](#).

The ShippingProfileName field specifies which postage business policy to use in the listing. Since policy name values are case-sensitive, be sure to enter the postage policy name exactly as it appears in Site Preferences on My eBay.



**Important:** If your shipping profile specifies calculated shipping, then you must also add these weight and size field values for the item:

- WeightMajor
- WeightMinor
- WeightUnit
- PackageDepth
- PackageLength
- PackageWidth
- PackageType
- ShipFromZipCode

<b>Character limit</b>	Maximum length of 50 characters
<b>Type</b>	Text
<b>Valid Entry</b>	Must be one of the predefined shipping policies in your Site Preferences on My eBay. For example, ShippingPolicy1

## ShippingService-1:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if buyer purchases three identical items, the first item dispatches with the shipping specified in *ShippingService-1:Cost*, whilst the remaining two items dispatch with the value specified in *ShippingService-1:AdditionalCost*.

If no value is provided and *Action=Add*, the value defaults to the amount specified by *ShippingService-1:Cost*.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, such as 3 . 99

<b>Field Dependency</b>	Do not provide a value when: <ul style="list-style-type: none"> <li>• <i>ShippingService-1:FreeShipping=1</i></li> <li>• <i>ShippingType</i> is set to <i>Calculated</i> for domestic services</li> </ul>
-------------------------	---

## ShippingService-1:Cost

Cost to dispatch the item with the selected postage service.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 0 . 00, 1 . 99.
<b>Field Dependency</b>	This field must accompany <a href="#">ShippingService-1:Option</a> on page 109 regardless of whether <a href="#">ShippingService-1:FreeShipping</a> on page 109 contains a value or not.  Do <i>not</i> enter a value when <i>ShippingService-1:FreeShipping=1</i> for domestic services.  For domestic services, do <i>not</i> enter a value when <i>ShippingType=Calculated</i> .

## ShippingService-1:FreeShipping

Determines whether postage is free for the first domestic postage option.



**Note:** The *FreeShipping* field does not apply to additional (or international) postage services. If you want to offer free postage for other services, enter a value of 0 . 00 for that service's *Cost* field.

<b>Character limit</b>	N/A
<b>Type</b>	Boolean
<b>Valid Entry</b>	1 or 0 Default is 1.

## ShippingService-1:Option

A domestic postage service that can be selected by the buyer.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid service option value.  For valid service option values, refer to <a href="#">Postage services field values</a> on page 115.
<b>Field Dependency</b>	Must be accompanied by <a href="#">ShippingService-1:Cost</a> on page 109.

	Use the <code>Freight</code> value for the <code>FreightFlat</code> <code>ShippingType</code> .
--	---

## ShippingService-1:Priority

Defines the display order of the domestic postage service options shown in your listing.

For example, if two or more domestic postage services are specified, the service with *Priority* as 1 will be the first postage option shown in your listing.



**Note:** Each domestic service priority must be unique; no two domestic postage services can have the same *Priority*.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric value, like 1, 2, or 3.
<b>Field Dependency</b>	Field and a value are required if more than one domestic postage service is specified.

## ShippingService-1:ShippingSurcharge

Additional cost to buyers who request an item be dispatched to Alaska, Hawaii, Puerto Rico, or Guam. When Calculated shipping is specified for items dispatched from the United States, the surcharge is automatically applied when UPS is used to ship items to these outlying areas.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, such as 3 . 99.
<b>Field Dependency</b>	To avoid a surcharge, leave this field blank. 0 . 00 is an invalid value.

## ShippingService-2:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if a buyer purchases three identical items, the first item dispatches with the shipping specified in [ShippingService-2:Cost](#) on page 111, whilst the remaining two items dispatch with the value specified in [ShippingService-2:AdditionalCost](#).

If no value is entered (and `Action=Add`), the value defaults to the amount entered into [ShippingService-2:Cost](#) on page 111.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, such as 3 . 99

## ShippingService-2:Cost

Cost to dispatch the item with the selected postage service.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 0 . 00, 1 . 99.
<b>Field Dependency</b>	This field must accompany <a href="#">ShippingService-2:Option</a> on page 111. Do <i>not</i> enter a value when <i>ShippingType=Calculated</i> for domestic services.

## ShippingService-2:Option

A domestic postage service that can be selected by the buyer.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid service option value. For valid service option values, refer to <a href="#">Postage services field values</a> on page 115.
<b>Field Dependency</b>	Must be accompanied by <a href="#">ShippingService-2:Cost</a> on page 111.

## ShippingService-2:Priority

Defines the display order of the domestic postage service options shown in your listing.

For example, if two or more domestic postage services are specified, the service with *Priority* as 1 will be the first postage option shown in your listing.



**Note:** Each domestic service priority must be unique; no two domestic postage services can have the same *Priority*.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric value, like 1, 2, or 3.
<b>Field Dependency</b>	Field and a value are required if more than one domestic postage service is specified.

## ShippingService-2:ShippingSurcharge

Additional cost to buyers who request an item be dispatched to Alaska, Hawaii, Puerto Rico, or Guam. When Calculated shipping is specified for items dispatched from the United States, the surcharge is automatically applied when UPS is used to ship items to these outlying areas.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, such as 3 . 99.
<b>Field Dependency</b>	To avoid a surcharge, leave this field blank. 0 . 00 is an invalid value.

## ShippingService-3:AdditionalCost

Cost to dispatch additional items when a buyer purchases two or more of the same item.

For example, if buyer purchases three identical items, the first item dispatches with the shipping specified in [ShippingService-3:Cost](#) on page 112, whilst the remaining two items dispatch with the value specified in [ShippingService-3:AdditionalCost](#).

If no value is entered (and *Action=Add*), the value defaults to the [ShippingService-3:Cost](#) on page 112 amount.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, such as 3 . 99

## ShippingService-3:Cost

Cost to dispatch the item with the selected postage service.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, like 0 . 00, 1 . 99.
<b>Field Dependency</b>	<p>This field must accompany <a href="#">ShippingService-3:Option</a> on page 112.</p> <p>This field must accompany <a href="#">ShippingService-3:Option</a>.</p> <p>Do <i>not</i> enter a value when <i>ShippingType=Calculated</i> is specified for domestic services.</p>

## ShippingService-3:Option

A domestic postage service that can be selected by the buyer.



<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	Must be a valid service option value. For valid service option values, refer to <a href="#">Postage services field values</a> on page 115.
<b>Field Dependency</b>	Must be accompanied by <a href="#">ShippingService-3:Cost</a> on page 112.

## ShippingService-3:Priority

Defines the display order of the domestic postage service options shown in your listing.

For example, if two or more domestic postage services are specified, the service with *Priority* as 1 will be the first postage option shown in your listing.



**Note:** Each domestic service priority must be unique; no two domestic postage services can have the same *Priority*.

<b>Character limit</b>	N/A
<b>Type</b>	Integer
<b>Valid Entry</b>	Numeric value, like 1, 2, or 3.
<b>Field Dependency</b>	Field and a value are required if more than one domestic postage service is specified.

## ShippingService-3:ShippingSurcharge

Additional cost to buyers who request an item be dispatched to Alaska, Hawaii, Puerto Rico, or Guam. When Calculated shipping is specified for items dispatched from the United States, the surcharge is automatically applied when UPS is used to ship items to these outlying areas.

<b>Character limit</b>	N/A
<b>Type</b>	Currency
<b>Valid Entry</b>	Numeric amount, such as 3 . 99.
<b>Field Dependency</b>	To avoid a surcharge, leave this field blank. 0 . 00 is an invalid value.

## \*ShippingType

The shipping types available for the item. Specifying *Flat* designates that Flat-rate shipping is available for domestic shipping (and international if international shipping services are specified).



**Important:** When you revise this field – even when you know the information has not changed – be sure to include specific field information for the listing in the uploaded file. For a list of fields that must be included in a revised listing, see [Revision-dependent fields](#) on page 13.

To mix Flat and Calculated shipping options, use the *FlatDomesticCalculatedInternational* or *CalculatedDomesticFlatInternational* values.

<b>Character limit</b>	N/A
<b>Type</b>	Text string
<b>Valid Entry</b>	<ul style="list-style-type: none"> <li>• Flat (default)</li> <li>• FreightFlat</li> <li>• Calculated</li> <li>• FlatDomesticCalculatedInternational</li> <li>• CalculatedDomesticFlatInternational</li> </ul>
<b>Field Dependency</b>	<p>If you set this field to Flat or FreightFlat, you also must also provide field values for ShippingService-X:Option.</p> <p>For FreightFlat, use Freight for ShippingService-X:Option value. A shipping cost is not needed for FreightFlat.</p> <p>If you set this field to Calculated, you also must also provide field value for:</p> <ul style="list-style-type: none"> <li>• ShippingService-X:Option</li> <li>• OriginatingPostalCode</li> <li>• WeightMajor</li> <li>• WeightMinor</li> </ul> <p>Do not use these fields for Calculated:</p> <ul style="list-style-type: none"> <li>• ShippingService-X:Cost</li> <li>• ShippingService-X:AdditionalCost</li> </ul> <p>If you set this field to FlatDomesticCalculatedInternational, you also must also provide field value for:</p> <ul style="list-style-type: none"> <li>• ShippingService-X:Option</li> <li>• ShippingService-X:Cost</li> <li>• IntlShippingService-X:Option</li> <li>• IntlShippingService-X:Locations</li> <li>• WeightMajor</li> <li>• WeightMinor</li> </ul> <p>Do not use this field for FlatDomesticCalculatedInternational: IntlShippingService-X:Cost</p> <p>If you set this field to CalculatedDomesticFlatInternational, you also must also provide field value for:</p> <ul style="list-style-type: none"> <li>• ShippingService-X:Option</li> <li>• IntlShippingService-X:Cost</li> <li>• IntlShippingService-X:Option</li> <li>• IntlShippingService-X:Locations</li> <li>• WeightMajor</li> <li>• WeightMinor</li> </ul> <p>Do not use these fields for CalculatedDomesticFlatInternational shipping:</p>

- ShippingService-X:Cost
- ShippingService-X:AdditionalCost

## Postage services field values

This section explains the postage service codes supported in the default templates. These values are used in the `ShippingService-n:Option` field of the default templates (where `-n` equals `-1`, `-2`, or `-3`).

## Australia services options

The field values below are for the `ShippingService-n:Option` field that specifies the postage services used in Australia.

Domestic services	International services
<i>AU_StandardDelivery</i>	<i>AU_AirMailInternational</i>
<i>AU_Regular</i>	<i>AU_AusPostRegisteredPostInternationalPaddedBag500g</i>
<i>AU_RegularParcelWithTracking</i>	<i>AU_AusPostRegisteredPostInternationalPaddedBag1kg</i>
<i>AU_RegularParcelWithTrackingAndSignature</i>	<i>AU_AusPostRegisteredPostInternationalParcel</i>
<i>AU_eBayAusPost500gFlatRateSatchel</i>	<i>AU_ExpeditedInternational</i>
<i>AU_eBayAusPost3kgFlatRateSatchel</i>	<i>AU_ExpressCourierInternational</i>
<i>AU_PrePaidParcelPostSatchels500g</i>	<i>AU_ExpressPostInternational</i>
<i>AU_PrePaidParcelPostSatchels3kg</i>	<i>AU_PrePaidExpressPostInternationalBox5kg</i>
<i>AU_Registered</i>	<i>AU_PrePaidExpressPostInternationalBox10kg</i>
<i>AU_RegisteredParcelPost</i>	<i>AU_PrePaidExpressPostInternationalBox20kg</i>
<i>AU_RegisteredParcelPostPrepaidSatchel500g</i>	<i>AU_PrePaidExpressPostInternationalEnvelopeB4</i>
<i>AU_RegisteredParcelPostPrepaidSatchel3kg</i>	<i>AU_PrePaidExpressPostInternationalEnvelopeC5</i>
<i>AU_Express</i>	<i>AU_PrePaidExpressPostInternationalSatchels2kg</i>
<i>AU_ExpressDelivery</i>	<i>AU_PrePaidExpressPostInternationalSatchels3kg</i>
<i>AU_PrePaidExpressPostSatchel500g</i>	<i>AU_SeaMailInternational</i>
<i>AU_PrePaidExpressPostSatchel3kg</i>	<i>AU_StandardInternational</i>
<i>AU_PrePaidExpressPostSatchel5kg</i>	
<i>AU_PrePaidExpressPostPlatinum500g</i>	
<i>AU_PrePaidExpressPostPlatinum3kg</i>	
<i>AU_AustralianAirExpressFlatRate1kg</i>	
<i>AU_AustralianAirExpressFlatRate3kg</i>	

Domestic services	International services
<i>AU_AustralianAirExpressFlatRate5kg</i>	
<i>AU_AustralianAirExpressMetro15kg</i>	
<i>AU_EconomyDeliveryFromOutsideAU</i>	
<i>AU_ExpeditedDeliveryFromOutsideAU</i>	
<i>AU_StandardDeliveryFromOutsideAU</i>	
<i>AU_Courier</i>	
<i>AU_Pickup</i>	
<i>AU_StarTrackExpress</i>	

## Austria services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Austria.

Domestic services	International services
<i>AT_COD</i>	<i>AT_EconomyDeliveryFromAbroad</i>
<i>AT_ExpressOrCourier</i>	<i>AT_ExpressDeliveryFromAbroad</i>
<i>AT_InsuredDispatch</i>	<i>AT_SonstigerVersandInternational</i>
<i>AT_InsuredExpressOrCourier</i>	<i>AT_StandardDeliveryFromAbroad</i>
<i>AT_InsuredSpecialDispatch</i>	<i>AT_TrackedDeliveryFromAbroad</i>
<i>AT_Pickup</i>	<i>AT_UnversicherterExpressVersandInternational</i>
<i>AT_Sonstige</i>	<i>AT_UnversicherterVersandInternational</i>
<i>AT_SpecialDispatch</i>	<i>AT_VersicherterExpressVersandInternational</i>
<i>AT_StandardDispatch</i>	<i>AT_VersicherterVersandInternational</i>
<i>AT_Writing</i>	

## Belgium (French) services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Belgium.

Domestic services	International services
<i>BEFR_LaPosteCertifiedShipping</i>	<i>BEFR_DHLInternational</i>
<i>BEFR_LaPosteStandardShipping</i>	<i>BEFR_EconomyDeliveryFromAbroad</i>
<i>BEFR_LaPosteTaxipost24h</i>	<i>BEFR_ExpressDeliveryFromAbroad</i>
<i>BEFR_LaPosteTaxipostLLS</i>	<i>BEFR_FedExInternational</i>
<i>BEFR_LaPosteTaxipostSecur</i>	<i>BEFR_LaPosteInternational</i>
<i>BEFR_LivraisonSecurise</i>	<i>BEFR_LivraisonSecurise</i>

Domestic services	International services
<i>BEFR_OtherShippingMethods</i>	<i>BEFR_OtherInternational</i>
<i>BEFR_Pickup</i>	<i>BEFR_PostInternationalRegistered</i>
<i>BEFR_PointRetraitKiala</i>	<i>BEFR_PostInternationalStandard</i>
	<i>BEFR_StandardDeliveryFromAbroad</i>
	<i>BEFR_TNTInternational</i>
	<i>BEFR_TrackedDeliveryFromAbroad</i>
	<i>BEFR_UPSInternational</i>

## Belgium (Dutch) services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Belgium.

Domestic services	International services
<i>BENL_DePostCertifiedShipping</i>	<i>BENL_DHLInternational</i>
<i>BENL_DePostStandardShipping</i>	<i>BENL_EconomyDeliveryFromAbroad</i>
<i>BENL_DePostTaxipost24h</i>	<i>BENL_ExpressDeliveryFromAbroad</i>
<i>BENL_DePostTaxipostLLS</i>	<i>BENL_FedExInternational</i>
<i>BENL_DePostTaxipostSecur</i>	<i>BENL_LaPosteInternational</i>
<i>BENL_KialaAfhaalpunt</i>	<i>BENL_OtherInternational</i>
<i>BENL_OtherShippingMethods</i>	<i>BENL_PostInternationalRegistered</i>
<i>BENL_Pickup</i>	<i>BENL_PostInternationalStandard</i>
<i>BENL_VerzekerdeVerzending</i>	<i>BENL_StandardDeliveryFromAbroad</i>
	<i>BENL_TNTInternational</i>
	<i>BENL_TrackedDeliveryFromAbroad</i>
	<i>BENL_UPSInternational</i>
	<i>BENL_VerzekerdeVerzendingInternational</i>

## Canada services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Canada.

Domestic services	International services
<i>CA_CanadaPostPriorityNextAM</i>	<i>CA_ExpeditedInternational</i>
<i>CA_EconomyShipping</i>	<i>CA_PostExpeditedParcelUSA</i>
<i>CA_EconomyShippingfromoutsideCanada</i>	<i>CA_PostInternationalLetterPost</i>
<i>CA_ExpressShipping</i>	<i>CA_PostInternationalParcelAir</i>
<i>CA_ExpeditedShippingfromoutsideCanada</i>	<i>CA_PostInternationalParcelSurface</i>

<b>Domestic services</b>	<b>International services</b>
<i>CA_Pickup</i>	<i>CA_PostLightPacketInternational</i>
<i>CA_PostExpeditedParcel</i>	<i>CA_PostLightPacketUSA</i>
<i>CA_PostLettermail</i>	<i>CA_PostSmallPacketsUSAAir</i>
<i>CA_PostPriorityCourier</i>	<i>CA_PostSmallPacketsUSAGround</i>
<i>CA_PostRegularParcel</i>	<i>CA_PostUSALetterPost</i>
<i>CA_PostXpresspost</i>	<i>CA_PostTrackedPacketsUSA</i>
<i>CA_StandardShipping</i>	<i>CA_PostTrackedPacketsInternational</i>
<i>CA_StandardShippingfromoutsideCanada</i>	<i>CA_PostXpresspostInternational</i>
<i>CA_UPSExpeditedCanada</i>	<i>CA_PostXpresspostUSA</i>
<i>CA_UPSExpressCanada</i>	<i>CA_PriorityWorldwide</i>
<i>CA_UPSExpressSaverCanada</i>	<i>CA_SmallPacketsInternationalAir</i>
<i>CA_UPSStandardCanada</i>	<i>CA_SmallPacketsInternationalGround</i>
	<i>CA_StandardInternational</i>
	<i>CA_UPS3DaySelectUnitedStates</i>
	<i>CA_UPSExpeditedUnitedStates</i>
	<i>CA_UPSExpressUnitedStates</i>
	<i>CA_UPSStandardUnitedStates</i>
	<i>CA_UPSWorldWideExpedited</i>
	<i>CA_UPSWorldWideExpress</i>

## Canada (French) services options

The field values below are for the *ShippingService-n:Option* field that specifies the shipping services used in French Canada.

<b>Domestic services</b>	<b>International services</b>
<i>QUEBEC_ExpeditedDelivery</i>	<i>QUEBEC_ExpeditedInternational</i>
<i>QUEBEC_PostExpeditedParcel</i>	<i>QUEBEC_OtherInternational</i>
<i>QUEBEC_PostExpeditedParcelUSA</i>	<i>QUEBEC_PostInternationalLetterPost</i>
<i>QUEBEC_PostLettermail</i>	<i>QUEBEC_PostInternationalParcelAir</i>
<i>QUEBEC_PostPriorityCourier</i>	<i>QUEBEC_PostInternationalParcelSurface</i>
<i>QUEBEC_PostRegularParcel</i>	<i>QUEBEC_PostXpresspostInternational</i>
<i>QUEBEC_PostSmallPacketsUSA</i>	<i>QUEBEC_PurolatorInternational</i>
<i>QUEBEC_PostSmallPacketsUSAAir</i>	<i>QUEBEC_SmallPacketsInternational</i>
<i>QUEBEC_PostSmallPacketsUSAGround</i>	<i>QUEBEC_SmallPacketsInternationalAir</i>
<i>QUEBEC_PostUSALetterPost</i>	<i>QUEBEC_SmallPacketsInternationalGround</i>
<i>QUEBEC_PostXpresspost</i>	<i>QUEBEC_StandardInternational</i>
<i>QUEBEC_PostXpresspostUSA</i>	<i>QUEBEC_UPSWorldWideExpedited</i>

Domestic services	International services
<i>QUEBEC_StandardDelivery</i>	<i>QUEBEC_UPSWorldWideExpress</i>
<i>QUEBEC_UPS3DaySelectUnitedStates</i>	
<i>QUEBEC_UPSExpeditedCanada</i>	
<i>QUEBEC_UPSExpeditedUnitedStates</i>	
<i>QUEBEC_UPSExpressCanada</i>	
<i>QUEBEC_UPSExpressSaverCanada</i>	
<i>QUEBEC_UPSExpressUnitedStates</i>	
<i>QUEBEC_UPSStandardCanada</i>	
<i>QUEBEC_UPSStandardUnitedStates</i>	

## China services options

The field values below are for the *ShippingService-n:Option* field that specifies the shipping services used in China.

Domestic services	International services
<i>CN_ExpressDeliveryOtherCities</i>	<i>CN_ExpeditedInternational</i>
<i>CN_ExpressDeliverySameCity</i>	<i>CN_OtherInternational</i>
<i>CN_FastPostOffice</i>	<i>CN_StandardInternational</i>
<i>CN_PostOfficeExpress</i>	
<i>CN_RegularPackage</i>	

## France services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in France.

Domestic services	International services
<i>FR_AuteModeDenvoiDeColis</i>	<i>FR_ChronopostClassicInternational</i>
<i>FR_Autre</i>	<i>FR_ChronopostExpressInternational</i>
<i>FR_Chrono13</i>	<i>FR_ChronopostPremiumInternational</i>
<i>FR_Chronopost</i>	<i>FR_DHLInternational</i>
<i>FR_ChronopostChronoRelais</i>	<i>FR_EconomyDeliveryFromAbroad</i>
<i>FR_ColiposteColissimo</i>	<i>FR_ExpeditedInternational</i>
<i>FR_ColiposteColissimoRecommended</i>	<i>FR_ExpressDeliveryFromAbroad</i>
<i>FR_Ecopli</i>	<i>FR_LaPosteColisEconomiqueInternational</i>
<i>FR_KIALA_DELIVERY</i>	<i>FR_LaPosteColissimoEmballageInternational</i>
<i>FR_LaPosteLetterMax</i>	<i>FR_LaPosteColissimoInternational</i>
<i>FR_LivraisonDansLesDomTom</i>	<i>FR_LaPosteInternationalEconomyCourier</i>

<b>Domestic services</b>	<b>International services</b>
<i>FR_LivraisonEnRelaisMondialRelay</i>	<i>FR_LaPosteInternationalPriorityCourier</i>
<i>FR_PostOfficeLetter</i>	<i>FR_OtherInternational</i>
<i>FR_PostOfficeLetterFollowed</i>	<i>FR_StandardDeliveryFromAbroad</i>
<i>FR_PostOfficeLetterRecommended</i>	<i>FR_StandardInternational</i>
<i>FR_RemiseEnMainPropre</i>	<i>FR_TrackedDeliveryFromAbroad</i>
<i>FR_UPSStandardAgainstRefund</i>	<i>FR_UPSExpressInternational</i>
<i>PromotionalShippingMethod</i>	<i>FR_UPSStandardInternational</i>

## Germany services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Germany.

<b>Domestic services</b>	<b>International services</b>
<i>DE_DHLPackchen</i>	<i>DE_DeutschePostBriefInternational</i>
<i>DE_DHLPaket</i>	<i>DE_DHLPackchenInternational</i>
<i>DE_DPBuecherWarensendung</i>	<i>DE_DHLPaketInternational</i>
<i>DE_DPDClassic</i>	<i>DE_ExpressInternational</i>
<i>DE_DPDExpress</i>	<i>DE_ExpressversandAusDemAusland</i>
<i>DE_DeutschePostBrief</i>	<i>DE_HermesPaketInternational</i>
<i>DE_eBayHermesPaketShop2ShopKaeufer</i>	<i>DE_IloxxTransportInternational</i>
<i>DE_Einschreiben</i>	<i>DE_PaketInternational</i>
<i>DE_eBayHermesPaketSperrgutShop2Shop</i>	<i>DE_SonstigeInternational</i>
<i>DE_Express</i>	<i>DE_SparversandAusDemAusland</i>
<i>DE_GLSPaket</i>	<i>DE_StandardversandAusDemAusland</i>
<i>DE_HermesPaket</i>	<i>DE_TrackedDeliveryFromAbroad</i>
<i>DE_HermesPackchen</i>	
<i>DE_HermesPaketSperrgut</i>	
<i>DE_IloxxTransport</i>	
<i>DE_Nachname</i>	
<i>DE_Paket</i>	
<i>DE_Pickup</i>	
<i>DE_SonstigeDomestic</i>	
<i>DE_SpecialDelivery</i>	
<i>DE_UPSExpress</i>	
<i>DE_UPSStandard</i>	



## Hong Kong services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Hong Kong.

Domestic services	International services
<i>HK_DomesticRegularShipping</i>	<i>HK_InternationalRegularShipping</i>
<i>HK_DomesticSpecialShipping</i>	<i>HK_InternationalSpecialShipping</i>
<i>HK_LocalCourier</i>	
<i>HK_LocalPickUpOnly</i>	

## Ireland services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Ireland.

Domestic services	International services
<i>IE_CollectionInPerson</i>	<i>IE_CollectionInPersonInternational</i>
<i>IE_EconomySDSCourier</i>	<i>IE_EconomyDeliveryFromAbroad</i>
<i>IE_EMSSDSCourier</i>	<i>IE_EconomySDSCourierInternational</i>
<i>IE_FirstClassLetterService</i>	<i>IE_ExpressDeliveryFromAbroad</i>
<i>IE_OtherCourier</i>	<i>IE_EMSSDSCourierInternational</i>
<i>IE_RegisteredPost</i>	<i>IE_InternationalEconomyService</i>
<i>IE_SellersStandardRate</i>	<i>IE_InternationalPriorityService</i>
<i>IE_SwiftPostNational</i>	<i>IE_OtherCourierInternational</i>
	<i>IE_SellersStandardRateInternational</i>
	<i>IE_SellersStandardRateInternational</i>
	<i>IE_StandardDeliveryFromAbroad</i>
	<i>IE_SwiftPostExpressInternational</i>
	<i>IE_SwiftPostInternational</i>
	<i>IE_SwiftPostInternational</i>
	<i>IE_TrackedDeliveryFromAbroad</i>

## India services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in India.

Domestic services	International services
<i>IN_BuyerPicksUpAndPays</i>	<i>IN_ExpeditedInternational</i>
<i>IN_Courier</i>	<i>IN_OtherInternational</i>

Domestic services	International services
<i>IN_Express</i>	<i>IN_StandardInternational</i>
<i>IN_FlatRateCOD</i>	
<i>IN_Regular</i>	

## Italy services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Italy.

Domestic services	International services
<i>IT_EconomyDeliveryFromAbroad</i>	<i>IT_ExpeditedInternational</i>
<i>IT_ExpressDeliveryFromAbroad</i>	<i>IT_ExpressMailService</i>
<i>IT_ExpressMailExpressCourier 1</i>	<i>IT_PaccocelereInternazionale</i>
<i>IT_DHLExpress</i>	<i>IT_PaccoOrdinarioEstero</i>
<i>IT_InsuredMail</i>	<i>IT_PostaAssicurataInternazionale</i>
<i>IT_Invio</i>	<i>IT_PostaPrioritariaInternazionale</i>
<i>IT_MailRegisteredLetter</i>	<i>IT_PostaRaccomandataInternazionale</i>
<i>IT_Other48hrCourier</i>	<i>IT_OtherInternational</i>
<i>IT_OtherCourier3To5Days</i>	<i>IT_StandardInternational</i>
<i>IT_Pickup</i>	<i>PromotionalShippingMethod</i>
<i>IT_PriorityMail</i>	
<i>IT_QuickPackage1</i>	
<i>IT_QuickPackage3</i>	
<i>IT_RegularPackage</i>	
<i>IT_StandardDeliveryFromAbroad</i>	
<i>IT_TrackedDeliveryFromAbroad</i>	
<i>PromotionalShippingMethod</i>	

## Malaysia services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Malaysia.

Domestic services	International services
<i>MY_DomesticNonStandardMail</i>	None
<i>MY_DomesticStandardMail</i>	
<i>MY_LocalCourier</i>	
<i>MY_LocalPickupOnly</i>	

## Netherlands services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in the Netherlands.

Domestic services	International services
<i>NL_Other</i>	<i>NL_DHLInternational</i>
<i>NL_ParcelPost</i>	<i>NL_DPDGBRInternational</i>
<i>NL_Pickup</i>	<i>NL_EconomyDeliveryFromAbroad</i>
<i>NL_RegisteredMail</i>	<i>NL_ExpeditiedInternational</i>
<i>NL_StandardDelivery</i>	<i>NL_ExpressDeliveryFromAbroad</i>
	<i>NL_FedExInternational</i>
	<i>NL_GLSBusinessInternational</i>
	<i>NL_OtherInternational</i>
	<i>NL_StandardInternational</i>
	<i>NL_StandardDeliveryFromAbroad</i>
	<i>NL_TPGPostTNTInternational</i>
	<i>NL_TrackedDeliveryFromAbroad</i>
	<i>NL_UPSInternational</i>

## Philippines services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in the Philippines.

Domestic services	International services
<i>PH_DomesticNonStandardMail</i>	None
<i>PH_DomesticStandardMail</i>	
<i>PH_LocalCourier</i>	
<i>PH_LocalPickupOnly</i>	

## Poland services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Poland.

Domestic services	International services
<i>PL_DomesticRegular</i>	<i>PL_DHLInternational</i>
<i>PL_DomesticSpecial</i>	<i>PL_EconomyDeliveryFromAbroad</i>
	<i>PL_ExpressDeliveryFromAbroad</i>

Domestic services	International services
	<i>PL_InternationalRegular</i>
	<i>PL_InternationalSpecial</i>
	<i>PL_StandardDeliveryFromAbroad</i>
	<i>PL_TrackedDeliveryFromAbroad</i>
	<i>PL_UPSInternational</i>

## Singapore services options

The field values below are for the *ShippingService-n:Option* field that specifies the shipping services used in Singapore.

Domestic services	International services
<i>SG_DomesticNonStandardMail</i>	None
<i>SG_DomesticSpeedpostIslandwide</i>	
<i>SG_DomesticStandardMail</i>	
<i>SG_LocalCourier</i>	
<i>SG_LocalPickUpOnly</i>	

## Spain services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Spain.

Domestic services	International services
<i>ES_CartasNacionalesDeMas20</i>	<i>ES_CartasInternacionalesDeMas20</i>
<i>ES_CartasNacionalesHasta20</i>	<i>ES_CartasInternacionalesHasta20</i>
<i>ES_CorreosCartasCertificadas</i>	<i>ES_CartasPostalInternational</i>
<i>ES_CorreosCartasCertificadasUrgentes</i>	<i>ES_EconomyPacketInternational</i>
<i>ES_CorreosChronoexpres</i>	<i>ES_EmsPostalExpressInternational</i>
<i>ES_CorreosPostal4872</i>	<i>ES_ExpeditedInternational</i>
<i>ES_EconomyDeliveryFromAbroad</i>	<i>ES_OtherInternational</i>
<i>ES_ENTREGA_KIALA_8KG</i>	<i>ES_StandardInternational</i>
<i>ES_EntregaEnNacexShop</i>	
<i>ES_EnvioEstandarAlasIslasBalearesCeutaMelilla</i>	
<i>ES_EnvioEstandarALasIslasCanarias</i>	
<i>ES_ExpressDeliveryFromAbroad</i>	
<i>ES_NacexPluspackPlusbag</i>	
<i>ES_NacexSiguienteDiaLaborable</i>	
<i>ES_OtroCourier48Horas</i>	

Domestic services	International services
<i>ES_Otros</i>	
<i>ES_PaqueteAzulDeMas2kg</i>	
<i>ES_PaqueteAzulHasta2kg</i>	
<i>ES_PaqueteInternacionalEconomico</i>	
<i>ES_Pickup</i>	
<i>ES_StandardDeliveryFromAbroad</i>	
<i>ES_TrackedDeliveryFromAbroad</i>	
<i>ES_Urgente</i>	

## Switzerland services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Switzerland.

Domestic services	International services
<i>CH_COD</i>	<i>CH_EconomyDeliveryFromAbroad</i>
<i>CH_ExpressOrCourier</i>	<i>CH_ExpressDeliveryFromAbroad</i>
<i>CH_InsuredDispatch</i>	<i>CH_EconomySendungenInternational</i>
<i>CH_InsuredExpressOrCourier</i>	<i>CH_PrioritySendungenInternational</i>
<i>CH_InsuredSpecialDispatch</i>	<i>CH_SonstigerVersandInternational</i>
<i>CH_Pickup</i>	<i>CH_StandardDeliveryFromAbroad</i>
<i>CH_Sonstige</i>	<i>CH_TrackedDeliveryFromAbroad</i>
<i>CH_SpecialDispatch</i>	<i>CH_UrgentSendungenInternational</i>
<i>CH_StandardDispatchAPost</i>	
<i>CH_StandardDispatchBPost</i>	
<i>CH_Writing</i>	

## Taiwan services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in Taiwan.

Domestic services	International services
<i>TW_COD</i>	<i>TW_CPInternationalEMS</i>
<i>TW_DwellingMatchCOD</i>	<i>TW_CPInternationalLetterPost</i>
<i>TW_DwellingMatchPost</i>	<i>TW_CPInternationalOceanShippingParcel</i>
<i>TW_ExpressMail</i>	<i>TW_CPInternationalParcelPost</i>
<i>TW_Other</i>	<i>TW_CPInternationalRegisteredLetterPost</i>
<i>TW_ParcelPost</i>	<i>TW_CPInternationalRegisteredParcelPost</i>

<b>Domestic services</b>	<b>International services</b>
<i>TW_RegisteredMail</i>	<i>TW_FedExInternationalEconomy</i>
<i>TW_SelfPickup</i>	<i>TW_FedExInternationalPriority</i>
<i>TW_UnregisteredMail</i>	<i>TW_OtherInternational</i>
	<i>TW_UPSWorldwideExpedited</i>
	<i>TW_UPSWorldwideExpress</i>
	<i>TW_UPSWorldwideExpressPlus</i>

## United Kingdom services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in the United Kingdom.

<b>Domestic services</b>	<b>International services</b>
<i>StandardDeliveryfromOutsideUKwithRoyalMail</i>	<i>UK_CollectInPersonInternational</i>
<i>UK_CollectPlusStandard</i>	<i>UK_OtherCourierOrDeliveryInternational</i>
<i>UK_CollectPlusTrakedDeliveryToDoor</i>	<i>UK_ParcelForceEuro48International</i>
<i>UK_EconomyShippingFromOutside</i>	<i>UK_ParcelForceInternationalDatapost</i>
<i>UK_ExpeditedShippingFromOutside</i>	<i>UK_ParcelForceInternationalScheduled</i>
<i>UK_FedExIntlEconomy</i>	<i>UK_ParcelForceIreland24International</i>
<i>UK_myHermesDoorToDoorService</i>	<i>UK_RoyalMailAirmailInternational</i>
<i>UK_OtherCourier</i>	<i>UK_RoyalMailAirsureInternational</i>
<i>UK_OtherCourier24</i>	<i>UK_RoyalMailHMForcesMailInternational</i>
<i>UK_OtherCourier3Days</i>	<i>UK_RoyalMailInternationalSignedFor</i>
<i>UK_OtherCourier48</i>	<i>UK_RoyalMailSurfaceMailInternational</i>
<i>UK_OtherCourier5Days</i>	<i>UK_SellersStandardInternationalRate</i>
<i>UK_Parcelforce24</i>	
<i>UK_Parcelforce48</i>	
<i>UK_RoyalMail24</i>	
<i>UK_RoyalMail48</i>	
<i>UK_RoyalMailFirstClassStandard</i>	
<i>UK_RoyalMailNextDay</i>	
<i>UK_RoyalMailSecondClassRecorded</i>	
<i>UK_RoyalMailSecondClassStandard</i>	
<i>UK_RoyalMailSpecialDelivery9am</i>	
<i>UK_RoyalMailSpecialDeliveryNextDay</i>	
<i>UK_RoyalMailTracked</i>	
<i>UK_SellersStandardRate</i>	
<i>UK_StandardShippingFromOutside</i>	

Domestic services	International services
<i>UK_TntIntlExp</i>	
<i>UK_TrackedDeliveryFromAbroad</i>	

## United States services options

The field values below are for the *ShippingService-n:Option* field that specifies the postage services used in the United States of America.

In the following table, the value for *Other* designates *economy* shipping.

Domestic services	International services
<i>EconomyShippingFromOutsideUS</i>	<i>ExpeditedInternational</i>
<i>ExpeditedShippingFromOutsideUS</i>	<i>FedExGroundInternationalToCanada</i>
<i>ePacketChina</i>	<i>FedExInternationalEconomy</i>
<i>ePacketHongKong</i>	<i>FedExInternationalPriority</i>
<i>FedEx2Day</i>	<i>OtherInternational</i>
<i>FedExExpressSaver</i>	<i>StandardInternational</i>
<i>FedExHomeDelivery</i>	<i>UPSStandardToCanada</i>
<i>FedExPriorityOvernight</i>	<i>UPSWorldWideExpedited</i>
<i>FedExStandardOvernight</i>	<i>UPSWorldWideExpress</i>
<i>Other</i>	<i>UPSWorldWideExpressPlus</i>
<i>Pickup</i>	<i>UPSWorldwideSaver</i>
<i>ShippingMethodExpress</i>	<i>USPSExpressMailInternational</i>
<i>ShippingMethodOvernight</i>	<i>USPSExpressMailInternationalFlatRateEnvelope</i>
<i>ShippingMethodStandard</i>	<i>USPSExpressMailInternationalLegalFlatRateEnvelope</i>
<i>StandardShippingFromOutsideUS</i>	<i>USPSFirstClassMailInternational</i>
<i>UPS2ndDay</i>	<i>USPSPriorityMailInternational</i>
<i>UPS3rdDay</i>	<i>USPSPriorityMailInternationalFlatRateBox</i>
<i>UPSground</i>	<i>USPSPriorityMailInternationalFlatRateEnvelope</i>
<i>UPSNextDay (for UPS Next Day Air Saver service)</i>	<i>USPSPriorityMailInternationalLargeFlatRateBox</i>
<i>UPSNextDayAir</i>	<i>USPSPriorityMailInternationalLegalFlatRateEnvelope</i>
<i>USPSExpressFlatRateEnvelope</i>	<i>USPSPriorityMailInternationalPaddedFlatRateEnvelope</i>
<i>USPSExpressMail</i>	<i>USPSPriorityMailInternationalSmallFlatRateBox</i>
<i>USPSExpressMailLegalFlatRateEnvelope</i>	
<i>USPSFirstClass</i>	
<i>USPSMedia</i>	
<i>USPSParcel</i>	
<i>USPSPriority</i>	
<i>USPSPriorityFlatRateBox</i>	

<b>Domestic services</b>	<b>International services</b>
<i>USPSPriorityFlatRateEnvelope</i>	
<i>USPSPriorityMailLargeFlatRateBox</i>	
<i>USPSPriorityMailLegalFlatRateEnvelope</i>	
<i>USPSPriorityMailPaddedFlatRateEnvelope</i>	
<i>USPSPriorityMailSmallFlatRateBox</i>	
<i>USPSSStandardPost</i>	



# Result and report fields

Explains the field definitions used for upload results and various reports.

## About report scripts

To extract specific data from the reports described in this chapter, it is possible to write scripts to search for and extract only the data you want to view.

If you write such scripts, please search for the column name (such as Title or Price) instead of the column number (such as 1, 2, or 11). When your scripts search for and extract column titles instead of column numbers, your scripts will continue to work when we add or remove columns from the reports.

On the other hand, if you write scripts to extract column numbers (instead of column titles), there is a high probability we will inadvertently break your scripts when we add or remove columns from the reports.

## Active Listings report

The following table describes the fields in the Active Listings report, which you can download from File Exchange.

Active Listings Report Fields	
Field Name	Description
<i>Bids</i>	Current number of bids for an active listing.
<i>CategoryLeafName</i>	Name of leaf category.
<i>Category Number</i>	Numeric ID of the category in which the item is to be listed.
<i>Condition</i>	The physical condition of the item.
<i>Condition ID</i>	Numeric value used to denote the condition of an item. For example, 1000, 2750, or 3000.
<i>Custom Label</i>	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
<i>Download Date</i>	Date and time at which the file was downloaded. For example, 29-Mar-13 13:32:01 PST.
<i>End Date</i>	Date on which the listing ended; for example, 1-Apr-12.
<i>Item ID</i>	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
<i>Item Title</i>	Title displayed in the listing.
<i>OutOfStockControl</i>	Specifies whether OutOfStockControl is set to true or false.
<i>Price</i>	One of the following. For:

Active Listings Report Fields	
Field Name	Description
	<ul style="list-style-type: none"> <li>• Active auctions, the highest current bid</li> <li>• Fixed Price and Store Inventory items, the Buy It Now price</li> <li>• Second Chance Offers, the price offered</li> <li>• Ad/Real Estate, the listed price</li> </ul>
<i>Private Notes</i>	Any content about the item or the transaction that you provided in your upload file.
<i>Product:EPID</i>	eBay Product ID (EPID) of the item.
<i>Purchases</i>	Applies to Store Inventory and Fixed Price sales only. This is the current number of purchases for a listing. The number of purchases does not necessarily equal the number of items purchased.
<i>QuantityAvailable</i>	Number of items remaining for a specific listing.
<i>Relationship</i>	The type of RelationshipDetails, either Variation or Compatibility.
<i>RelationshipDetails</i>	Name and value pairs that define the Variation or Compatibility types.
<i>Site Listed</i>	The eBay site on which the item is listed, denoted by an integer. For example, 0 (U.S.), 100 (eBay Motors), or 77 (Germany).
<i>Start Date</i>	Date on which the listing was created. For example, 25-Mar-12.
<i>Type</i>	Numeric ID for the type of auction. For example, 1 is Auction, 7 is Store Fixed Price, 9 is Basic Fixed Price, and 13 is Lead Generation.
<i>Variation Details</i>	Provides the variations used in the listing.

## Awaiting Payment report

The following table describes the fields in the Awaiting Payment report, which you can download from File Exchange.

Awaiting Payment Report Fields	
Field Name	Description
<i>Buyer Address 1</i>	Physical address of the buyer, typically a post office box, street address, or house name.
<i>Buyer Address 2</i>	Supplement physical address of the buyer such as an apartment or suite number.
<i>Buyer City</i>	City in which the buyer resides.
<i>Buyer Country</i>	Country in which the buyer resides.
<i>Buyer Email</i>	eMail address of the buyer.
<i>Buyer Fullname</i>	Name of the buyer.
<i>Buyer State</i>	State in which the buyer resides.
<i>Buyer Zip</i>	ZIP code or postal code for the area in which the buyer resides.

<b>Awaiting Payment Report Fields</b>	
<b>Field Name</b>	<b>Description</b>
<i>Checkout Date</i>	Date on which the buyer set up a payment.
<i>Custom Label</i>	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
<i>Feedback Left</i>	Indicates that feedback was created for the seller.
<i>Feedback Received</i>	Indicates that the feedback was received from the buyer.
<i>Insurance</i>	Amount of insurance (if applicable) to be paid for by the buyer.
<i>Item ID</i>	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
<i>Item Title</i>	Title displayed in the listing.
<i>Listed On</i>	Date on which the item was listed.
<i>Notes to Yourself</i>	Details provided by the seller about the transaction.
<i>Order ID</i>	Numeric ID of the listing assigned when the order is placed.
<i>Paid on Date</i>	Date on which the buyer paid for the item.
<i>Payment Method</i>	Means by which the buyer is to remit payment.
<i>PayPal Transaction ID</i>	If payment is remitted with PayPal, this value is the transaction ID number assigned by PayPal.
<i>Private Notes</i>	Any content about the item or the transaction that you provided in your upload file.
<i>Product:EPID</i>	eBay Product ID (EPID) of the item.
<i>Quantity</i>	Number of units of a specific item available for purchase.
<i>Sale Date</i>	Date on which the sale took place.
<i>Sale Price</i>	The amount the item sold for, not including shipping and handling.
<i>Sales Record Number</i>	Numeric ID of the listing assigned after the item sells.
<i>Sales Tax</i>	Amount of sales tax (if applicable) to be paid for by the buyer.
<i>Shipped on Date</i>	Date on which the seller shipped the item.
<i>Shipping and Handling</i>	Total cost charged to the customer to prepare and ship the item.
<i>Shipping Service</i>	The means by which an item is shipped.
<i>Sold On</i>	Site on which the item was sold (for example, eBay, Half.com, or eBay World of Good).
<i>Total Price</i>	Total cost of the item, including shipping and handling (as well as sales tax, and insurance if applicable).
<i>Transaction ID</i>	Numeric ID for a single transaction.

Awaiting Payment Report Fields	
Field Name	Description
<i>User Id</i>	User ID of the buyer.
<i>Variation Details</i>	Provides the variations used in the listing.

## Load Response Results report

The following table describes the fields in the Load Response Results report, which you can download from File Exchange.

Load Response Results Report Fields	
Field Name	Description
<i>Action</i>	Action value for a corresponding listing.
<i>ApplicationData</i>	Custom, application-specific data to be associated with the new item.
<i>AuctionLengthFee</i>	eBay fee for 10-day auction for this listing.
<i>BoldFee</i>	eBay fee to display the title of a listing in bold type.
<i>BorderFee</i>	eBay fee to display a border around an item in the listing.
<i>BuyItNowFee</i>	eBay fee to add the BuyItNow feature on this listing.
<i>CategoryFeaturedFee</i>	eBay fee for listing the item in a selected category.
<i>CurrencyID</i>	Specifies currency type, such as USD, CAD, GBP, AUD, EUR, CHF, TWD, CNY, and INR.
<i>Custom Label</i>	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
<i>EndTime</i>	Time at which the listing will end on eBay. Type: YYYY-MM-DD HH:MM:SS. Hours are displayed in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.
<i>ErrorCode</i>	Code number denoting reason for the listing failure during upload.
<i>ErrorMessage</i>	Text description that corresponds to <i>ErrorCode</i> .
<i>FeaturedFee</i>	eBay fee to list the item at the top of the item listings.
<i>FeaturedGalleryFee</i>	eBay fee to list a fixed-price item for a certain duration.
<i>FixedPriceDurationFee</i>	eBay fee to list a fixed-price item for a certain duration.
<i>GalleryFee</i>	eBay fee to have the item included in the gallery.
<i>GiftIconFee</i>	eBay fee to display the gift icon next to the listing.
<i>HighlightFee</i>	eBay fee to make the listing appear highlighted.
<i>InsertionFee</i>	Basic eBay fee for listing the item. EU residents who sell items on EU sites may be subject to VAT.

Load Response Results Report Fields	
Field Name	Description
<i>InternationalInsertionFee</i>	For sites that don't normally charge insertion fees, a fee for offering shipping to countries other than the country of the listing site.
<i>Item ID</i>	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
<i>LineNumber</i>	Line number of the listing from your upload file.
<i>ListingFee</i>	Total eBay fee for listing the item, which includes basic fee (InsertionFee) plus any specialty listing features ( <i>GalleryFee</i> , <i>HighLightFee</i> , <i>FeaturedFee</i> , <i>ListingFee</i> , and so forth). EU residents who sell items on EU sites may be subject to VAT.
<i>PhotoDisplayFee</i>	eBay fee to use the Photo Hosting feature, a slide show of multiple images.
<i>PhotoFee</i>	eBay fee for associating photos with the listed item.
<i>ProPackBundleFee</i>	Fee for selecting ProPackBundle (at a discount over individually selecting BoldTitle). Valid only for U.S. and Canadian eBay Motors.
<i>SchedulingFee</i>	eBay fee to schedule a listing for a later date.
<i>StartTime</i>	Time listing went live on eBay site (same as ScheduleTime, if used). Type:YYYY-MM-DD HH:MM:SS. Hours are in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.
<i>Status</i>	<i>(Awaiting Payment, Paid Not Shipped)</i> Specifies the status of the purchase; should be Refunded or Shipped, depending on the purpose of the uploaded file.  <i>(Unsold Items)</i> Indicates the success or failure of an action in a listing. If "Fail," ErrorCode and ErrorMessage fields provide corresponding information.
<i>SubtitleFee</i>	eBay fee to add a subtitle to item listing.

## Global Trade Item Number report

Use this section to learn about the fields contained in the Global Trade Item Number report.

### Creating a Global Trade Item Number report

Global Trade Item Numbers are integral to worldwide e-commerce because Internet search engines use Global Trade Item Numbers to find products. Examples of Global Trade Item Numbers include Universal Product Codes (UPC), International Standard Book Numbers (ISBN), European Article Numbers (EAN), and so on. For more information about these product identifiers, see [Using product identifiers](#) on page 24.



**Note:** The Global Trade Item Number report now includes variations information.

When you associate Global Trade Item Numbers with your listings, you ensure that your listings are identified in searches performed by potential buyers. Run this report to view - in one place - all the Global Trade Item Numbers associated with your listings. For example:

ItemID	Product:UPC	Product:ISBN	Product:EAN	Product:MPN	Product:EPID
327095898004	885909459858			MC920LL/A	EPID30971438
280724702242	885909457625		0885909464845	MC774LL/A	EPID14309738
400752507118	753759077600			010-00718-20	
250924892746	452426640795			4460B003	EPID09731438

To create a Global Trade Item Number report:

1. Using a web browser, go to the [Create a Download Request](#) page.
2. Under *Listing and Records*, select **Active**.
3. Verify your eBay account email address.
4. Under *Download Format*, select **File Exchange** and then select **Add Unique Identifiers (UPC/EAN/ISBN/Brand/MPN)**.
5. Under *Date Range*, select either **All Active Listings** or **Active Listings Closing** and then use the date fields to define the desired date range you want to view.
6. Click **Save**. Make a note of the reference number displayed on the Create a Download Request: Success page, which identifies the report you just requested.
7. In the File Exchange navigation bar, click **Completed Downloads**. Your request is displayed on this page. Until it is complete, the request is designated as "in progress."
8. To view the report when it is complete, click the respective **Download** link.
9. When prompted, open the file. Be sure to save the file on your computer.
10. When using Microsoft Excel, you may need to widen the ItemID column to view the entire value. To do so, move the cursor to the ItemID column, click the right-mouse button and select Format Cells. In the Format Cells window under Category, select **Number**. Set Decimal Places to 0 (zero) and, finally, click **OK**.

## Revising Active listings to include product identifiers using the GTIN report

Perform the previous procedure first to get a file that contains all of your active listings, then you can add product identifiers for each product. After formatting the ItemID so the complete number displays, follow these steps.

1. For each product, enter a product identifier in the appropriate field. Each product only needs one identifier. For more information about product identifiers, refer to [Product code fields](#) on page 24.
2. After the product identifiers have been entered, remove the Country and Currency information from the Action field metadata. For example, change  
`*Action(SiteID=US|Country=US|Currency=USD|Version=745)` to  
`*Action(SiteID=US|Version=745)`.



**Important:** Make sure the SiteID value is for the eBay site where your listings appear.

3. When you are done, upload this file to update your active listings with the required product identifiers.

## Understanding the Global Trade Item Number report fields

The following table describes the fields in the Global Trade Item Number report:



**Note:** The Global Trade Item Number report now includes variations information.

Field Name	Description
<i>Action</i>	Action value for a corresponding listing.
<i>Item ID</i>	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
<i>Relationship</i>	Indicates whether the relationship details field is for variations or compatibility
<i>RelationshipDetails</i>	Specifies the variation or compatibility information for the product
<i>Product:UPC</i>	Universal Product Code (UPC) of the item.
<i>Product:ISBN</i>	International Standard Book Number (ISBN) of the item.
<i>Product:EAN</i>	European Article Number (EAN) of the item.
<i>Product:Brand</i>	Brand name of the item.
<i>Product:MPN</i>	Manufacturer's Part Number (MPN) of the item.
<i>Product:EPID</i>	eBay Product ID (EPID) of the item.
<i>Product:IncludePreFilledInformation</i>	Indicates that the listing contains pre-filled information.
<i>Product:IncludeStockPhotoURL</i>	Indicates if a stock photo is included in the listing.
<i>Condition ID</i>	Numeric value used to denote the condition of an item. For example, 1000, 2750, or 3000.

## Paid and Awaiting Shipment report

The following table describes the fields in the Paid and Awaiting Shipment report, which you can download from

Paid and Awaiting Shipment Report Fields	
Field Name	Description
<i>Buyer Address 1</i>	Physical address of the buyer, typically a post office box, street address, or house name.
<i>Buyer Address 2</i>	Supplement physical address of the buyer such as an apartment or suite number.
<i>Buyer City</i>	City in which the buyer resides.
<i>Buyer Country</i>	Country in which the buyer resides.
<i>Buyer Email</i>	eMail address of the buyer.
<i>Buyer Fullname</i>	Name of the buyer.

<b>Paid and Awaiting Shipment Report Fields</b>	
<b>Field Name</b>	<b>Description</b>
<i>Buyer State</i>	State in which the buyer resides.
<i>Buyer Zip</i>	ZIP code or postal code for the area in which the buyer resides.
<i>Checkout Date</i>	Date on which the buyer set up a payment.
<i>Custom Label</i>	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
<i>Feedback Left</i>	Indicates that feedback was created for the seller.
<i>Feedback Received</i>	Indicates that the feedback was received from the buyer.
<i>Global Shipping Reference ID</i>	The unique identifier of an order shipped in the Global Shipping Program. eBay generates this value when the order is complete. The international shipping provider uses the <a href="#">Product:EPID</a> on page 100 as the primary reference when processing the shipment. Sellers must include this value on the package immediately above the street address of the international shipping provider.
<i>Insurance</i>	Amount of insurance (if applicable) to be paid for by the buyer.
<i>Item ID</i>	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
<i>Item Title</i>	Title displayed in the listing.
<i>Listed On</i>	Date on which the item was listed.
<i>Notes to Yourself</i>	Details provided by the seller about the transaction.
<i>Order ID</i>	Numeric ID of the listing assigned when the order is placed.
<i>Paid on Date</i>	Date on which the buyer paid for the item.
<i>Payment Method</i>	Means by which the buyer is to remit payment.
<i>PayPal Transaction ID</i>	If payment is remitted with PayPal, this value is the transaction ID number assigned by PayPal.
<i>Private Notes</i>	Any content about the item or the transaction that you provided in your upload file.
<i>Product:EPID</i>	eBay Product ID (EPID) of the item.
<i>Quantity</i>	Number of units of a specific item available for purchase.
<i>Sale Date</i>	Date on which the sale took place.
<i>Sale Price</i>	The amount the item sold for, not including shipping and handling.
<i>Sales Record Number</i>	Numeric ID of the listing assigned after the item sells.
<i>Sales Tax</i>	Amount of sales tax (if applicable) to be paid for by the buyer.
<i>Shipped on Date</i>	Date on which the seller shipped the item.
<i>Shipping and Handling</i>	Total cost charged to the customer to prepare and ship the item.



Paid and Awaiting Shipment Report Fields	
Field Name	Description
<i>Shipping Service</i>	The means by which an item is shipped.
<i>Sold On</i>	Site on which the item was sold (for example, eBay, Half.com, or eBay World of Good).
<i>Total Price</i>	Total cost of the item, including shipping and handling (as well as sales tax, and insurance if applicable).
<i>Transaction ID</i>	Numeric ID for a single transaction.
<i>User Id</i>	User ID of the buyer.
<i>Variation Details</i>	Provides the variations used in the listing.

## Paid and Shipped Items report

The following table describes the fields in the Paid and Shipped Items report, which you can download from File Exchange.

Paid and Shipped Items Report Fields	
Field Name	Description
<i>Buyer Address 1</i>	Physical address of the buyer, typically a post office box, street address, or house name.
<i>Buyer Address 2</i>	Supplement physical address of the buyer such as an apartment or suite number.
<i>Buyer City</i>	City in which the buyer resides.
<i>Buyer Country</i>	Country in which the buyer resides.
<i>Buyer Email</i>	eMail address of the buyer.
<i>Buyer Fullname</i>	Name of the buyer.
<i>Buyer State</i>	State in which the buyer resides.
<i>Buyer Zip</i>	ZIP code or postal code for the area in which the buyer resides.
<i>Checkout Date</i>	Date on which the buyer set up a payment.
<i>Custom Label</i>	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
<i>Feedback Left</i>	Indicates that feedback was created for the seller.
<i>Feedback Received</i>	Indicates that the feedback was received from the buyer.
<i>Insurance</i>	Amount of insurance (if applicable) to be paid for by the buyer.
<i>Item ID</i>	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
<i>Item Title</i>	Title displayed in the listing.

Paid and Shipped Items Report Fields	
Field Name	Description
<i>Global Shipping Reference ID</i>	The unique identifier of an order shipped in the Global Shipping Program. eBay generates this value when the order is complete. The international shipping provider uses the <a href="#">Product:EPID</a> on page 100 as the primary reference when processing the shipment. Sellers must include this value on the package immediately above the street address of the international shipping provider.
<i>Listed On</i>	Date on which the item was listed.
<i>Notes to Yourself</i>	Details provided by the seller about the transaction.
<i>Order ID</i>	Numeric ID of the listing assigned when the order is placed.
<i>Paid on Date</i>	Date on which the buyer paid for the item.
<i>Payment Method</i>	Means by which the buyer is to remit payment.
<i>PayPal Transaction ID</i>	If payment is remitted with PayPal, this value is the transaction ID number assigned by PayPal.
<i>Private Notes</i>	Any content about the item or the transaction that you provided in your upload file.
<i>Product:EPID</i>	eBay Product ID (EPID) of the item.
<i>Quantity</i>	Number of units of a specific item available for purchase.
<i>Sale Date</i>	Date on which the sale took place.
<i>Sale Price</i>	The amount the item sold for, not including shipping and handling.
<i>Sales Record Number</i>	Numeric ID of the listing assigned after the item sells.
<i>Sales Tax</i>	Amount of sales tax (if applicable) to be paid for by the buyer.
<i>Shipped on Date</i>	Date on which the seller shipped the item.
<i>Shipping and Handling</i>	Total cost charged to the customer to prepare and ship the item.
<i>Shipping Service</i>	The means by which an item is shipped.
<i>Sold On</i>	Site on which the item was sold (for example, eBay, Half.com, or eBay World of Good).
<i>Total Price</i>	Total cost of the item, including shipping and handling (as well as sales tax, and insurance if applicable).
<i>Tracking Number</i>	Use a tracking number to identify, trace, and check the status of a shipment as it moves to its destination. Not all sellers track shipments.
<i>Transaction ID</i>	Numeric ID for a single transaction.
<i>User Id</i>	User ID of the buyer.
<i>Variation Details</i>	Provides the variations used in the listing.

## Product Inventory report

The following table describes the fields in the Product Inventory report, which you can download from File Exchange.

Product Inventory Report Fields	
Field Name	Description
<i>Action</i>	Action value for a corresponding listing.
<i>CurrencyID</i>	Specifies currency type, such as USD, CAD, GBP, AUD, EUR, CHF, TWD, CNY, and INR.
<i>Folder</i>	Fields that can be used to contain additional information about an item.
<i>GroupProductID</i>	ID assigned to a collection of similar products.
<i>ProductName</i>	The name of the product.
<i>Root Folder</i>	Used to described the topmost category for the item.
<i>Unit Cost</i>	Amount paid by the seller to purchase the item.

## Sold Listings report

The following table describes the fields in the Sold Listings report, which you can download from File Exchange.

Sold Listings Report Fields	
Field Name	Description
<i>Buyer Address 1</i>	Physical address of the buyer, typically a post office box, street address, or house name.
<i>Buyer Address 2</i>	Supplement physical address of the buyer such as an apartment or suite number.
<i>Buyer City</i>	City in which the buyer resides.
<i>Buyer Country</i>	Country in which the buyer resides.
<i>Buyer Email</i>	eMail address of the buyer.
<i>Buyer Fullname</i>	Name of the buyer.
<i>Buyer State</i>	State in which the buyer resides.
<i>Buyer Zip</i>	ZIP code or postal code for the area in which the buyer resides.
<i>Checkout Date</i>	Date on which the buyer set up a payment.
<i>Custom Label</i>	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
<i>EndTime</i>	Time at which the listing will end on eBay. Type: YYYY-MM-DD HH:MM:SS. Hours are displayed in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.
<i>Feedback Left</i>	Indicates that feedback was created for the seller.

Sold Listings Report Fields	
Field Name	Description
<i>Feedback Received</i>	Indicates that the feedback was received from the buyer.
<i>Global Shipping Reference ID</i>	The unique identifier of an order shipped in the Global Shipping Program. eBay generates this value when the order is complete. The international shipping provider uses the <a href="#">Product:EPID</a> on page 100 as the primary reference when processing the shipment. Sellers must include this value on the package immediately above the street address of the international shipping provider.
<i>Insurance</i>	Amount of insurance (if applicable) to be paid for by the buyer.
<i>Item ID</i>	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
<i>Item Title</i>	Title displayed in the listing.
<i>Listed On</i>	Date on which the item was listed.
<i>Notes to Yourself</i>	Details provided by the seller about the transaction.
<i>Order ID</i>	Numeric ID of the listing assigned when the order is placed.
<i>Paid on Date</i>	Date on which the buyer paid for the item.
<i>Payment Method</i>	Means by which the buyer is to remit payment.
<i>PayPal Transaction ID</i>	If payment is remitted with PayPal, this value is the transaction ID number assigned by PayPal.
<i>Private Notes</i>	Any content about the item or the transaction that you provided in your upload file.
<i>Product:EPID</i>	eBay Product ID (EPID) of the item.
<i>Quantity</i>	Number of units of a specific item available for purchase.
<i>Sale Date</i>	Date on which the sale took place.
<i>Sale Price</i>	The amount the item sold for, not including shipping and handling.
<i>Sales Record Number</i>	Numeric ID of the listing assigned after the item sells.
<i>Sales Tax</i>	Amount of sales tax (if applicable) to be paid for by the buyer.
<i>Shipped on Date</i>	Date on which the seller shipped the item.
<i>Shipping and Handling</i>	Total cost charged to the customer to prepare and ship the item.
<i>Shipping Service</i>	The means by which an item is shipped.
<i>Sold On</i>	Site on which the item was sold (for example, eBay, Half.com, or eBay World of Good).
<i>StartTime</i>	Time listing went live on eBay site (same as ScheduleTime, if used). Type: YYYY-MM-DD HH:MM:SS. Hours are in 24-hour format (for example, 2:00:00pm is shown as 14:00:00) and treated as GMT.

Sold Listings Report Fields	
Field Name	Description
<i>Total Price</i>	Total cost of the item, including shipping and handling (as well as sales tax, and insurance if applicable).
<i>Transaction ID</i>	Numeric ID for a single transaction.
<i>User Id</i>	User ID of the buyer.
<i>Variation Details</i>	Provides the variations used in the listing.

## Unsold Items report

The following table describes the fields in the Unsold Items report, which you can download from File Exchange.

Unsold Items Report Fields	
Field Name	Description
<i>Bids</i>	Current number of bids for an active listing.
<i>CategoryLeafName</i>	Name of leaf category.
<i>Category Number</i>	Numeric ID of the category in which the item is to be listed.
<i>Condition</i>	The physical condition of the item.
<i>Custom Label</i>	Contains an internal SKU or unique identifier and is a very useful way to index your inventory with eBay listings and associated costs.
<i>Download Date</i>	Date and time at which the file was downloaded. For example, 29-Mar-13 13:32:01 PST.
<i>End Date</i>	Date on which the listing ended; for example, 1-Apr-12.
<i>High Bid</i>	Highest bid entered for the item.
<i>Item ID</i>	Numeric ID assigned to the item when it is successfully listed. In the Load Results report for the Add action, this is the ItemID that the system has assigned to each successful listing (for other actions, it will be returned if you included it in your upload file).
<i>Item Title</i>	Title displayed in the listing.
<i>Price</i>	One of the following. For: <ul style="list-style-type: none"> <li>• Active auctions, the highest current bid</li> <li>• Fixed Price and Store Inventory items, the Buy It Now price</li> <li>• Second Chance Offers, the price offered</li> <li>• Ad/Real Estate, the listed price</li> </ul>
<i>Private Notes</i>	Any content about the item or the transaction that you provided in your upload file.
<i>Product:EPID</i>	eBay Product ID (EPID) of the item.

Unsold Items Report Fields	
Field Name	Description
<i>QuantityAvailable</i>	Number of items remaining for a specific listing.
<i>Site Listed</i>	The eBay site on which the item is listed, denoted by an integer. For example, 0 (U.S.), 100 (eBay Motors), or 77 (Germany).
<i>Status</i>	<p><i>(Awaiting Payment, Paid Not Shipped)</i> Specifies the status of the purchase; should be Refunded or Shipped, depending on the purpose of the uploaded file.</p> <p><i>(Unsold Items)</i> Indicates the success or failure of an action in a listing. If "Fail," ErrorCode and ErrorMessage fields provide corresponding information.</p>
<i>Start Date</i>	Date on which the listing was created. For example, 25-Mar-12.
<i>Type</i>	Numeric ID for the type of auction. For example, 1 is Auction, 7 is Store Fixed Price, 9 is Basic Fixed Price, and 13 is Lead Generation.
<i>Watchers</i>	Number of users watching the item.

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